

**Wake County Human Services Board
Meeting Minutes
November 16, 2017**

Board Members Present:

Angie Welsh
Dr. Betsy Van Benthuyzen
Mayor Frank Eagles
Dr. James Smith, III
Ed Buchan
John Myhre
Dr. John Perry
Margaret Raynor
Ronda Bean
Stephanie Treadway
Seth Wexler
McKinley Wooten
David Cottengim

Guests Present:

Randy Marsh
Craig Stoops
Michael Doyle
Jennifer Clayton

Staff Members Present:

David Ellis
Dr. Caroline Loop
Antonia Pedroza
Regina Petteway
Dr. Sue Lynn Ledford
Commissioner Sig Hutchinson
Ginny Satterfield
Debra Baker
Caroline Harper
Cassandra Watford
Ken Murphy
Elizabeth Harmantzis
Joseph Threadcraft
Josephine Rutledge
Delores Long
Ann Godwin

Call to Order

Chair Dr. James Smith called the meeting to order at 7:34am.

Reflections

Mr. Ed Buchan spoke about living in a great time of technology. He quoted from Pope John Paul II and spoke about the diverse variety of issues in Wake County that the Board deals with and that the general purpose is to protect the citizens of Wake County. He then changed the quote from Pope John Paul II to reflect on how the Human Services Board helps the weakest members of society so that they can become the strongest members.

Chairs Privilege

Chair Dr. Smith reminded the Board members that the December Board meeting will not be a regular Board meeting but will be the annual windshield bus tour and briefly discussed the time frame of the tour.

Approval of Minutes

Chair Dr. Smith asked for a motion to approve the October 26, 2017 meeting minutes. Mayor Frank Eagles motioned and it was seconded by Ms. Margaret Raynor. The minutes were unanimously approved.

Next Board Meeting – December 21, 2017 is the Board Windshield Tour

Human Services Board Officers Oath of Office

(Presented by Ken Murphy)

Mr. Ken Murphy administered the Oath of Office to Chair Dr. James Smith, III, Vice Chair Ms. Angie Welsh, and Treasurer Ms. Margaret Raynor. The Board members then retreated to take an updated Board photograph.

Integrated Mosquito Management Program Recommendations [PH Accreditation Benchmark #28.1 and #34.4]

(Presented by Dr. Caroline Loop)

Dr. Loop began by reviewing the Boards interest in mosquito management and their concern over the last few years of the Zika virus spreading to North Carolina. Dr. Loop then spoke about the recommended updates to the 2004 Regulations Governing Mosquito Control as well as recommendations for an Integrated Mosquito Control Program that the subcommittee is proposing.

Dr. Loop introduced Mr. Doyle, a member of the subcommittee, who then explained his background in mosquito management and how mosquito management had progressed over the last 20 years. He spoke a little about how mosquito management programs have begun to integrate larvicide, adulticide and surveillance at the same time and how this system had first started due to a health crisis.

Dr. Loop then introduced Dr. Stoops who is also a member of the subcommittee. Dr. Stoops spoke about his position on mosquito management and explained that he had been in this field for quite a long time beginning as an entomologist in the armed forces. Dr. Stoops then spoke about the prevention side of mosquito management. Dr. Perry then asked if we need to be concerned about what individual property owners are using to treat their property and asked if this is something that should be on the radar. Dr. Stoops stated that this is something that has been discussed and that there needs to be testing for resistance to be sure the chemicals that are being used are affective against mosquitos. Dr. Stoops stated that it is necessary to do these tests in order to know what chemicals would work best in an urgent situation.

Mayor Frank Eagles asked about the potential of killing beneficial insects. Dr. Stoops spoke about applying chemicals carefully and judiciously to try to avoid the impact to beneficial insects.

Mr. McKinley Wooten asked about what Dr. Loop had mentioned, the ability of the fines to be waived by the Director yet this was not listed in the regulation. Dr. Loop referred this question to Mr. Ken Murphy. Mr. Murphy spoke about enforcement of this and the goal being clients and not burdening the citizens to collect a fee which is also balanced with the staff time and resources needed to pursue enforcement in these situations. As a practical matter if we have to go to court the judge can sometimes not enforce the fine and could abate the violation.

Chair Dr. Smith asked for a motion to approve the Integrated Mosquito Management Program Recommendations and Proposed Mosquito Control Regulation updates. Mayor Frank Eagles motioned and Ms. Margaret Raynor seconded. The Board voted unanimously to approve both.

Customer Experience Data Report

(Presented by Mr. Brian Gunter)

Chair Dr. Smith stated that this presentation has been pulled from the agenda and will be presented at a future meeting.

Wake County Human Services First Quarter Data Report

(Presented by Ms. Caroline Harper)

Ms. Harper reviewed the data in the report and presented items of interest from some of the information contained.

Ms. Harper pointed out the data showing the WIC participation at each individual WIC site, including the new site on Millbrook. Ms. Harper went on to point out the decline in the number of new syphilis cases that indicate progress in education on safe practices.

Ms. Harper then followed up on a request by Mr. David Ellis concerning the length of stay for children in child care. She explained the data and calculations and stated that they found that Wake County children who entered foster care in 2015-2016 stayed about 6 months longer than children in the state overall and about 30 days longer than children in other large counties. Ms. Harper explained that these numbers are recalculated every 90 days due to the data being provided by the state in six month increments.

Mr. David Ellis asked what was driving the longer length of stay in the Wake County foster care system. Ms. Delores Long stated that some of this wait is due to the court system as the court system is backed up and it can take almost six months for a case to be heard. She stated that the goal for Wake County is unification within the first year however with the length of time that it takes to be heard in court that by the time the case is heard it could be up to six months and the court ordered time could extend this stay for longer. Mr. Wooten spoke about the court system and how Wake County's court system is one of the better systems however the volume of child cases are so great that this could be a part of the back-up. Mr. Wooten also stated that another issue is also with all of the parties that could be involved in these cases and to coordinate with all involved can also cause long delays getting cases into the court system. Ms. Harper asked that it

be noted in the meeting minutes that the action item from the October 2017 Human Services Board meeting had been followed up on in this presentation.

Chair Dr. Smith thanked Ms. Harper for the presentation.

Board Committee Chairs' Reports

- Social Services Committee – Ms. Welsh deferred to Ms. Ronda Bean to give the update. Ms. Bean updated the group on the most recent Social Service Committee meeting and spoke about goals that the Committee had come up with to assist in recruiting foster parents for Wake County as well as some of the planned recruiting events that they will be involved in. Chair Dr. Smith thanked the Social Services Committee for their hard work in this area.
- Public Health Committee – Mr. Myhre spoke about the continued function of the Public Health sub-committees and thanked Dr. Loop for her hard work.

Mayor Frank Eagles spoke about attending the Joint CAC meeting and thanked Human Services for hosting and the Wake County staff for putting the event together. He spoke of the success of this event and thanked the other Board members that were able to attend as well.

Human Services Directors Report

(Presented by Ms. Petteway)

Ms. Regina Petteway spoke about the draft business plan and stated that she had met with the interim County Manager to review the contents of the plan. She then went on to explain that Wake County Human Services will have an official meeting with the County Managers office around the first of December. Ms. Petteway wanted to review the information contained in the draft plan with the Board members so that they can give feedback and ask any questions they may have. Ms. Petteway then reviewed the departments in Human Services and pointed out the listing of the Divisions and services that are provided by Human Services and that statistics show services were provided to over 200,000 unduplicated individuals in FY 2017. Dr. Perry asked about population health and the education involved and asked if community education was included in the draft plan. Ms. Petteway stated that it is included but not specifically listed as education. She then went on to show the alignment with the board of Commissioner's goals and initiatives. Ms. Petteway spoke about the current trends that are driving the increased need for human services as well as emerging and evolving factors. She then went on to discuss social and economic factors and key trends that are driving the needs. Ms. Petteway then spoke about business justification and reviewed the expansion needs being reviewed to date.

Environmental Services Director's Report

(Presented by Dr. Joseph Threadcraft)

Dr. Threadcraft presented an abbreviated version of the Environmental Services business plan. He spoke about the mission statement of Environmental Services: Together we improve the health of people, animals and the environment. Dr. Threadcraft then spoke about the accelerating revenues that indicate that Wake County is continuing to grow. He then went on to explain that a few years ago Environmental Services received a letter of discrepancy from the state that explained that the County was not providing required services. In response Environmental Services provided a Corrective Action Plan. In order for these services to be provided there are several full time employees (FTE's) requests that are included in the business plan. Dr. Threadcraft went over the additional information contained in the business plan and explained the need for these FTE's. He then went on to discuss the impact on services by growth and other challenges and the impact of development on service level delivery.

Interview for Board Psychologist Slot – Dr. Randy Marsh

(Presented by Chair Dr. James Smith)

The Human Services Board interviewed Dr. Randy Marsh for the vacant Psychologist slot. There was some discussion of Dr. Marsh's qualifications once he left the meeting and the Board members agreed that Dr. Marsh would be a good addition to the Board.

Chair Dr. James Smith asked for a motion to request appointment of Dr. Randy Marsh to the Wake County Human Services Board. Mr. David Cottengim motioned and Ms. Margaret Raynor seconded. Dr. Marsh was approved as a member of the Human Services Board.

ACTION ITEMS:

- Regina Petteway to provide a copy of the business plan to Board members once she has completed recommended changes

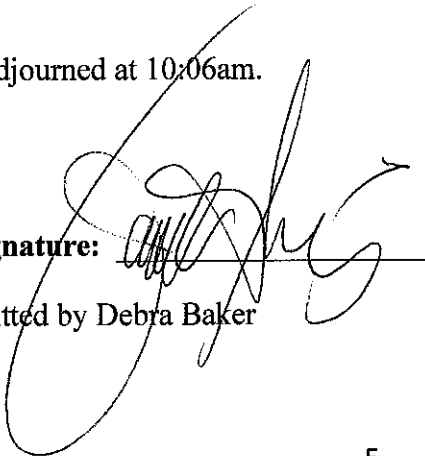
Public Comment

None

Adjournment

The meeting was adjourned at 10:06am.

Board Chair's Signature:



Respectfully submitted by Debra Baker

Date:

1/25/18

