

**Wake County Human Services Board
Regular Meeting Minutes
September 24, 2015**

Board Members Present:

Mayor Frank Eagles
Dr. Sharon Foster
Kent Jackson
John Myhre
Margaret Raynor
Dr. Rosine Sanders
Dr. Paul Scruggs
Dr. Jim Smith
Angie Welsh
Dr. Seth Wexler

Staff Members Present:

Regina Petteway
Kenneth Murphy
Dr. Caroline Loop
Amina Shah
Alicia Arnold
Elizabeth Scott
Dr. Edie Alfano-Sobsey
Caroline Harper
Karen Roger
Jennifer Federico

Guests Present:

Penny Washington, Advance Community Health
Charles Faust, Advance Community Health
Septina Florimonte, Wake County Commission for Women
Mr. Mack Koonce, United Way

Call to Order

Chairman Dr. Jim Smith called the meeting to order at 7:33 am.

Reflections

Vice Chair John Myhre offered reflections. One of the purposes of the Human Services (HS) Board is advisory—it offers advice to County Commissioners, clients of HS, and citizens of Wake County. He read from a book called “Neverisms”, which stated things you should never do, never say, and never forget, and connected that with the Board’s advisory role.

Approval of Minutes

Mayor Frank Eagles motioned, seconded by Dr. Rosine Sanders to approve the August 27 meeting minutes, with corrections. The motion was adopted unanimously by the Board.

Next Board Meeting

The next Board meeting will be held October 22, 2015 from 7:30 to 10:00 am at Swinburne Human Services Center.

Environmental Services Director's Report

(Presented by Dr. Caroline Loop, on behalf of Dr. Joseph Threadcraft)
Environmental Services (ES) Department is involved with Growth, Land Use and Environment (GLUE) Committee, headed by Commissioner John Burns. Staff is providing them information, as they consider the establishment of a water partnership with several entities including municipalities, private water providers, Cooperative Extension, and others. Water is vital to the community health and growth. Three topics of consideration are: collaboration on surface water; strategic drought and conservation planning; and data driven outreach with septic systems, wells, and nutrients.

N.C. State Fair is starting soon. ES Food and Lodging staff is permitting food vendors and onsite staff is making sure that temporary sewer connections are operating properly.

Annual Review of Public and Environmental Health Fiscal Report Compared to Ten Essential Services [PH Accreditation Benchmark # 39.2]

(Presented by Dr. Sue Lynn Ledford)

The Ten Essential Public Health Services is a fiscal report that provides evidence and assurance that the essential services of public health are being provided in accordance with local, state, and federal requirements.

The Public Health Essential Services Pie Chart shows the 3 main areas of Public Health: Policy Development, Assurance, and Assessment. Each area encompasses different Public Health Services.

Essential Services under Policy Development:

- Inform, Educate, Empower
- Mobilize Community Partnerships
- Develop Policies

Essential Services under Assurance:

- Enforce Laws
- Link to/Provide Care
- Assure Competent Workforce
- Evaluate

Essential Services under Assessment:

- Monitor Health
- Diagnose & Investigate

2015 essential funding by service division:

- 65% (\$28.2 million) of the FY 15 budget for public health is dedicated to assuring care and linking people to needed services

2015 essential services funding sources:

- 47% (\$20 million) of the total essential services funding comes from local county government

Funding for the essential services has accomplished the following:

- More than 40,000 individuals access health care services annually
- More than 90,000 medical visits occur annually
- County approved funding to expand prenatal care services to Millbrook Center and offer additional clinic operating hours
- Successful Wake County Farmers Market/EBT Project
- 21 day Ebola monitoring for 113 identified travelers
- Ebola information delivered to over 2,000 health care providers
- 16,921 vaccine doses provided to 5,720 clients
- Refugee health services provided to 1,141 clients

Q/A:

Question from Dr. Sharon Foster: how does the County support for PH essential services compare with Mecklenburg County?

Answer from Dr. Ledford: County support is comparable with Mecklenburg County, but precise answer is not available--that can be provided at the next meeting.

Question from Dr. Jim Smith: how has the money spent on Linking People to Needed Services changed over the previous years?

Answer from Dr. Ledford: this year, the category "Linking People to Needed Services" encompasses a wide range of services including clinical care and school health, so this portion looks larger from previous years when the pie chart was categorized into more specific services.

*Presentation attached to September agenda.

Public Health Quarterly Report (Topic: Injury Prevention) [PH Accreditation Benchmark # 2.4]

(Presented by Dr. Edie Alfano-Sobsey)

The PH Quarterly Report on Injury Prevention highlights injury data for Wake County for 2008-2014. It was presented to the PH Committee on its meeting on September 18.

Information about many types of injuries is complex, because it is collected from various sources. "Other unintentional injuries" is in the leading causes of death in NC.

Top 5 leading causes of injury and death in Wake County:

1. Motor vehicle traffic (MVT), Unintentional
2. Fall, Unintentional
3. Poisoning, Unintentional
4. Firearm, Self-Inflicted
5. Suffocation, Self-Inflicted

Rates for the top 5 causes of Emergency Department (ED) visits by injury all increased every year. Falls and MVT (top 2) accounted for 62% of ED visits.

Death by demographics:

The leading cause of death by injury is due to MVT. Higher percent of males (72.9%) die from MVT than females (27.1%). Higher percent of Whites (67.1%) die from MVT injuries than Blacks (31.2%).

Top risk factors associated with MVT deaths are:

- Distracted driving
- Young, inexperienced drivers
- Older drivers
- Impaired drivers

WCHS developed a child passenger safety program in 2001 called the “Love us and Buckle Us” Program. It provides consumers the opportunity to receive education on the proper transportation of children.

Falls:

The number one risk factor of falls is advanced age.

Poisonings:

- Most unintentional poisoning deaths are due to unintentional overdose of prescription, OTC, or illegal drugs. The rate of ED visits for unintentional drug overdoses has increased 49% since 2010 in Wake County.
- Project Lazarus is a secular public health nonprofit organization established in 2008 in response to the extremely high drug overdose death rates in Wilkes County, NC (4 times higher than the State average). It uses a set of 9 strategies to mobilize communities, educate and support providers and patients, reduce drug supply and diversion, reduce harm from available drugs, promote safer clinical practice and prescribing, and evaluate program activities.
- Wake County has accomplished the following:
 - Convened a committee to exchange information and learn about community needs.
 - Designed and posted 3 billboards strategically located throughout the County
 - Prepared 100 Naloxone kits with medical supplies and printed materials
 - Developed a Medical Standing Order and Memorandum of Understanding with community/medical partners to prescribe, dispense, and distribute Naloxone
 - Conducted Naloxone Distributor training for 23 participants facilitated by NC Harm Reduction Coalition Coordinator
 - Scheduled an Operation Medicine Drop event on October 27, 2015 at WCHS Sunnybrook parking lot
 - Scheduled a presentation on Project Lazarus expansion and Operation Medicine Drop in Wake County for the Wake County Board of Commissioners in October 2015

Suicides:

- 62% increase in ED visits from suicides and self-inflicted injuries

- Suicide/self-inflicted injury ED visits by Age Group
 - ED visits are highest among 25-44 year olds
 - ED visits have increased among 0-14 year olds

Discussion:

Discussion was held on the disturbing increase in both unintentional and intentional injuries. The increased number of falls is concerning due to the increasing senior population. Dr. Foster said that seniors should do more balancing exercises to maintain their proper balance, which can help prevent falls.

Intentional injuries are on the rise due to attempted suicides. Dr. Smith said that mental health services are lacking. He asked to check with Alliance Behavioral Health if the provider network is growing or shrinking.

*Report attached to September agenda.

Brittany Piner Dangerous Dog Appeal Panel Recommendation [PH Accreditation Benchmark # 18.1, 18.2, 34.2, 35.1]
(Presented by Mr. Kenneth Murphy)

On June 4, 2015, Wake County Environmental Services/Animal Control designated "Darla" a Dangerous Dog pursuant to the Wake County Animal Control ordinance. Darla's owner appealed and on July 28, 2015, the Wake County Human Services Board Appeal Panel conducted a hearing and upheld the Dangerous Dog designation.

This appeal involved 2 issues:

- (1) Should Wake County Animal Control's designation of the dog as a dangerous dog be affirmed or reversed?
- (2) Should the restrictions which Animal Control is requiring for the dog as a dangerous dog be modified?

The Wake County Animal Control Ordinance states that it is unlawful for the owner of a dangerous dog to allow the dog to be "unrestrained". There is some ambiguity in the ordinance as to the meaning of "restraint." Currently Animal Control requires that any dog designated as a dangerous dog be kept in a secure enclosure, and any time the dog is out of the secure enclosure, it must be kept on a leash and it must be muzzled. After hearing testimony and receiving evidence from the parties, The Appeal Panel affirmed Animal Control's decision on both issues.

As required by the Wake County Human Services Board Rules of Appeal, the full Human Services Board must review the Appeal Panel's decision and vote to adopt, modify, or reverse it.

By a unanimous vote of 10-0, the Wake County Human Services Board voted to adopt the recommendation of the Appeal Hearing Panel and uphold the Dangerous Dog designation by Wake County Animal Control.

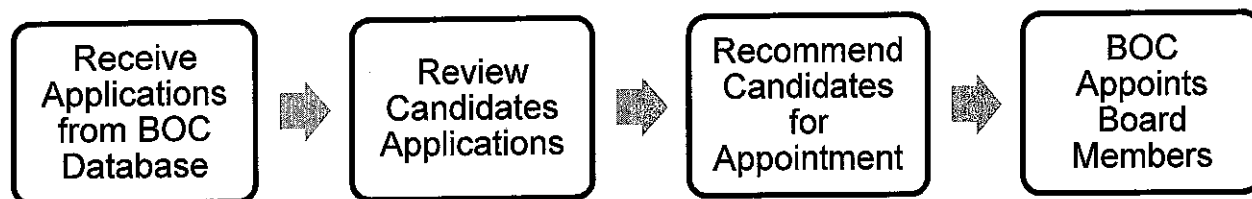
HS Board Members Appointments/Reappointments Update

(Presented by Ms. Amina Shah)

Board Members Terms Ending in November, 2015

Slot	Board Member	Eligible for Reappointment	Recommended for Reappointment	Slot to be Filled
Psychiatrist	Dr. Jim Smith	✓	✓	
Psychologist	Dr. Rosine Sanders	✓	✓	
HS Consumer	Dr. Jacqueline Tavaréz	✓	TBD	TBD
General Public	Pablo Escobar			✓
Other Physician	Dr. Sharon Foster			Deferring filling slot until July, 2016

Appointments Process



Other Vacancies

- **Social Worker**
4 applicants that hold MSW degree were forwarded from the BOC Database. Ms. Shah sent the HS Board Application to those applicants. If they respond, their applications will be reviewed for the Social Worker slot.
- **Optometrist**
Dr. Smith will talk with Mr. Jim Hartmann on the possibility of legislation that would allow HS Board to add either an Optometrist or Ophthalmologist on the Board.

Motion:

Mr. Myhre motioned, seconded by Mayor Frank Eagles to accept Executive Committee's recommendation for reappointing Dr. Smith and Dr. Sanders in the Psychiatrist and Psychologist slots, respectively. Motion was unanimously approved by the Board.

Introduction to Advance Community Health [PH Accreditation Benchmark # 41.2]
(Presented by Ms. Penny Washington and Mr. Charles Faust)

Advance Community Health (ACH) (formerly: Wake Health Services) is private, nonprofit, federally supported Community Health Center. This presentation gives an overview of its history, services/programs, client population, community partners, outreach, collaborations with Wake County Human Services, and new initiatives.

Organization Pillars:

- Deliver quality patient care
- Assure patient access
- Develop a strong and empowered workforce
- Maintain financial sustainability
- Build and strengthen community partnerships

Programs:

- Adolescent Health Program
- CAPUS Men's Minority Clinic
- Horizon Healthcare for the Homeless
- Senior Healthcare Services

Collaborations with WCHS:

- ACH Fuquay-Varina practice located in Southern Regional Center
- ACH Homeless Outreach site in South Wilmington Street Center
- Expanding Homeless Outreach for Medical Services into Cornerstone Center
- Collaboration with Western Region Advisory Committee led to partnership and co-location planned for Dorcas Ministries
- WCHS Medicaid Eligibility Worker onsite at New Bern Ridge Practice
- ACH Application Assistant onsite at Swinburne and Sunnybrook locations
- ACH staff trained to assist patients/clients with application data entry into NC FAST
- Discussions with WCHS Management regarding Access to Comprehensive Primary Care Services in Wake County

Discussion:

Ms. Washington said it is especially important to investment in Southeast Raleigh, because it is the most distressed region of the County with food deserts. That would also be a catalyst for economic development and growth in that area. ACH hopes to partner with WCHS in providing services in the Northeast region of the County.

United Way of Greater Triangle: Investments in Wake County

(Presented by Mr. Mack Koonce)

United Way of the Greater Triangle was invented by the community for the community. Its purpose is “Real solutions sparked by a community united for transformative change”. It shares a connection with WCHS Human Capital Development (HCD).

5 Core Strategies

1. New integrated business model
2. Direct engagement of individuals
3. Transformative, corporate partnerships
4. Portfolio of community capital funds
5. Facilitator/supporter/funder of regional collaborations

Community Impact Approach

- Collective coordinated action
- Two-generational model for comprehensive integrated services
- On-going funding for basic needs and systemic action around food security

Goals for 2020:

- Stable households – provides tools (job skills and housing) to 13,000 families to be financially stable
- Food security – ensure 50,000 more households are no longer food insecure
- Educational success – put 5,000 students on path to success by ensuring they are proficient readers

Board Committee Chairs Reports

Dr. Sharon Foster, Chair of Public Health (PH) Committee:

The PH Committee meeting on September 18 focused on reviewing the PH Quarterly Report on Injury Prevention. They recommended having a more detailed session on addressing injury prevention. The Committee also received a presentation from March of Dimes and recommended using the sexual education info in Wake County schools’ curriculum.

The October Committee meeting will focus on a panel presentation on the need of dental programs and services in the County, which will be presented at the HS Board meeting in November. Dr. Foster asked Ms. Petteway to get the press/media attention for this presentation at the November meeting.

Ms. Angie Welsh, Chair of Social Services (SS) Committee

The next SS Committee meeting is October 2. They will discuss the integration of HCD with Regional Centers

Human Services Director's Report

Important Dates

- Public Health Accreditation Site Visit: October 6-7
- Healthiest Capital County Initiative (HCCI) Meeting: October 29 (1-3 pm) at Quorum Center

HS Director's Report Items for Next Meeting:

- Discuss Board of Commissioners' (BOC) priorities with HS Board to make connections between the priorities of these 2 bodies
- Update on recent organizational/leadership changes in HS Department

Human Services Board Chair's Report

Dr. Smith announced that Board Officers Elections are coming up in October. He asked Board Members to submit their nominations for the 3 officer positions (Chair, Vice Chair, and Treasurer) to Ms. Shah.

Participation in Community Events

Board members volunteered to report on their recent activities and involvement within the Community.

Public Comments

There were not any members of the public present for the Public Comments period.

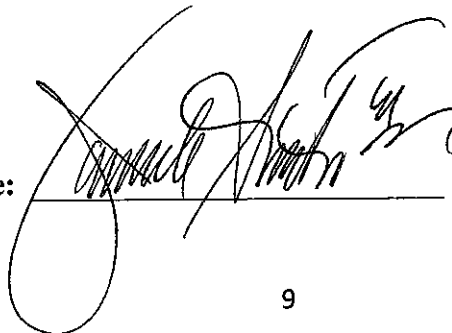
Adjournment

The meeting was adjourned at 10:00 am.

Action Items

- Ms. Regina Petteway said she will discuss the following items at the next Board meeting:
 - Discuss Board of Commissioners' (BOC's) priorities as they relate to HS Board priorities
 - Update Board on recent organizational/leadership changes in HS Department
- Dr. Foster asked Ms. Petteway to request staff from Wake County Communications Office attend the October PH Committee meeting and press/media coverage for the Dental Programs panel presentation at the November Board meeting.

Board Chair's Signature:



Date:

10/27/15