



**Human  
Services**

**Wake County Human Services  
Annual Case Count Report  
FY14 - FY19 and CY2013 - CY2018**

Compiled by Business Analytics Unit, Patricia B. Coleman PhD

## **Annual Case Count Report**

This report is the annual update of case counts for programs and services tracked in the quarterly report to the Wake County Human Services Board. The report highlights case counts for programs and services in the divisions of: Economic Services, Child Welfare, Public Health, and Health Clinics. It shows trends over the last six years and includes two comparisons periods: current to prior year, and current to five years ago. Most data is tracked by fiscal year; several Public Health indicators are shown by calendar year.

Wake County's general population is estimated at 1,092,305 residents as of July 1, 2018 according to the US Census Bureau. From 2013-2018 the population is estimated to have grown just over 12%, and from 2017-2018 the growth estimate is 1.9%. Human Services tracks caseload trends to determine if programs and services are growing at the same rate as the general population of the county. The report focuses on consumption counts, provides an annual point-in-time view, and is not intended to be an outcomes report.

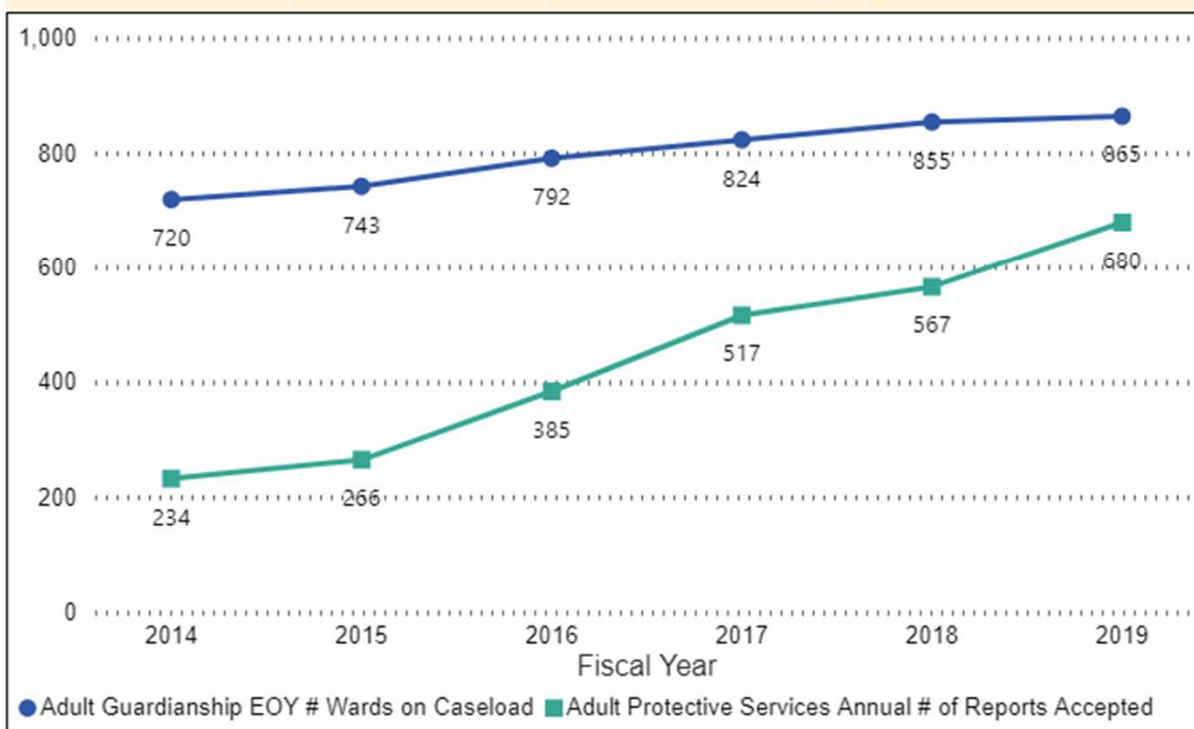
## Wake County Human Services End of Year (EOY) Case Counts by Year

Division	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	% Change From Prior Yr	% Change FY14 to FY19
<b>Child Welfare</b>								
Child Protective Services Annual # of Reports Screened-In	5,779	5,818	4,980	4,982	5,009	5,452	9%	-6%
Child Welfare Annual # of Admissions to In Home Services	668	652	578	624	572	595	4%	-11%
Child Welfare Annual # of Adoptions	102	60	103	138	102	82	-20%	-20%
CW Annual # of Children Served in Foster Care (0-21yrs)	956	993	1,030	1,010	938	886	-6%	-7%
CW Annual # of Children Entering Foster Care (0-21yrs)	331	367	284	283	267	234	-12%	-29%
<b>Economic Services</b>								
Adult Guardianship EOY # Wards on Caseload	720	743	792	824	855	865	1%	20%
Adult Medicaid EOY # of Cases	23,941	30,594	32,558	33,830	38,924	35,820	-8%	50%
Adult Protective Services Annual # of Reports Accepted	234	266	385	517	567	680	20%	191%
Capital Area Workforce Center # of New & Repeat Customers	22,326	19,790	19,106	18,785	16,755	14,573	-13%	-35%
Child Care Services EOY # of Open Cases	7,714	7,011	7,736	5,148	4,931	6,338	29%	-18%
Child Care Services EOY # on Waitlist	2,500	3,806	1,016	1,228	3,384	1,001	-70%	-60%
Family & Childrens Medicaid EOY # of Cases	57,438	59,221	65,627	73,254	81,390	85,820	5%	49%
Food & Nutrition Services EOY # of Active Households	38,585	39,371	37,622	34,596	33,198	30,820	-7%	-20%
<b>Public Health Clinics</b>								
Dental Services Annual # of Patient Visits	9,551	9,753	9,995	8,637	8,310	8,488	2%	-11%
Family Planning Annual # of Unique Patients	7,885	7,394	7,425	6,816	6,719	5,031	-25%	-36%
Immunization Doses # Administered in Regional Centers	3,637	3,758	3,329	4,121	4,129	4,892	18%	35%
Immunization Doses Total # Administered by WCHS	40,577	40,108	40,332	41,133	38,012	38,140	0%	-6%
Immunizations # of Unique Patients in Regional Centers	1,771	1,794	1,725	1,737	1,837	1,992	8%	12%
Immunizations Total # of Unique Patients	16,973	15,988	16,020	15,484	15,136	15,536	3%	-8%
WIC Program EOY # Active Patients	17,428	16,891	16,448	15,398	14,653	13,758	-6%	-21%

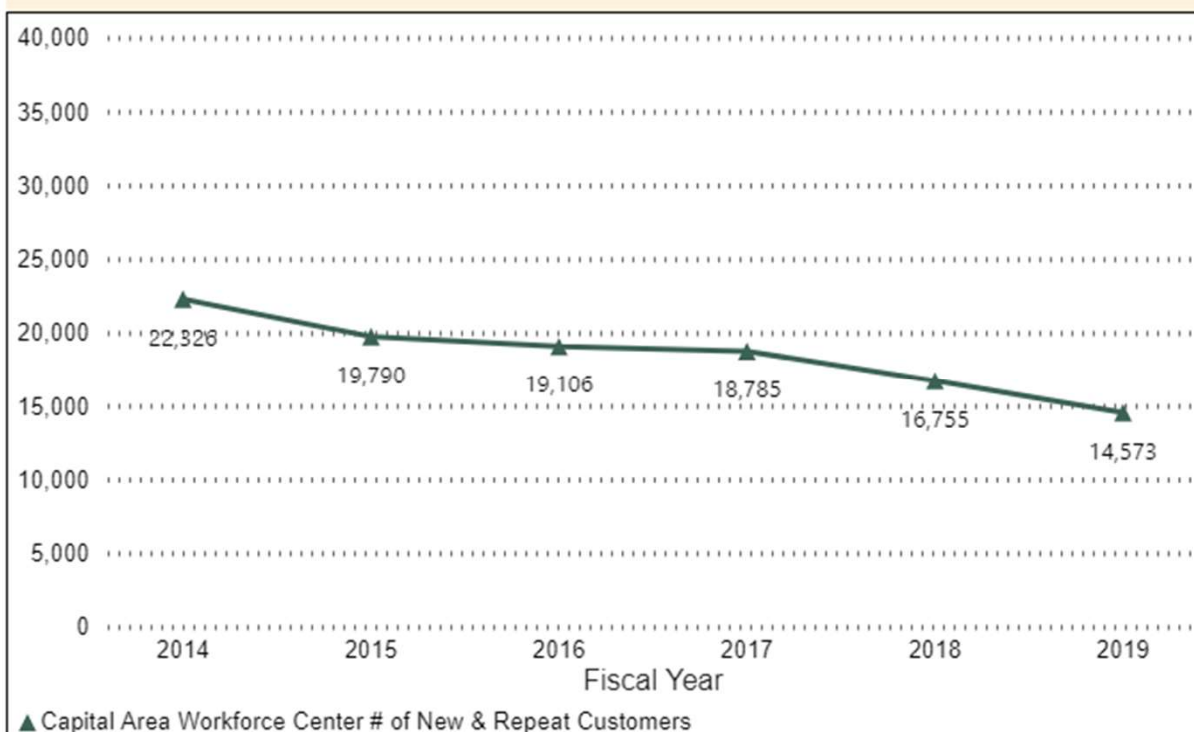
Division	2013	2014	2015	2016	2017	2018	% Change From Prior Yr	% Change 2013 to 2018
<b>Public Health</b>								
Annual # of New Chlamydia Cases in Wake County	4,280	4,533	4,877	5,508	6,067	6,484	7%	51%
Annual # of New Early Syphilis Cases in Wake County	110	180	252	248	249	248	-0%	125%
Annual # of New Gonorrhea Cases in Wake County	1,214	1,260	1,429	1,622	2,080	2,146	3%	77%
Annual # of New HIV/AIDS Cases in Wake County	166	151	136	171	140	126	-10%	-24%
Vital Records # Deaths in Wake County	5,464	5,698	5,947	6,206	6,261	6,555	5%	20%
Vital Records # of Births in Wake County	13,117	13,093	13,547	13,641	13,409	13,234	-1%	1%

## Economic & Social Services

**Adult Guardianship EOY # of Wards on Caseload**  
**Adult Protective Services Annual # of Reports Accepted**

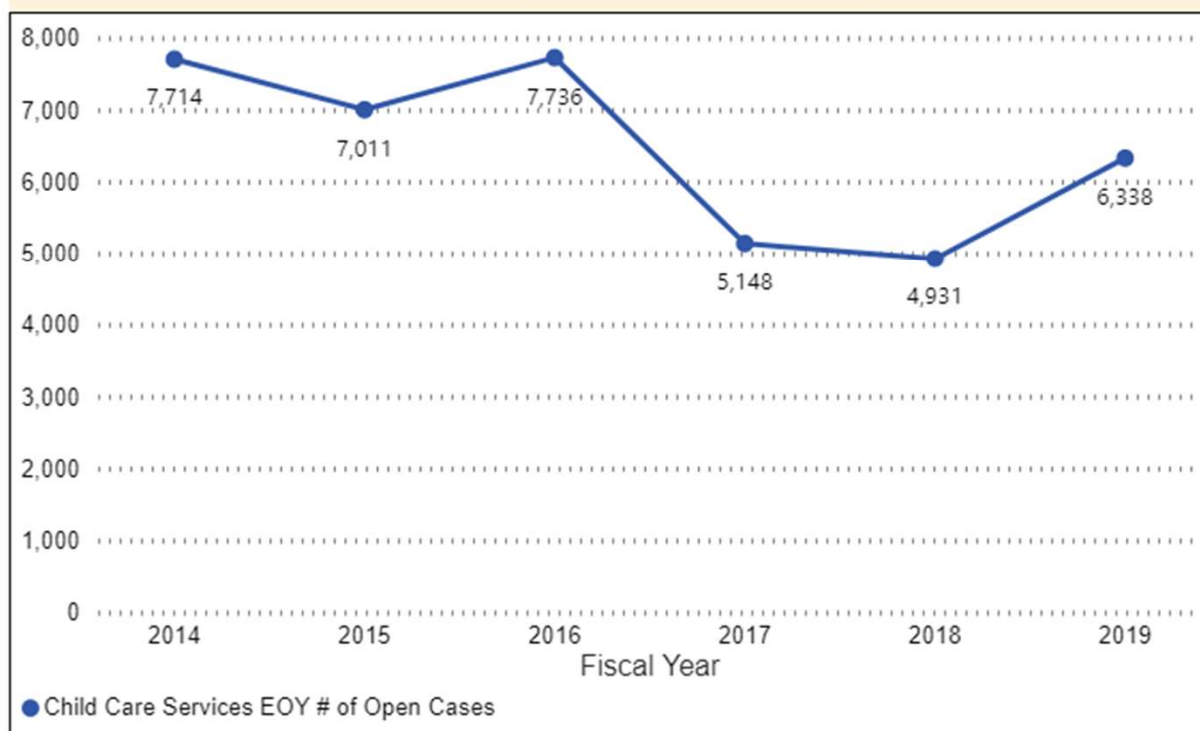


**Capital Area Workforce Center # of New & Repeat Customers**

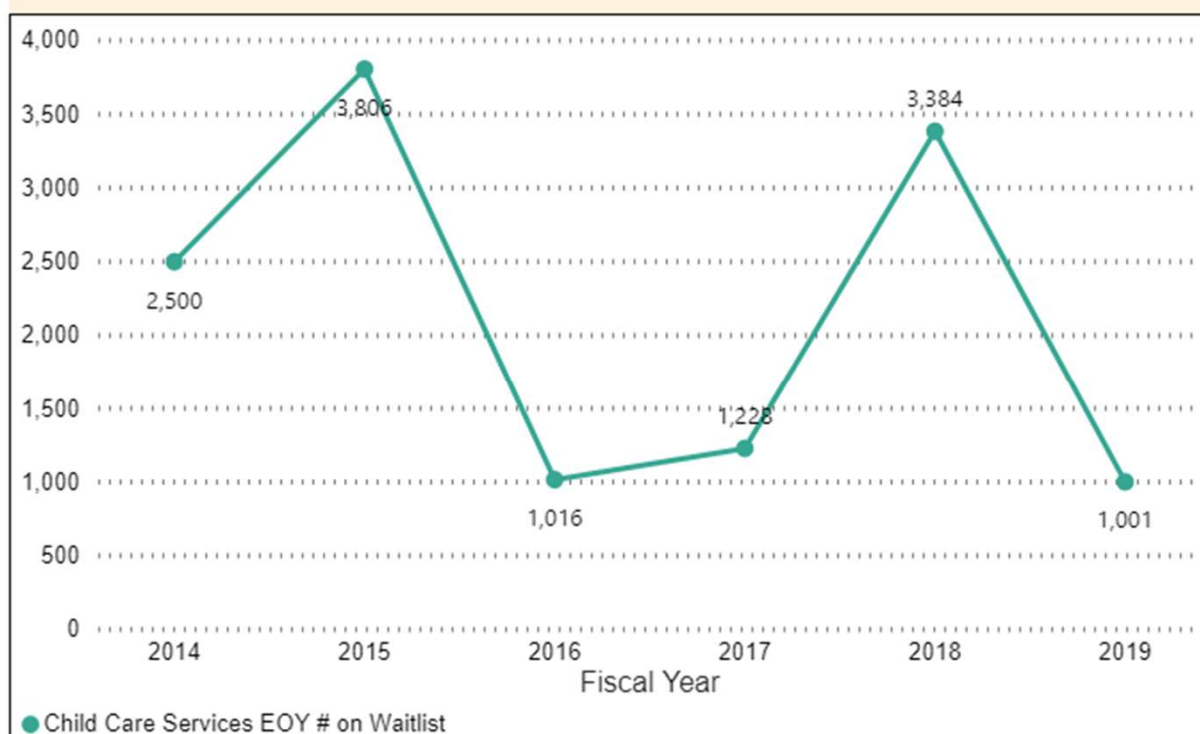


## Economic & Social Services

### Child Care Subsidy EOY Number of Recipients



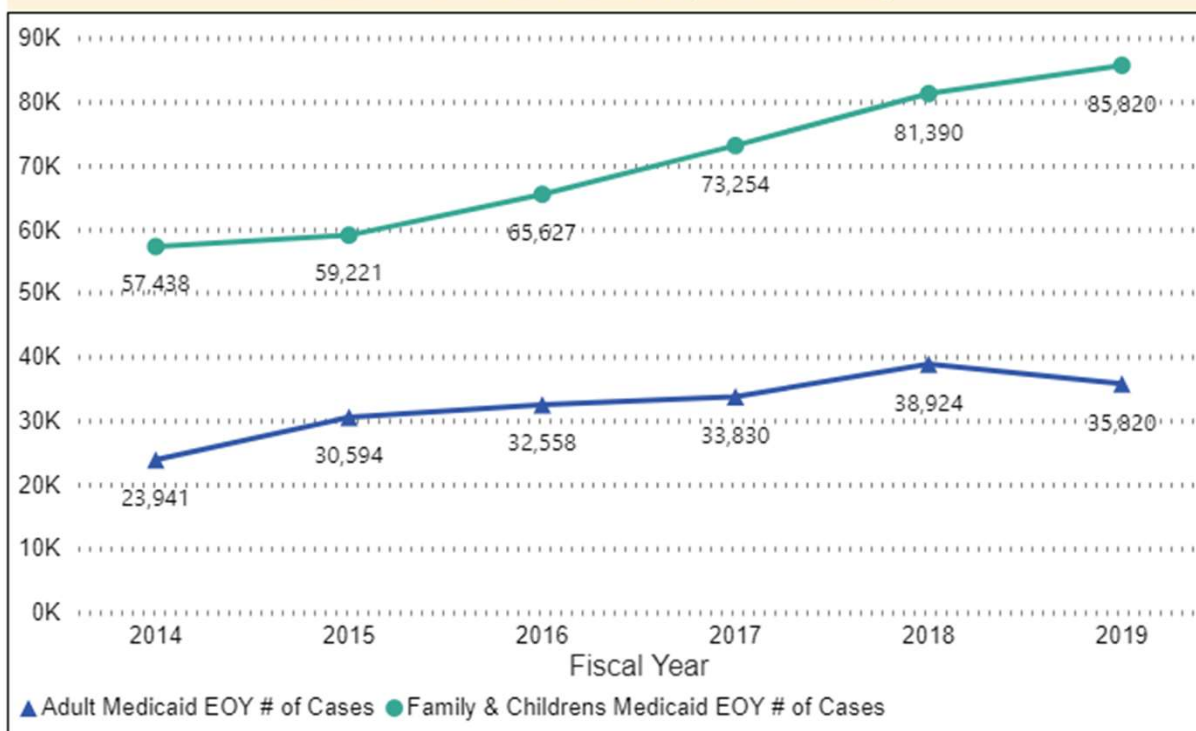
### Child Care Subsidy EOY # on Waitlist



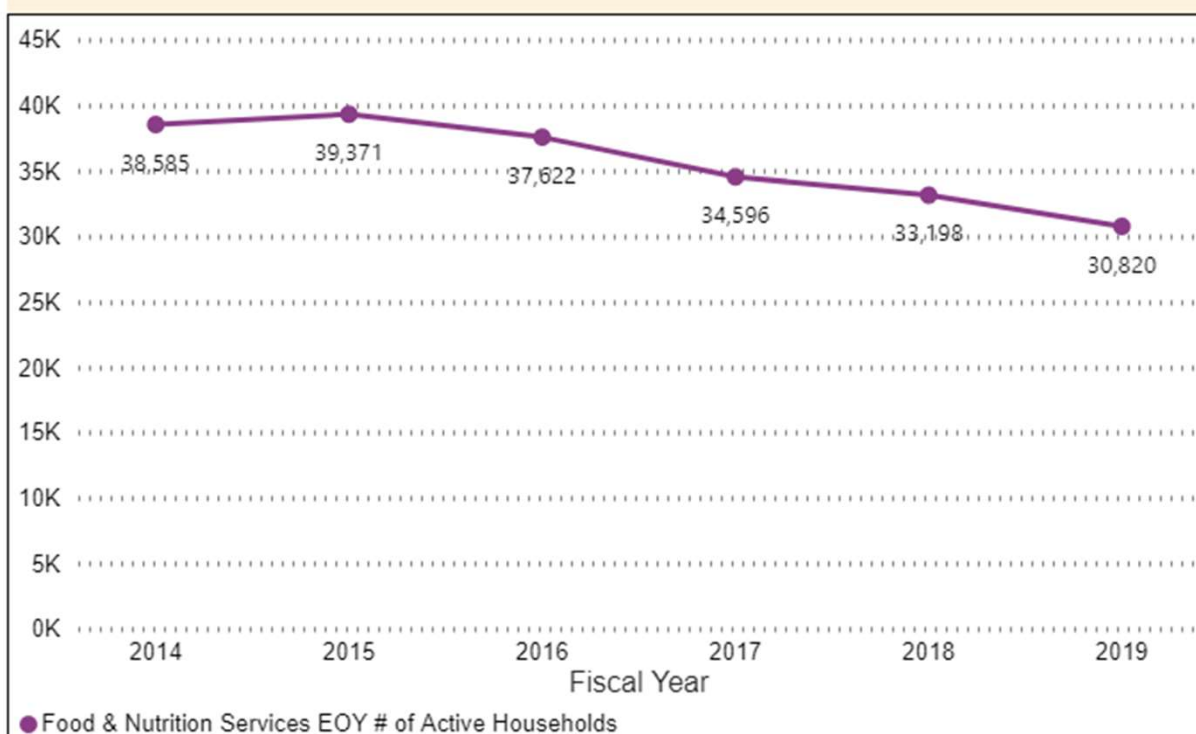


## Economic & Social Services

**Adult Medicaid and Family & Childrens Medicaid  
EOY # of Active Cases (Not Individuals)**

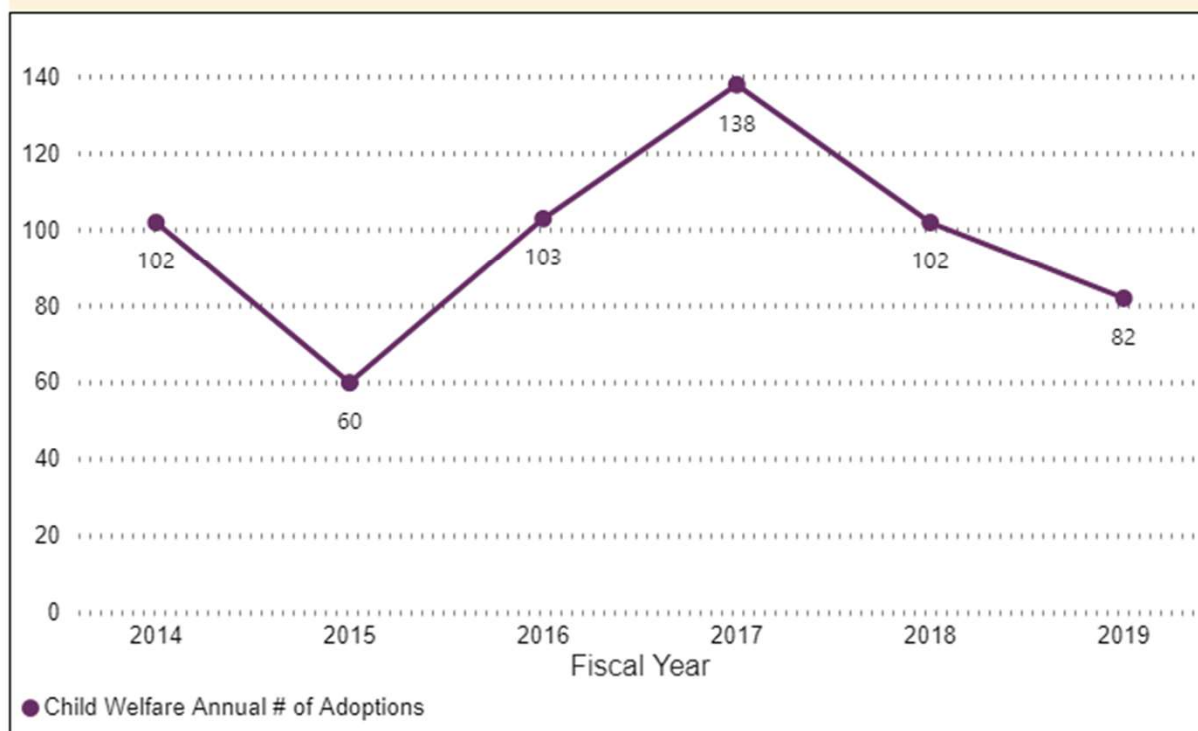


**Food & Nutrition Services (FNS) EOY # of Active Households**

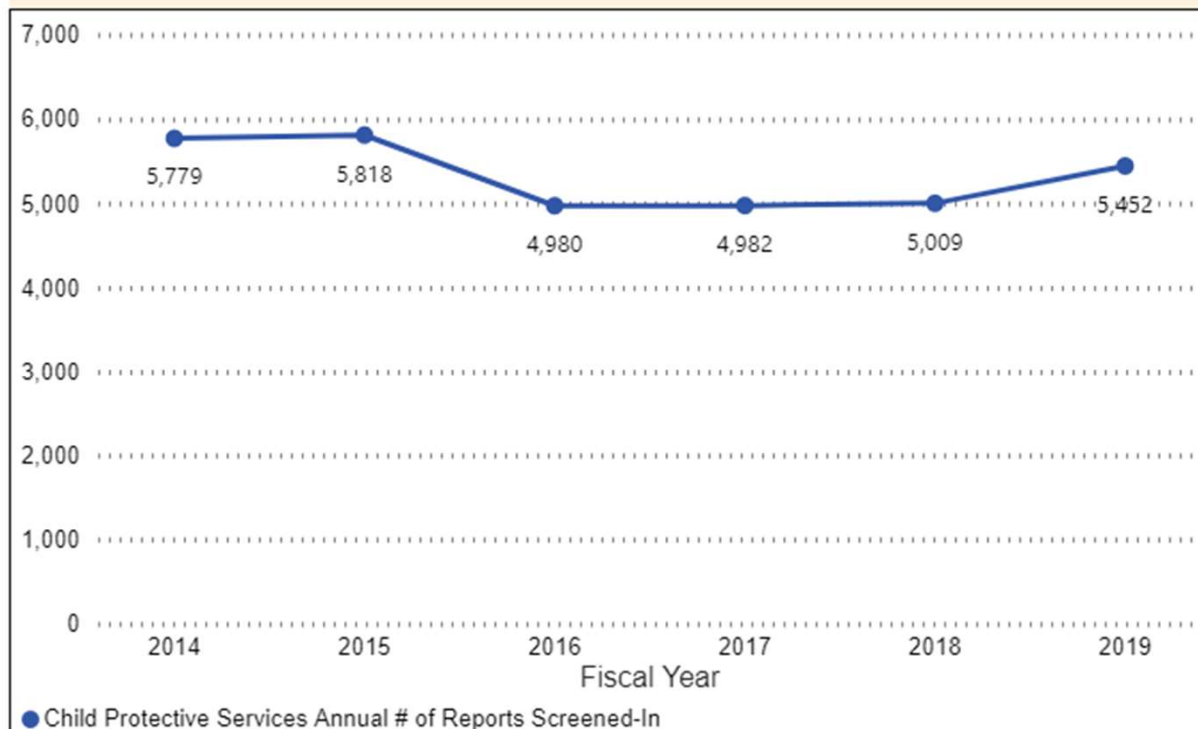


## Child Welfare

### Annual # of Adoptions

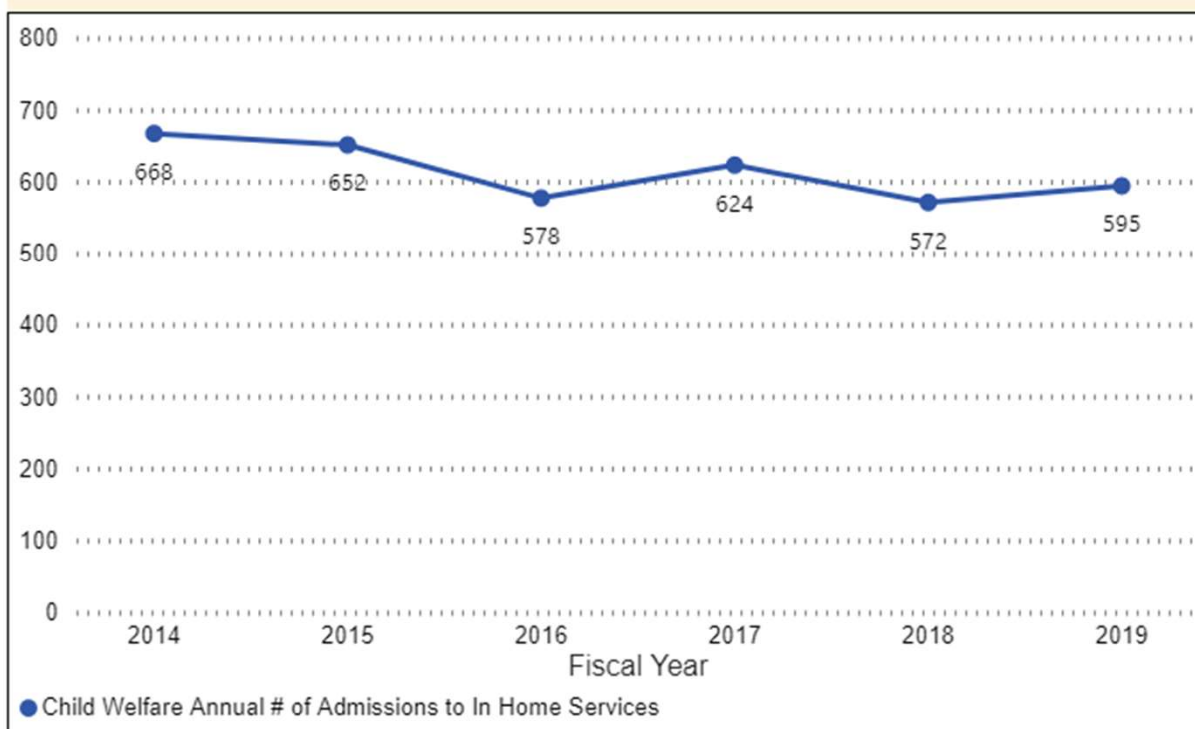


### Child Protective Services - Annual # of Reports Screened-In

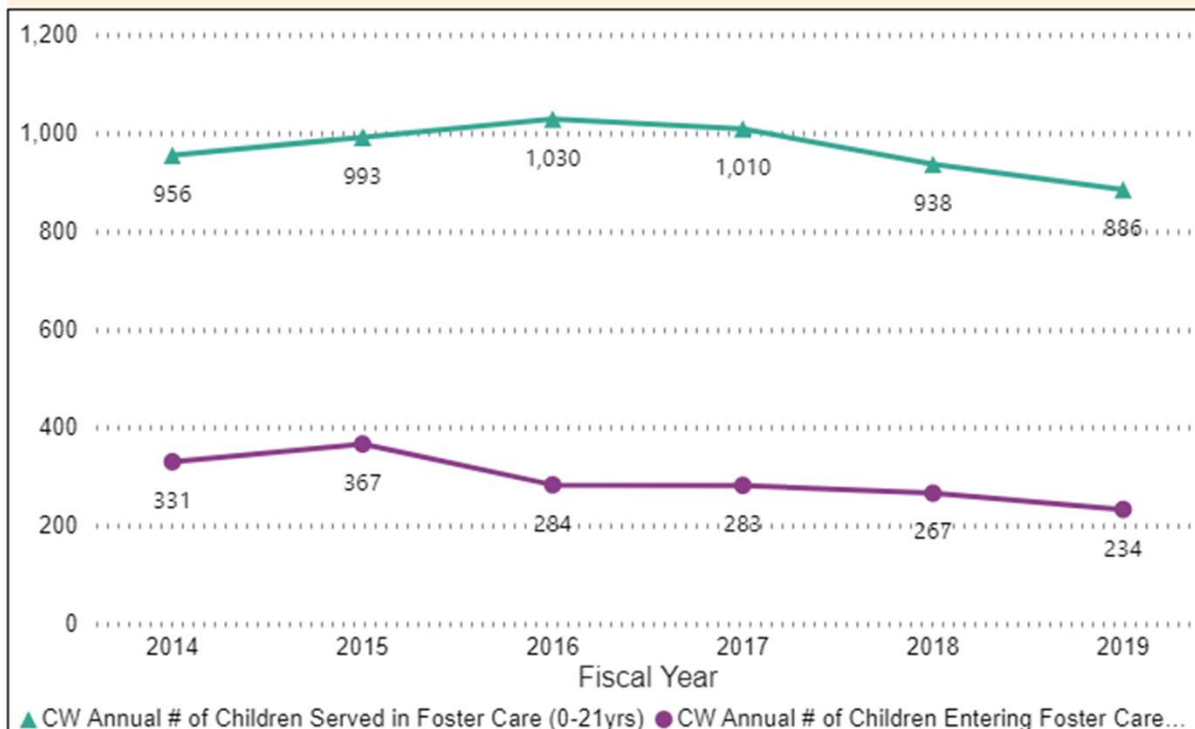


## Child Welfare

### Annual # of Admissions to In-Home Services



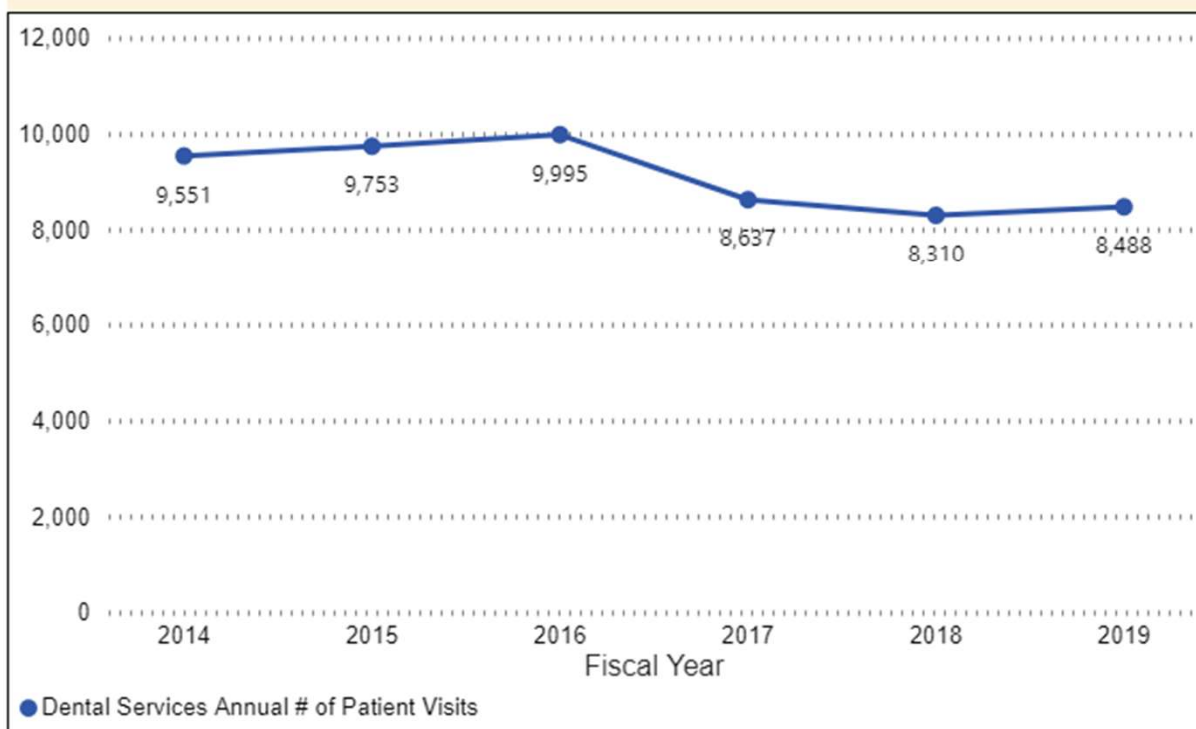
### Annual # of Children Entering Foster Care and Total # In Services



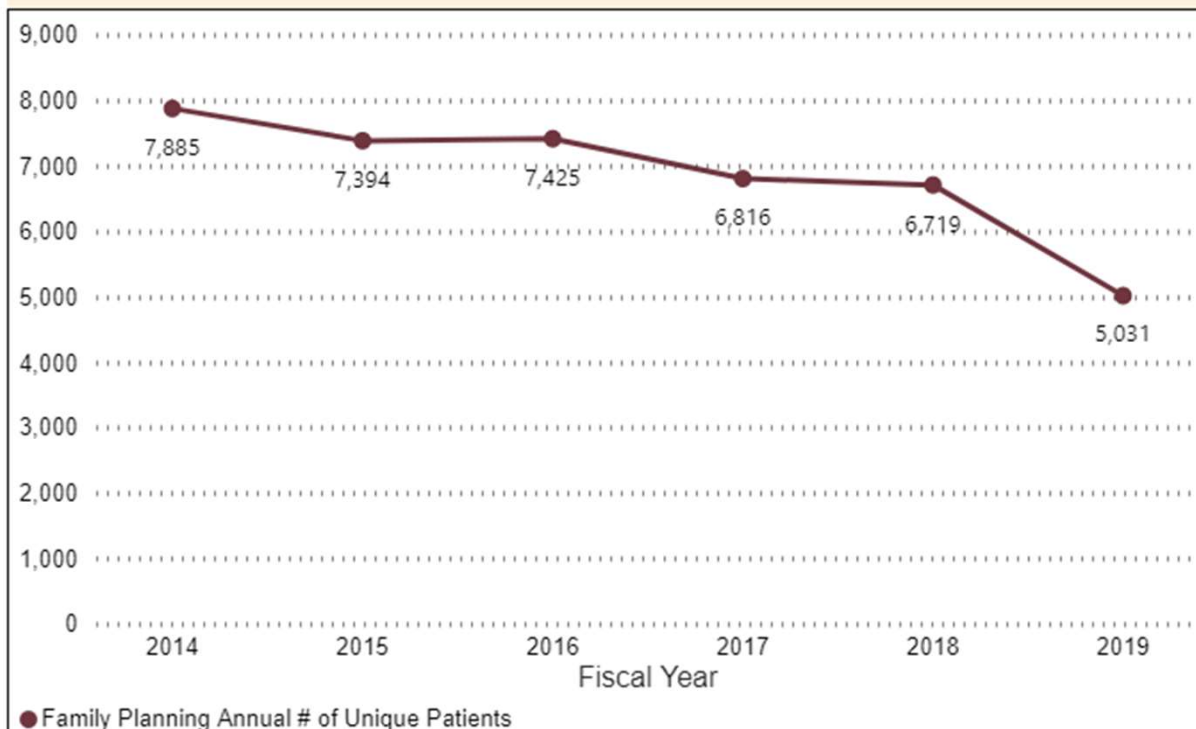


## Public Health and Health Clinic Services

### Dental Services - Annual # of Visits

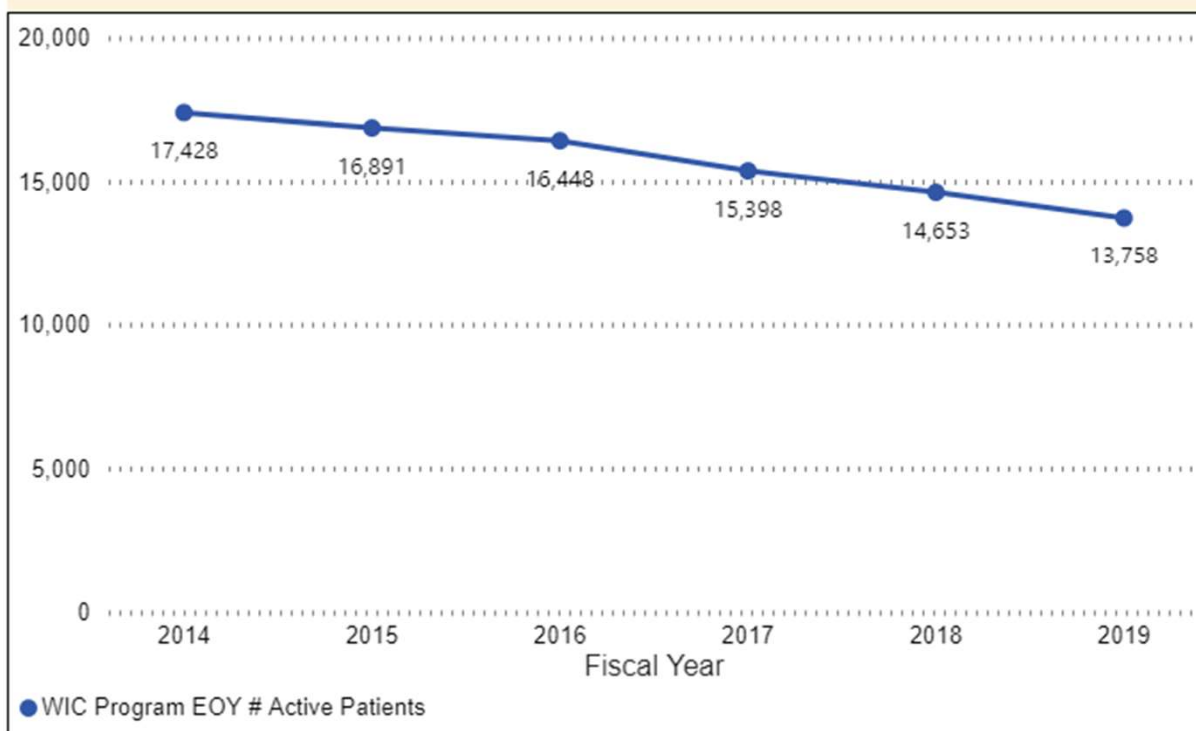


### Family Planning - Annual # of Patients

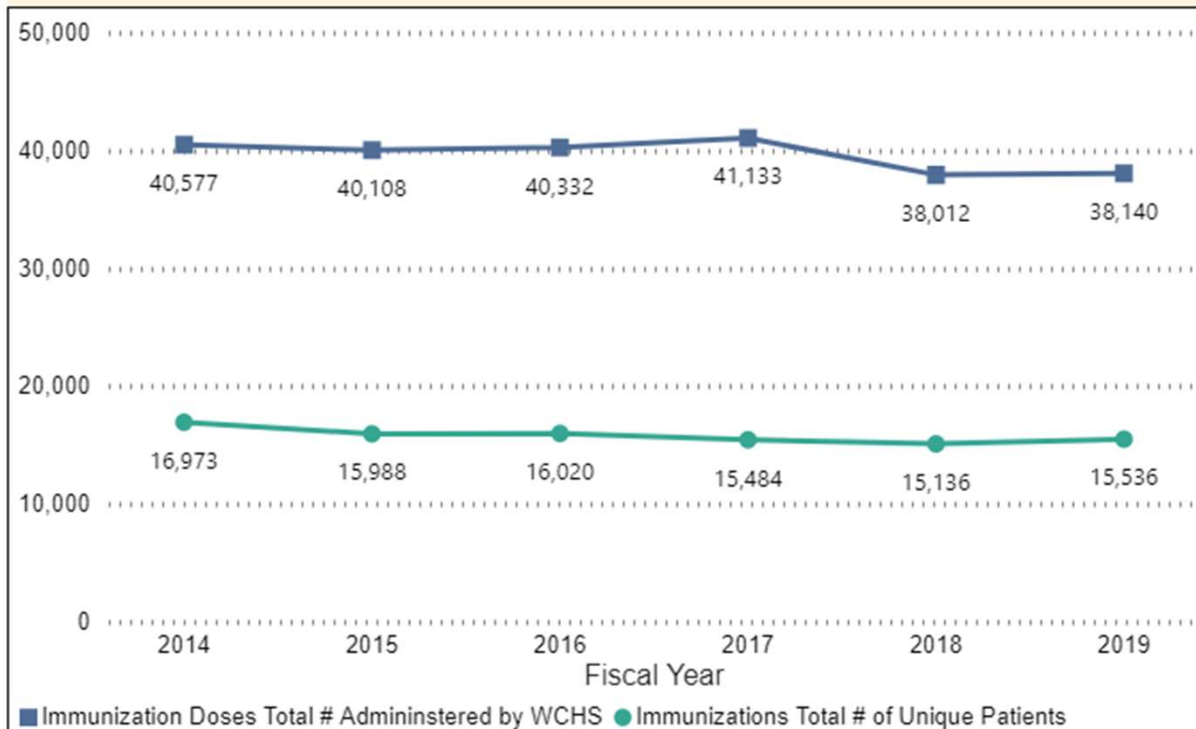


## Public Health and Health Clinic Services

### Women, Infants & Children (WIC) - EOY # of Active Patients

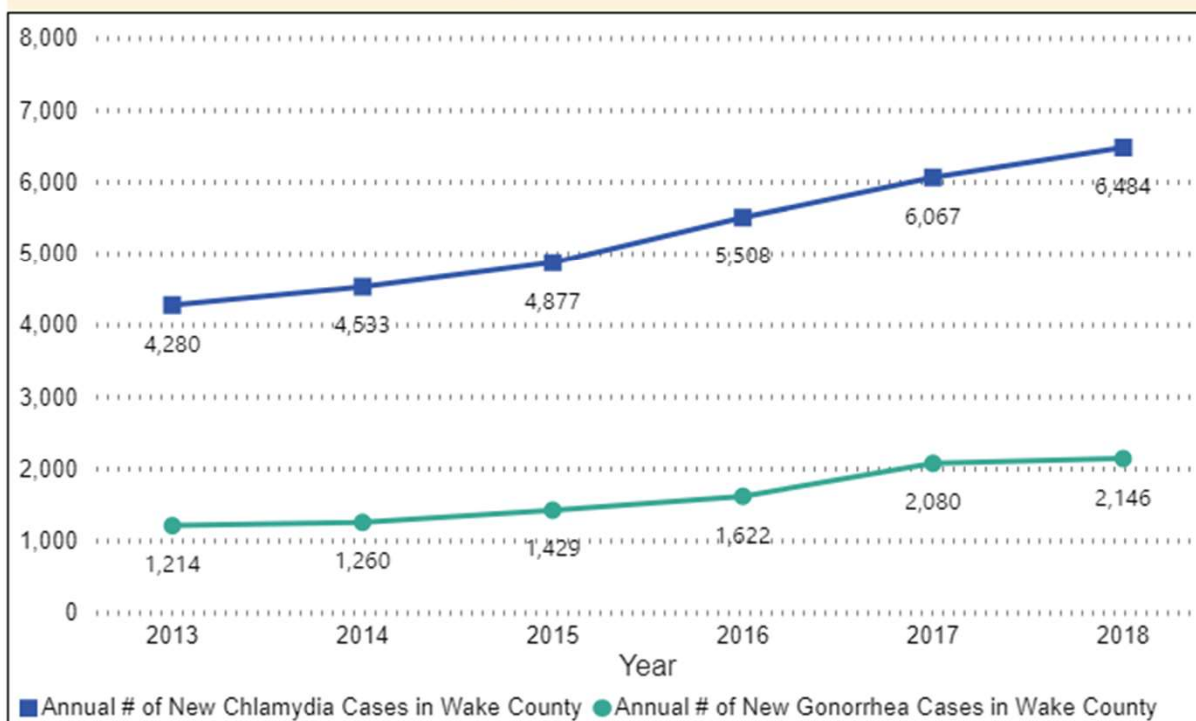


### Immunizations - Annual # Administered by WCHS

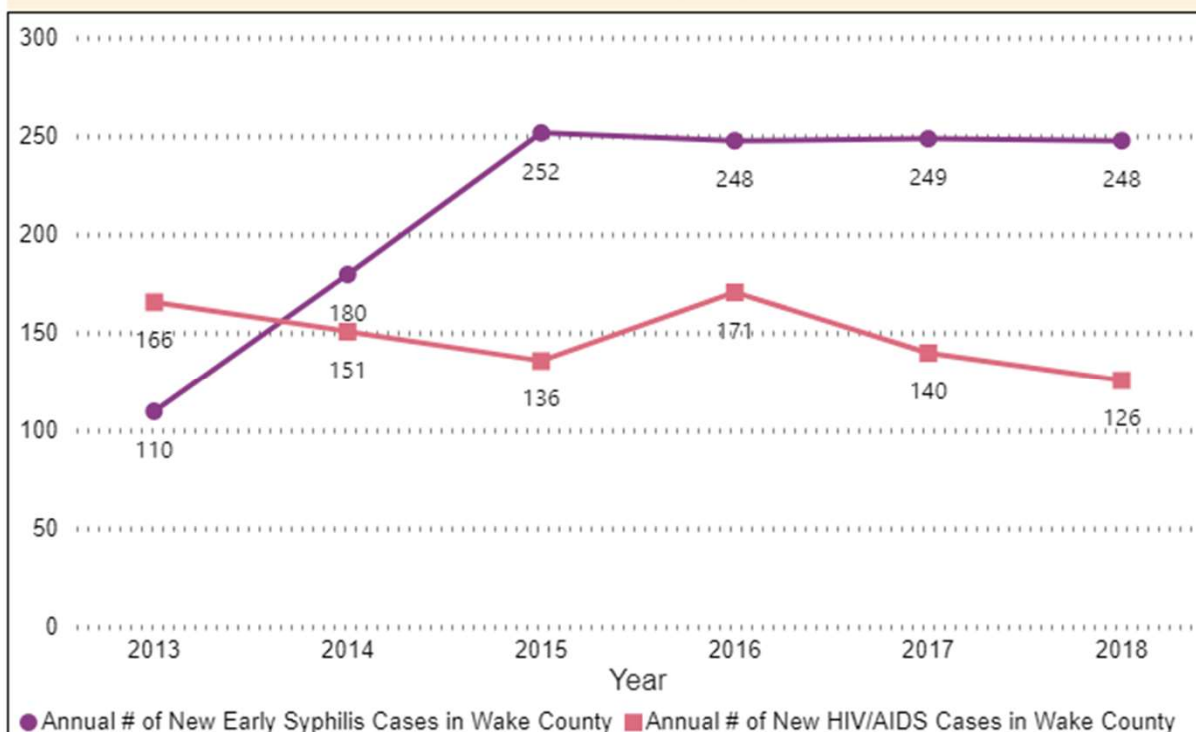


## Public Health and Health Clinic Services

### Communicable Diseases - Annual # of New Cases in Wake County Chlamydia and Gonorrhea



### Communicable Diseases - Annual # of New Cases in Wake County HIV/AIDS and Early Syphilis



## Public Health and Health Clinic Services

### Vital Records Processed Births & Deaths

