

**Wake County Human Services Board
Meeting Minutes
March 25, 2021**

Board Members Present:

Ed Buchan
DaQuanta Copeland
Frank Eagles
Dr. Ojinga Harrison
Fiorella Horna
Deborah Lawson
Tonya Minggia
Dr. John Perry
Ann Rollins
Dr. Kelcy Walker Pope
Commissioner James West
Dr. Mary Faye Whisler
McKinley Wooten

Guests Present:

None

Staff Members Present:

Commissioner Vickie Adamson
Stacy Beard
Nannette Bowler
Commissioner Maria Cervania
Caroline Harper
Leah Holdren
Brittany Hunt
Annemarie Maiorano
Heather Miranda
Ken Murphy
Dr. Nicole Mushonga
Toni Pedroza
Andre Pierce
Paige Rosemond
Liz Scott
Dr. Joseph Threadcraft

Call to Order

Dr. John Perry called the meeting to order at 7:31 A.M. Dr. Perry quickly reviewed the current member list for the Human Services Board.

Approval of Minutes

Dr. John Perry asked for a motion to approve the January 21st and February 25th meeting minutes. There was a motion by Mr. Frank Eagles and Dr. Mary Faye Whisler seconded to accept the minutes. Both the minutes were unanimously approved.

Next Board Meeting – April 22nd, 2021

Treasurer's Report

(Presented by Treasurer, Mr. McKinley Wooten)

Treasurer Mr. McKinley Wooten reported that there was an addition of \$425 since January 2021. This represented the stipends donated to the Board fund by Board members. The current balance of the Board fund is \$4,655.92.

Commissioner Vickie Adamson gave a brief update to the Board regarding their stipends. These stipends have been \$25 for every meeting attended for the past decade. The Wake County Board of Commissioners (BOC) voted and the stipend will be increased to \$50 each meeting attended as of April 1st, 2021.

Environmental Services Director's Update (Benchmark Activities #33.5 and 39.3)

(Presented by Dr. Joseph Threadcraft, Ms. Anarosa Jones, and Mr. Andre Pierce)

Dr. Joseph Threadcraft, Director of Environmental Services, noted that much of the presentation would be used to break down the budget for Environmental Services. He introduced Ms. Anarosa Jones, Department Business Manager, and Mr. Andre Pierce, Environmental Health and Safety Director, to the Board as the presenters.

Ms. Anarosa Jones started the presentation by explaining the strategy used by Environmental Services. The goal is to improve operational effectiveness by enhancing customer service, supporting growth, engaging in partnerships, and using technology to leverage workforce. For Fiscal Year (FY) 2022, revenues are \$47 million while expenditures are \$58 million. This is broken down further in the General Fund (\$3 million revenues and \$14 million expenditures) and Solid Waste Manager Funds (\$44 million revenues and \$44 million expenditures). These handle the following programs:

- General Fund
 - Animal Services
 - Water Quality
 - Environmental Health and Safety
 - Administration
- Solid Waste Manager Funds
 - Recycling, Litter, and Education
 - Sanitary Waste Disposal
 - Illegal Dumping
 - Landfill Closure and Post-closure Care

For the General Fund, there is a budget expansion request for five full-time equivalent (FTE) positions to support growth and mandate compliance. The user fees process for accreditation adheres to accreditation benchmarks #33.5 and 39.3. Staff review service costs and percentage cost recovery for each fee. Percentage cost recovery is calculated by dividing service revenue by service expenses. Expenses include direct and indirect service costs. Increases are based on cost recovery and local governments' benchmarks.

Next, Ms. Jones reviewed current and proposed fees (included below).

Fee area	Cost Recovery %	Units	Current Fee	Proposed Fee	Revenue Increase	Percent Increase [®]
Mobile Food Unit Plan Review	56%	62	100	200	9,100	100%
Pushcart Plan Review	42%	15	50	100	750	100%
Event Tattoo Permit	72%	49	100	150	3,350	50%
Total		126			13,200	

The request from Environmental Services is that the Human Services Board review and recommend approval of the Environmental Services Department's fee increase. Ms. Jones then shared the full list of 2021 Wake County Environmental Health Service Fees. Mr. McKinley Wooten asked if the increase to the tattoo artists (listed above) would be targeting a workforce already struggling due to the impacts of the

pandemic. Mr. Andre Pierce explained that the increases were based on benchmarking with neighboring counties in North Carolina. In addition, the permit in question was specifically for events (such as tattoo conventions). Ms. Jones took a moment to briefly explain the future plans for landfills in the County and Mr. Pierce clarified that the fee changes proposed would be enacted countywide, including in municipalities of Wake County.

There was a motion by Mr. Frank Eagles and Mr. McKinley Wooten seconded to approve the review of the service fees and the proposed fee increase. These were unanimously approved.

Human Services Director's Update (Benchmark Activity #39.1)

(Presented by Ms. Nannette Bowler)

Ms. Nannette Bowler, Human Services Director, began with an update on youth placement. As stated in previous Board meetings, there is a therapeutic placement crisis complicated by COVID-19. Youth are being "placed" at Department of Social Services (DSS) buildings at an alarming rate. In calendar year 2020, seventeen youths of an average age of 16.5 years old were "placed" at DSS buildings. There were twenty episodes overall that encompassed eighty-eight days of "placement." The cost for this "placement" was \$2,000 per day per child. Part of the difficulty of having these youth in the building is the habit to display some of the following common characteristics.

- Physical and sexual aggression
- Past fire setting
- Aggression with law enforcement
- Active gang involvement
- Stealing vehicles
- Chronic running away
- Public posting of pictures with guns/weapons
- Homicidal and/or suicidal ideation
- Property destruction
- History of psychosis
- Dealing drugs
- Substance use disorder
- Mental and behavioral health concerns
- Intellectual and developmental disability
- Public masturbation

Ms. Bowler then reviewed the effort made by Wake County Human Services to address these concerns. The County received a \$1.1 million three-year grant from the Duke Endowment to provide a multidisciplinary approach to prevent foster care placement. This grant will allow nurses to provide care coordination and in-home services. Target populations include "Raise the Age" youth and youth with complex behavioral, mental, and medical health concerns. Another step was taken by modifying the Family Support Prevention Services Unit's referral process to decrease recidivism and prevent foster care placement. The County is also contracting with Avenir Bold to provide a multi-media outcomes-based marketing campaign utilizing geofencing in the highest vulnerable and removal areas. This will involve targeted social media, printed material, and television and radio advertisements. In doing this, data analytics will be incorporated to promote fostering older youth.

Previously, the County had contracted with Methodist Home for Children for two on-demand crisis beds. This contract began in 2019 and ended in 2020. The County is now contracted with Pinnacle Family Services for four on-demand crisis beds from calendar year 2021 to 2022. Another contract is with fifty

Therapeutic Foster Care providers. The County has also recruited and retained 150 foster homes with 28 in the process of being licensed. Wake County is one of three counties selected to participate in the Family Focused Treatment Association's Kinship Therapeutic Foster Care Demonstration Project to increase kin providers' capacity to meet the complex needs of youth in their care. In addition, the County expanded the placement services unit to dedicate four social workers and one supervisor to locating placements, building relationships with providers, and hosting quarterly meetings to discuss collaboration and expectations.

In additional efforts, the County partnered with community providers for Comprehensive Trauma-informed Assessment, L.E.A.D. Management, and High Fidelity Wraparound (HFW) Services. Human Services has also requested the use of funds from the Coronavirus Aid, Relief, and Economic Security Act (also known as the CARES Act) to provide incentives to foster families to accept placement. The County also supported the North Carolina Association of County Directors of Social Services letter requesting the State to assert their responsibility ensuring access to meet the service needs of this population. To top off these efforts, Human Services has communicated the concerns outlined for placement and solicited support from the North Carolina Department of Health and Human Services (NCDHHS) Deputy Secretary and Assistant Secretary for County Operations.

Alliance Health has also been making strides to address youth placement. They are partnering with KidsPeace to open a Child Crisis Facility in Summer 2021 in Fuquay-Varina. This will expand bed capacity to meet acute needs. In Spring 2021, Alliance Health will partner with the Alexander Youth Network (AYN) to provide interim crisis beds in Greensboro. Once youth receive crisis services through AYN, they will be prioritized on the waitlist for all other placements in the AYN service continuum. Alliance Health authorizes all Wake County youth placed in the building to receive daily partial hospitalization or day treatment services during their stay for up to eight hours per day. Their updated Therapeutic Foster Care Statement of Work improves and focuses training requirements, promotes increasing capacity, and ensures accountability regarding discharge practices. Their updated Statement of Work with Youth Villages was edited in partnership with the University of North Carolina at Greensboro to provide intensive case management through HFW Services. They also updated the Statement of Work with Hope Services to provide comprehensive trauma-informed assessments for youth throughout the continuum. This promotes earlier access to community-based services. In addition to the University of North Carolina at Greensboro, Alliance Health also collaborates with the University of North Carolina at Chapel Hill to develop a predictive risk model to create an Early Identification Data Registry with an emphasis on mental health prevention services.

The NCDHHS has responded to the placement issue by creating a cross-divisional team from the Mental Health, Developmental Disabilities, and Substance Abuse Services (DMH/DD/SAS), DSS, and North Carolina Medicaid to review cases of children at-risk or placed at DSS buildings.

Ms. Bowler then outlined the asks for the Board to help with these ongoing efforts.

- Request NCDHHS to:
 - Complete a statewide analysis of:
 - County utilization of foster care, group home, and residential treatment facilities;
 - Current statewide placement capacity for each setting type; and
 - Projected impact for each placement type pursuant to the federal "Family First Prevention Services Act of 2018" (FFPSA).
 - Develop a regional program to serve children with complex behavioral and mental health needs who are placed by county departments of human/social services in a licensed out-of-home setting, to include:
 - Oversight of placement and discharge criteria and

- Maintenance of up to ten crisis beds, per region, specifically for this population who may need services on an emergency basis and all other efforts have been exhausted.
- Create a task force to:
 - Review the efficacy of the program to serve children with complex behavioral and mental health needs;
 - Respond to the capacity and FFPSA impact analysis;
 - Establish performance and outcome measures in the delivery of residential treatment services for children in the custody of the County, Human Services, or Social Services;
 - Evaluate the process through which the State accesses federal funding for the delivery of residential treatment services; and
 - Make recommendations and provide quarterly updates to the General Assembly, the Governor, and the State Department concerning the task force's responsibilities and findings.

Ms. Bowler acknowledged the work and dedication of staff members to help these youth.

Ms. Fiorella Horna voiced concern that plans for families of the youth were not included. Ms. Bowler noted the Family Focused Treatment Association's Kinship Therapeutic Foster Care Demonstration Project, which would address families. The Families First Prevention Act was also enacted to include in-home services, substance abuse services, and mental health services to the youth, the biological family, and the kinship providers. In addition, if receiving a report that does not fully meet the definition of abuse that has to be followed by staff, the family will still receive in-home and wraparound services to ensure the safety of the youth in the home. Ms. Horna noted that financial concerns could still be a barrier for these families and that the other root causes of placement should be evaluated. Culturally appropriate responses should also be a high priority.

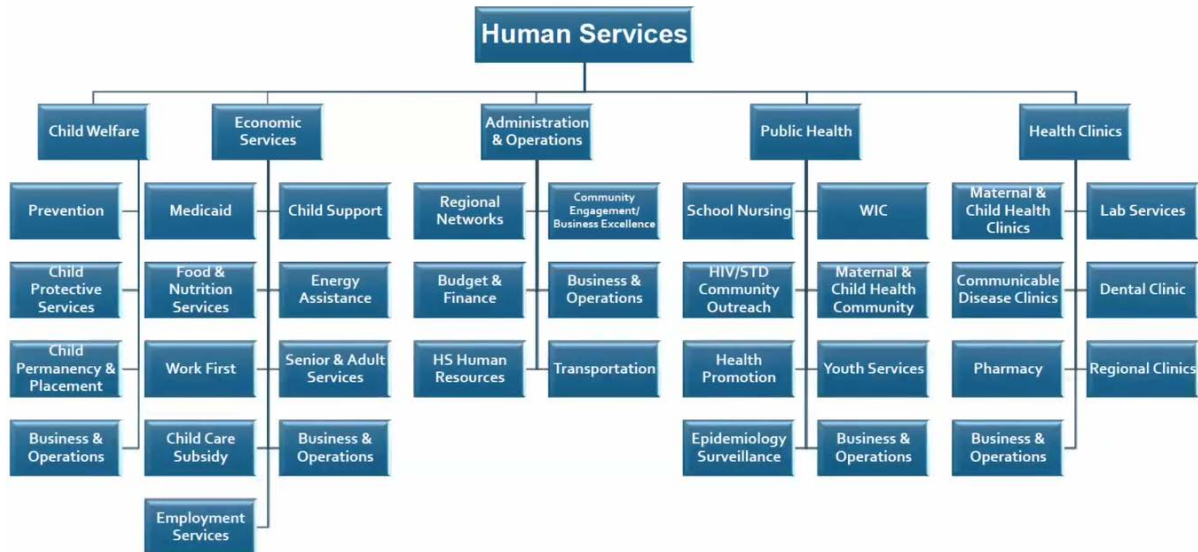
On Alliance Health's beds for adolescents, Dr. Ojinga Harrison inquired about how organizations were chosen for the opportunity to provide the services. Services were being established in Wake County by agencies outside of Wake County and if Level 3 group homes owners were being considered. It was shared that there was a Request for Proposal (RFP) conducted."

Ms. Bowler explained that out of abuse and neglect cases, neglect cases are far more common. Child Welfare and Economic Social Services (ESS) will work closely together to determine what is really neglect and what is really poverty. Poverty does not necessarily constitute neglect and would need different supportive services than an actual neglect case.

Dr. Perry asked if the requests outlined had become a coordinated effort around the State given the ask to address the NCDHSS. Ms. Toni Pedroza, Deputy Director of Social Services, stated that there were a hundred County Directors who have been discussing this issue in North Carolina over the last five years. It may be beneficial, then, for the Wake County Human Services Board to also show their support for this initiative in the form of advocacy and a Board voted and approved letter of endorsement. Mr. McKinley Wooten suggested that this information also be presented before the Social Services Committee, to which Ms. Bowler agreed. Ms. Pedroza also expanded upon the collaborations the ESS has made within the County to help individuals with developmental, mental, and emotional issues among other needs.

Dr. John Perry asked if there was a motion for Wake County Human Services staff to generate a draft letter that would then be brought before the Board for review and approval. Mr. McKinley Wooten motioned and Ms. Ann Rollins seconded to approved. This was unanimously approved.

Ms. Bowler thanked the Board for their in-depth dialogue with youth placement. She then began to present on the 2021 Wake County Human Services Budget (fulfilling accreditation benchmark #39.1). This budget review would be for the whole of Human Services, encompassing Administration and Operations, Child Welfare, Economic Services, Health Clinics, and Public Health. Ms. Bowler provided an organizational chart breaking down these areas (included below).

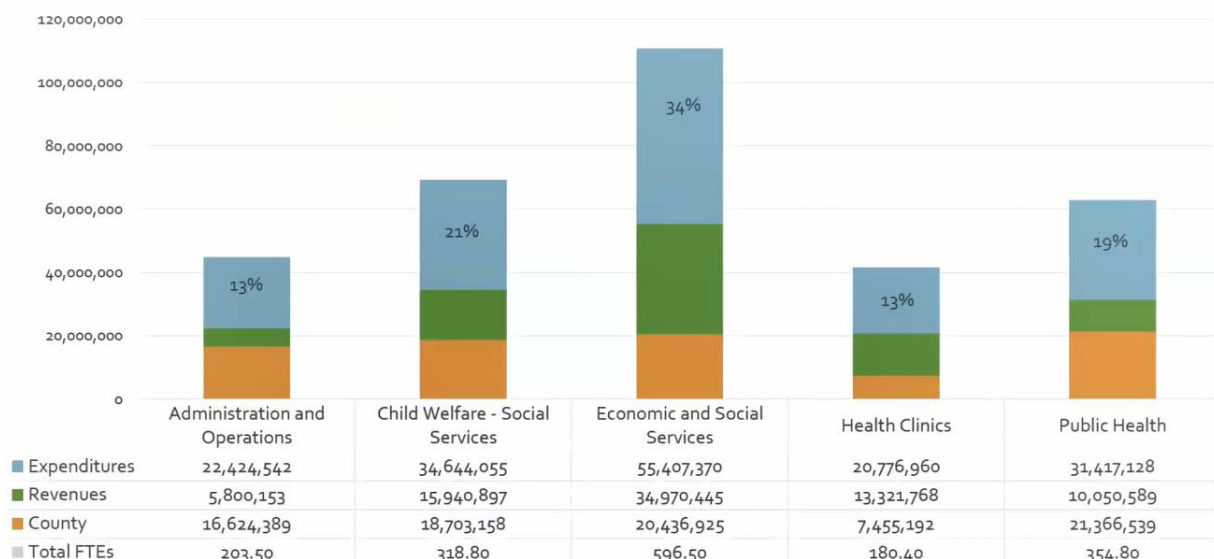


Next, she showed the Board the FY 2022 Department Base Budget General Fund (below).

	FY22 Department Base Budget	% of Budget
Expenditures	\$164,670,055	
Revenues	\$80,083,852	49%
County	\$84,586,203	51%
FTEs	1654	

This budget is accurate as of January 11, 2021 and FTEs include all fund types. This is further expanded by division in the following graph.

FY 2022 Department Base Budget Division Totals



Percentages in blue represent the percentage of that particular division's budget from the overall Human Services budget.

Economic Social Services was reviewed first with expansion requests included below.

#	Request Title	FTEs	Priority # (out of 11)	Total Expenditures	Revenues	County
1.	Food and Nutrition Services (FNS) Food and Nutrition Services Supervisor	3.000	3	253,908	120,179	133,729
2.	Departure Drive / Somerset Buildings Economic Benefits Technicians	3.000	6	200,856	94,302	106,554
3.	Medicaid Services Medicaid Services Supervisor	3.000	7	258,120	122,937	135,183
4.	Adult Medicaid Adult Eligibility Team Lead	1.000	9	77,688	58,426	19,262
		10.000		790,572	395,844	394,728

Ms. Bowler gave detailed information and statistics behind each request, beginning with the need for Food and Nutrition Services Supervisors. Food and Nutrition Services (FNS) ensures that families who are eligible receive benefits to supplement their food budget and do not experience food insecurity. Within FNS, there are staff in eligibility determination, recertification, and community partnerships. With three Food and Nutrition Services Supervisors, FNS applications and recertifications would be processed more accurately and in a timelier manner. Fiscal Year 2021 has already seen a large jump in active FNS cases from the previous three years due to the ongoing impacts of the COVID-19 pandemic. The State standard for monthly timeliness of processing applications is 95% per month. The addition of these supervisors could make the difference in meeting this monthly standard.

The next request – three Economic Benefits Technicians for the New Department Drive/Somerset Buildings – would allow services to be accessible in convenient locations throughout the County. A request from Medicaid Services would add on three Medicaid Services Supervisors and one Adult

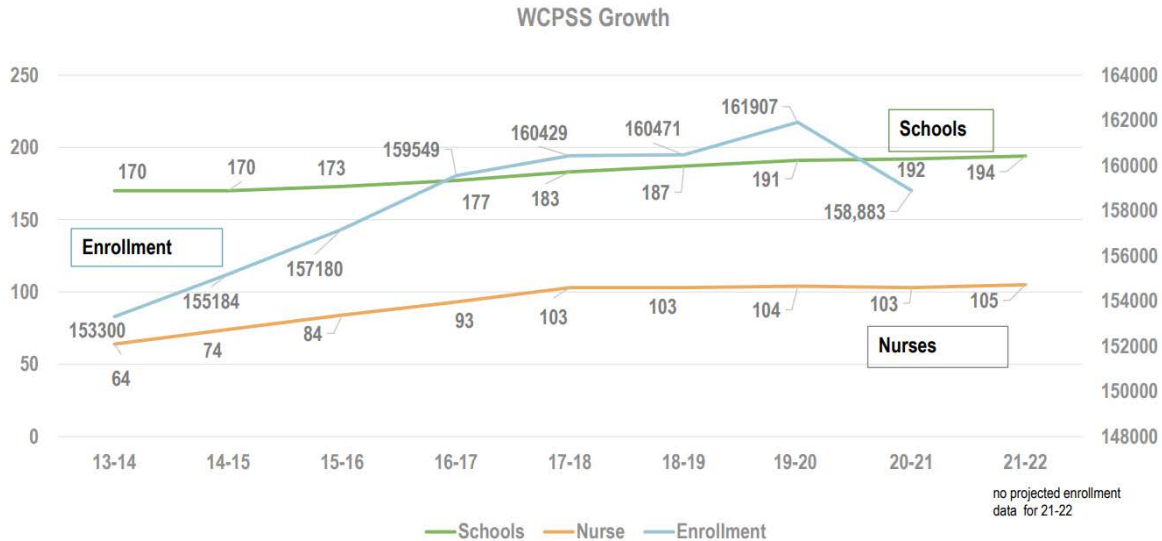
Medicaid Eligibility Team Lead in order for more accurate and timely processing of Medicaid applications and recertifications. Medicaid Services assures persons entitled to Medicaid Health Insurance receive their benefits by processing applications with timeliness and accuracy to determine their eligibility. Sections of Medicaid Services include eligibility determination, recertification, community agency partnerships, and Affordable Care Act (ACA) applications. The total active Medicaid cases over the last few years has jumped from nearly 90,000 in FY 2015 to almost 140,000 in FY 21 up to January 31, 2021. Meaning that caseload is expected to grow even larger.

For the next division review, Public Health's FY 2022 expansion requests were outlined (below).

#	Request Title	Priority # (Out of 11)	FTEs	Expenditures
1.	Communicable Diseases 2 Nurses and Social Worker	1	3.000	282,973
2.	School Based Nurses 1 Nurse Supervisor; 1.833 FTE Nurses	2	2.833	262,272
3.	Hepatitis C 2 Social Workers	4	2.000	110,428
4.	Southern Regional Center Certified Medical Assistant	10	1.000	22,755
			8.833	678,428

The two Nurses and one Social Worker for Communicable Diseases would prevent and/or limit transmission of communicable disease in Wake County. The goal of Communicable Disease is prevention and mitigation of health impacts due to communicable diseases and/or Public health emergencies for at-risk populations. This area includes surveillance and control, preparedness and response, and refugee services. The onset of COVID-19 alone shows just how important Communicable Diseases can be within the County. But additional problems lie outside the pandemic. Cases of HIV and syphilis have been on the rise for several years with a 43% increase in syphilis from FY 2018 to FY 2020. Wake County lacks adequate staffing or funding in Communicable Disease for reporting, educating, and prevention outreach. Communicable diseases, outbreaks, pandemics, and emerging as well as novel diseases will continue to occur. The health department needs to be better prepared and ensure providers and other agencies in the County are prepared as well. The County currently risks being out of compliance with its Agreement Addendum for 510 – General Communicable Disease (CD) Division of Public Health Agreement Addendum FY 2020-2021, namely within the Scope of Work and Deliverables and Performance Measures/Reporting Requires. Being out of compliance could risk funding and accreditation.

The next request was for school-based nurses, namely one Nurse Supervisor and 1.833 FTE Nurses. These nurses would fall under the area of Maternal and Child Health. Sections in Maternal and Child Health include home visiting and care management, technical assistance, clinical care, and school health nursing. The need for school nurses in the County has been a very public one. The growth of the Wake County Public School System (WCPSS) is outlined in the graph below.



Wake County Human Services recommends one supervisor per eight staff. School Health currently has one supervisor per twelve staff. The addition of one supervisor would reduce this ratio to 1:10.

In Community Outreach, two Social Workers were requested in the area of Hepatitis C to prevent and/or limit disease transmission in at-risk populations. Community Outreach plans for and provides equal access to health improvement opportunities for at-risk populations and is composed of outreach, case management, youth development, and Live Well Wake. Initial funding for these positions came from the FOCUS Grant from Gilead started in Fall 2016. This was a three-year seed funding effort. In 2019, funding was secured for two additional years. The HIV/STD Community Program continued searching for additional funding. However, the pandemic occurred, and no additional funding was identified for Hepatitis C efforts. Once testing resumes there will be an increased need to connect Hepatitis C positive individuals to medical care. A large percentage of Hepatitis C positive individuals identified are participating in high-risk behaviors, such as sex work and/or intravenous drug use.

The Southern Regional Center Clinic has requested one Certified Medical Assistant who will transition from a temporary to permanent position. This addition will improve access and health outcomes for children in Wake County.

The Administration and Operations Division requests were presented next (see below).

#	Request Title	FTEs	Priority # (out of 11)	Total Expenditures	Revenues	County
1.	Departure Drive HS Center 4 Customer Service Specialist	4.000	5	252,304	62,816	189,488
2.	Finance Client Accounting Finance Billing and Coding Specialist	1.000	8	0	0	0
		5.000		252,304	62,816	189,488

Four Customer Service Specialists are requested for Departure Drive to increase staffing capacity to handle the projected increase in services at the new location. The need is apparent when looking at the average monthly foot traffic and estimated workload of clients per day per Customer Service Specialist (below).



In addition, while other Regional Centers about the County have six to seven Customer Service Specialists each, Departure Drive only has two. The four requested positions would make them on par with the staffing at other Regional Centers.

For the request for one Medical Billing and Coding Specialist, this would allow Human Services Finance Billing to convert one temporary position to a regular FTE to create sustainability in clinical billing.

Ms. Bowler closed by presenting two questions posed by County Manager David Ellis in response to the budget overview. One addressed the decrease in the number of children in out-of-home care in FY 2020 with COVID-19 as a contributing factor. The number of youth in foster care fluctuates and is unpredictable. Reducing board payments removes capacity for trying innovative one-time strategies. The second question was in reference to reducing the Juvenile Detention Center contract budget due to lower cost estimates related to Raise the Age. There were eighteen juveniles per month instead of the State projected 32-33 juveniles per month. Mr. Ellis asked if COVID-19 was a contributing factor and if lessening restrictions would lead to increased juvenile justice issues. Ms. Bowler explained that Juvenile Justice projected a 64% systematic increase and received a 38% increase amid a year of the pandemic. School-based complaints composed 45% of all complaints in calendar year 2019. However, when schools were closed in March of 2020 for the pandemic response, the number of complaints received dramatically decreased and represented only 16% of all complaints received in 2020.

Dr. John Perry asked if there was a motion to approve the budget report. Mr. Frank Eagles motioned and Ms. Ann Rollins seconded to approved. The budget was unanimously approved.

Committee Chairs Update

(Presented by Ms. Ann Rollins and Mr. Frank Eagles)

Ms. Ann Rollins, Chair of the Public Health Committee, shared that a youth-led Tobacco Forum would be taking place on April 28th. More information will be sent out as the event draws closer.

Mr. Frank Eagles provided a detailed report on the Regional Networks Committee. From center to center:

1. Millbrook/Departure Human Services Center: Departure Drive processed 17,233 COVID-19 tests in February 2021 alone. Remediation for youth continues to be an issue due to COVID-19 restrictions and school closings. Crossroads Fellowship Church would like to utilize its assets to

help and possibly partner with someone to offer space and resources to assist children in areas of tutoring, social interactions, or other needed areas. The annual Meet and Greet Event will be April 27, 2021 and will be offered online. Members of the North Central Zone Community Advocacy Committee (CAC) are still promoting the Departure Drive testing site as well as vaccination events in the community. Departure Drive remains closed to the public. Most staff telework while there is a small contingency of staff that access the buildings.

2. Crosby Garfield/Social and Economic Vitality (SEV): To date, Crosby Garfield has mobilized the distribution of 167,686 face masks countywide with a concentration on families in the Southeast Raleigh and the Eastern region of the County. SEV supported a community-led COVID-19 testing and food distribution effort on February 28th and reported serving 628 households. SEV has worked in partnership with Southeast Raleigh Promise, Southeast Raleigh YMCA, Southeast Raleigh Elementary and High Schools, Raleigh Organizing Against Racism, and The Encouraging Place to host and facilitate debrief conversations related to Groundwater Training on February 13th. SEV hosted a virtual Black Business Collective on February 24th in partnership with the Black Oak Society. Twelve minority-owned businesses participated in discussion on the history of Black entrepreneurship in Southeast Raleigh and how business leaders are continuing that work today. This effort is designed to build an emotionally and intellectually supportive community for minority-owned businesses. SEV did not receive the Elevate Initiative Grant; however, municipalities in the Eastern Region are working to secure other funding and to host entrepreneurial development community interest meetings in Eastern Wake County.
3. Western Human Services Center (WHSC): The Western Regional CAC Food Security Action Group (composed of over twenty partners) was awarded a second round of CARES Act funding totaling \$105,600. The current distribution of 1,200 produce boxes, 6,000 shelf-stable food boxes, household goods, and information will continue weekly through March 2021 in the most vulnerable neighborhoods in Apex, Cary, Morrisville, and Holly Springs. The Western Region has identified community partners to host testing and vaccination sites in the region. In partnership with the County's COVID-19 Community Engagement Management team and El Centro, a second COVID-19 "Equity" vaccination site was held on March 11th in Apex. The event was for seniors aged 65+ and targeted African American and Hispanic communities. This was hosted by a local partner (Fiesta Cristiana). Upcoming vaccination sites are being planned for Cary and Morrisville. In partnership with the County's COVID-19 Community Engagement Management team, the WHSC staff is helping to coordinate a Community Resource Outreach event on March 20th as a part of a seven-day testing site located at Bond Park in Cary. The Western Region CAC named a new chair (Mr. Howard Manning, Executive Director of Dorcas Ministries). Monthly informational sessions are being held to survey regional solutions for affordable housing, food security, and workforce development. WHSC welcomes Ms. Kimaya Toomer as the new Program Manager for Child Protective Services (CPS) managing the Western and West Central teams. Western Regional CAC Affordable Housing Action Group continues efforts to increase access to safe and affordable housing by supporting Apex's new housing plan and advocating for rezoning in support of the development of eighty-four units of senior living. The Western Regional CAC Food Security Action Group is seeking additional funds to continue current level of distributions from April to June 2021 and to expand to an additional neighborhood in a Cary census tract reporting high COVID-19 infection rates. WHSC remains closed to the public. Most staff telework while there is a small contingency of staff that access the buildings.
4. Northern Regional Center (NRC): NRC and on-site Child Welfare with the Optimists Club of Wake Forest donated clothes, personal protective equipment (PPE), and handwritten notes of encouragement for children placed in foster care. NRC received 1,750 trial-sized hand sanitizers from the Crosby Center. The Northern Region placed these sanitizers into food distribution bags and boxes from the Northern Community Food Security Tram Hub as well as through the partnership with the local food pantry (TriArea Ministry). The Northern Regional CAC will

further its work on a “Health and Healing” initiative. The four focus areas are race relations, education and outreach (social media), expanding partnerships, and access to physical and mental health. Several aspects of this plan dovetail into the Live Well Wake initiative, which is by intent. This ensures good symmetry and alignment. The NRC remains in a partial opening status.

5. Southern Regional Center (SRC): The Southern Region continued to partner with Advance Community Health (ACH) to administer COVID-19 testing three days in February. ACH will continue testing on two dates at SRC in March. In its attempt to reach historically marginalized populations, Wake County partnered with several local groups to provide vaccination clinics for those aged 65 and older. In Fuquay-Varina, St. Augusta Missionary Baptist Church held a two-day vaccination clinic. In Garner, vaccination clinics were held concurrently at ten different sites. The Southern Region CAC added three new members. The group has three areas of emphasis: food security, behavioral health, and resource collaboration. The SRC remains in a partial opening status.
6. Eastern Regional Center (ERC): Over two hundred patients were served at the ERC Health Clinic in the month of February. Over 480 residents were assisted in the same month via the distribution of resources at the Resource Table. The Eastern Region’s Zebulon Community Park continues to serve as a permanent COVID-19 testing site in the East. This site operates Monday through Sunday from 8:30 a.m. to 5:00 p.m. Area food distribution hubs remain operational through June 30th, 2021. The ERC remains in a partial opening status.

In February 2021, the ERC, NRC, and SRC collected a combined 410 tax payments. This represented \$234,362.17 in Tax Revenue. The two centers distributing birth certificates, the NRC and SRC, issued a combined 257 birth certificates.

	# Payments	Revenue Collections
Eastern	150	\$57,340.00
Northern	81	\$86,528.85
Southern	179	\$90,493.32
TOTAL	410	\$234,362.17

Birth Certificates Issued	
Eastern	N/A
Northern	115
Southern	142
TOTAL	257

Public Comments

- None

Adjournment

The meeting was adjourned at 9:36 A.M.

Board Chair’s Signature:



Date: 4/22/2021_____

Respectfully submitted by Ms. Brittany Hunt