

Wake County Human Services Board
Regular Meeting Minutes
August 27, 2015

Board Members Present	Staff Members Present	Guests Present
Mayor Frank Eagles	David Ellis	Ann Oshel
Dr. Sharon Foster	Ken Murphy	Sean Schriber
Leila Goodwin	Regina Petteway	Septina Florimonte
Kent Jackson	Michael Orbon	
John Myhre	Amina Shah	
Dr. Rosine Sanders	Alicia Arnold	
Dr. Paul Scruggs	Elizabeth Scott	
Stephanie Treadway	Ginny Satterfield	
Angie Welsh	Caroline Harper	
	Caroline Loop	
	Dr. Edie Alfano-Sobsey	
	Theresa Flynn	

Call to Order

On behalf of Chair Jim Smith, Vice Chair John Myhre called the meeting to order at 7:37 am.

Reflections

Mr. Kent Jackson shared reflections and asked for a moment of silence from the distractions of the world.

Approval of Minutes

Dr. Sharon Foster moved, seconded by Dr. Paul Scruggs to approve the July 23 meeting minutes. The motion was adopted unanimously by the Board.

Amendment of Minutes

Ms. Leila Goodwin moved, seconded by Dr. Paul Scruggs to amend the June 25 meeting minutes. The motion was adopted unanimously by the Board.

Next Board Meeting

The next Board meeting will be held on September 24, 2015 from 7:30 to 10:00 am at Swinburne Human Services Center.

Annual Child Fatality Task Force Report

(Presented by Ms. Lisa Cauley)

Wake County combined the Child Fatality Prevention Team (CFPT) and Community Child Protection Team (CCPT) in 1998. CFPT/CCPT meets monthly (11 times a year) to review a representative sample of infant, child, and teen deaths. It identifies system issues and suggests specific recommendations.

Categories of deaths reviewed and representative system issues identified for 2014 (as written in Annual Report):

- Motor Vehicle Deaths
 - 2 motor vehicle deaths of minors
- Sudden Infant Death Syndrome (SIDS)
 - Death of 2 infants
- Neonatal Deaths and medically related deaths reviewed
 - 3 neonatal deaths
 - 5 medical related deaths
- Accidental Death
 - 1 blunt force trauma
 - 1 drug toxicity
 - 1 roll over
 - 5 drownings
- Homicide
 - 1 homicide
- Suicide
 - 4 hangings
 - 1 gunshot

Advocacy and Service Enhancements

- Guidance provided to WCHS CPS staff on use of Safety Assessment tools
- Recommendation to WCPSS to increase suicide prevention efforts
- Commended an article about safe sleeping in a Spanish newspaper
- Recommendation for getting health care providers connected electronically
- Team reached out to local hospitals to give information about mandated reporting laws and schedule/provide CPS Reporter training

Continued Discussion for the Team

- Recommendations for the supervision of youth in residential facilities
- Continued concern about youth deaths resulting from drowning and suicide

The 2013 infant mortality rate in Wake County was 5.1 per 1000 live births, which is better than 2012 (7.1) and state rate for 2013 (7.0). However, there is persistent racial disparity, as the Caucasian rate was 3.5, Hispanic rate was 4.8, and African-American rate was 9.3.

Connections with Healthiest Capital County

- Infant mortality is an important health indicator

- Child abuse and neglect negatively impact health outcomes
- Wake County has significant racial disparities for both infant mortality and Child Welfare involvement.

Question from Mr. David Ellis: What are we doing to address disparities in infant mortality rate?

Response from Ms. Lisa Cauley: The team is taking the following steps to address disparities

- Looking at how data is collected
- Sampling cases and finding things that need to be changed in practice
- Brainstorming ways to better engage all populations, specifically parents through programs such as Positive Parenting Program that gives lessons to parents
- Looking at Court System to ensure that children stay in foster care longer
- Increasing partnerships with prevention office of family services
- Working with Injury Prevention Task Force
- Increasing access to support services for families (Ms. Theresa Flynn)

Discussion:

Mayor Frank Eagles said that there should be a social marketing campaign to educate the general public as a means of prevention.

This presentation was received and reviewed by the Public Health Committee and Social Services Committee during their joint meeting in August. They recommended that the Domestic Violence Prevention Team should also be involved in this work.

There was motion and second to receive the Annual Child Fatality Task Force Report. The motion was adopted unanimously.

*Presentation attached to August agenda.

WCHS 4th Quarter (Year-End) Data Report (Presented by Ms. Caroline Harper)

The WCHS 4th Quarter Data Report provides quarterly report data for selected program indicators. It covers data from the 4th Quarter (Q4) of fiscal year 2015 (April 1, 2015 – June 30, 2015). It is presented to the Board for the purposes of advocacy and to stay abreast of the ongoing data trends of the Agency from quarter to quarter.

Report Highlights:

- Change in Adult Medicaid:
 - 30,594 cases in Q4
 - 22,210 cases in Q3
- Dramatic decrease in Family and Children's Medicaid:
 - 59,221 cases in Q4

- 89,230 cases in Q3
- Adult Protective Services and Adult Guardianship
 - In August, 2014, a contract agency was added as a strategy to reduce case load size. That strategy worked, because Wake County received only 10 new cases from August 2014 to June 2015. The contract agency received 74 cases. That contract maxed out, and new cases as of July 1, 2015 are being assigned to staff.
- Foster Care
 - There was a decrease of 50% from Q1 to Q4.
 - 65 placements in Q4
 - 97 placements in Q3
 - 131 placements in Q1
- Child Care Subsidy
 - Number of new cases added to the waiting list decreased by 333.8%
 - -1,342 cases added to waitlist in Q4
 - 574 cases added to wait list in Q3

At the request of the Board, this Report has added more public health data including data for immunizations and Women, Infants, and Children (WIC) in this fiscal year.

WIC had a systems change in December, 2014. The program is using the monthly count of active participants for all Wake sites to update stakeholders during the transition. Data will be updated as it becomes available.

Mayor Frank Eagles moved, seconded by Ms. Leila Goodwin to accept the report. The motion was adopted unanimously by the Board.

The Board recommended that a trends line update of all Human Services (HS) programs be presented in October.

*Report attached to August agenda.

Healthiest Capital County Initiative (HCCI) Bi-annual Report [PH Accreditation Benchmark # 41.2]
 (Presented by Ms. Regina Petteway)

The progress of HCCI is that the last 3-4 months were spent aligning 3 coalitions for this Initiative, and now the Initiative is able to move forward again without having to ask for additional resources from the County or other partners

HCCI seeks to improve the health and well-being of Wake County citizens, using County Health Rankings a yardstick to measure progress. The County Health Rankings are based on the University of Wisconsin Population Health Institute and Robert Wood Johnson.

HCCI Planning Team selected 5 measures as the Initiative's focus:

1. Adult Obesity (with Physical Inactivity)
2. Food Environment Index (=access to food/food insecurity)
3. Children in Poverty
4. High School Graduation
5. High Risk Youth Behavior (a collection of several measures)

These measures will be addressed through 3 workgroups:

1. High Risk Youth Behavior & High School Graduation (led by Youth Thrive)
2. Adult Obesity & Food Environment Index (led by Advocates for Health in Action (AHA) and YMCA of the Triangle)
3. Children in Poverty (led by United Way of the Greater Triangle)

HCCI will be aligned with Community Health Needs Assessment, as they both are focused on health improvements in the Wake County.

The vision/goal of the Initiative is to become community driven.

Work Groups are preparing to launch with a kick-off event on October 29, 2015.

Engagement Opportunities:

- Provide feedback
- Serve on a Work Group, the Communications Team, and/or the Steering Team

Question from Ms. Leila Goodwin: What is the direction for the Community Driven vision?

Response from Ms. Angie Welsh: It is on the near horizon. During the October event, the Work Groups will be focusing on their specific work plans to “move the needle” for this Initiative. Dr. Paul Scruggs added that starting a new Initiative can be challenging as there will be periods of rise and decline. It is important to have a good campaign plan for a program to gain traction. It will require the involvement of all entities.

Response from Ms. Regina Petteway: People should connect with their passion and interest areas and then start participating in a Work Group to move this Initiative forward.

Discussion: Mr. John Myhre suggested that the idea should be promoted that HCCI is for every citizen in the County to get everyone on board.

Question from Ms. Goodwin: Who will be the “champions” of this Initiative?

Response from Ms. Petteway: The Wake County Board of Commissioners (BOC) has this Initiative as a priority, so they are the “real champions”.

Ms. Goodwin moved, seconded by Mayor Eagles to accept the report. The motion was adopted unanimously by the Board.

*Presentation attached to August agenda.

Community Health Needs Assessment (CHNA) Process Update (Presented by Dr. Edie Alfano-Sobsey)

- Partners convened in April
 - Partners include WCHS, Advanced Health Services (previously known as Wake Health Services), 3 Hospitals (Rex, Duke, WakeMed), Wake County Medical Society Community Health Foundation
- Started a communication marketing plan
- Request for Proposals (RFP) were due July 15. 3 proposals were submitted that were reviewed and scored. The selected vendor is Ascendient.
- Kick-off Steering Committee will be held September 11, 2015
 - Co-chairs of Steering Committee: Commissioner James West and Mr. Donald Gintzing, CEO of WakeMed

Behavioral Health Discussion [PH Accreditation Benchmark # 41.2] (Presentation by Ms. Ann Oshel and Mr. Sean Schriber; Discussion by Board Members)

Ms. Petteway introduced Ms. Ann Oshel and Mr. Sean Schriber from Alliance Behavioral Healthcare as the guest presenters. The purpose of this agenda item is to become more intentional about looking at the interface between public health/social services and mental/behavioral health.

Alliance is the Behavioral Health Managed Care Organization (MCO) for a 4 County Region including Durham, Wake, Cumberland, and Johnston Counties. It is the second biggest MCO in population in the State, serving 200,000 Medicaid consumers. It operates under Medicaid 1915 (b)/(c) waivers.

Alliance FY15 Funding: total budget of \$444,364,566.

MCO Operations include:

- Administration
- Access and Information Center
- Care Coordination
- Community Relations
- Utilization Care/Management
- Provider Network/Management
- Quality Management
- Business Operations
- Corporate Compliance
- Information Technology
- Healthcare Integration

Total numbers served in Wake County (CY 14)

- Medicaid: 13,814
- 8,421

Wake Services and Supports

- Mental health, substance use, and intellectual development disability services
- Transitional Living Program
- Rapid Response Program
- First Episode Psychosis Program
- School Based Mental Health program
- Transitions to Community Living
- Parent Assessment Program
- Independent Living Initiative
- Child and Adult Care Review
- Post Release Forensic Team
- Wakebrook Crisis and Assessment

Board members generated a list of discussion topics for behavioral health:

1. Better communication between health provider and behavioral health provider
2. Where to send people for substance abuse services
3. Who to keep in network and what are the determinants
4. Interface between behavioral health and child welfare and adult services
5. Community care coordination
6. Resource & referrals tools

Board members will receive briefings on these topics throughout the year to better align their advocacy efforts.

Board Committee Chairs Reports

Public Health and Social Services Committees held a joint meeting on August 21, 2015. They received/reviewed the Annual Child Fatality Task Force Report and provided recommendations to Ms. Cauley.

The Committees recommended that a joint meeting should be held more often, as it is more effective and efficient.

Environmental Services Director's Report

(Presented by Mr. Michael Orbon, on behalf of Dr. Joseph Threadcraft)

ES Department is taking concepts from its drinking water outreach program and cross pollinating them with their septic program. First, they will do data mining and focus on areas in the County that are susceptible to septic failures. Next, educational outreach will be done in those communities where there are higher numbers of septic failures.

Ms. Caroline Loop is the new Environmental Services (ES) Manager.

Human Services Board Chair's Report

On behalf of Dr. Smith, Ms. Petteway encouraged Board Members to take the Wake Transit survey available on the Wake County website. The survey closes in mid-September. (Link to survey: <http://www.waketransit.com/feedback/>).

Mr. Myhre announced that the Board Officers elections are coming up, so stay tuned for more information.

Participation in Community Events

Ms. Stephanie Treadway announced that the Recovery Communities of NC is having its 4TH Annual Capital Rally for Recovery on September 12, 2015 at Moore Square.

Mayor Eagles asked for the status of the Summer Food Service Program (SFSP). Ms. Petteway replied that the SFSP is now part of a larger, umbrella Committee called the Food Security Team, which is headed by Commissioner Matt Calabria. In addition to the SFSP, the Team encompasses Backpack Buddies and Universal Breakfast Program. Mayor Eagles said that the County should have better used its public relations/communications to promote the Universal Breakfast Program.

Mr. Kent Jackson asked about the status of the County and Department's budget for this year. Ms. Petteway replied that the County's Budget Office will be training the Department this fall on writing effective business cases for budget requests.

Public Comments

There were not any members of the public present for the Public Comments period.

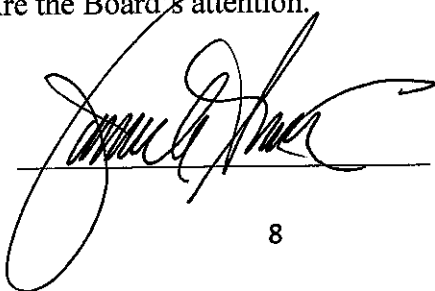
Adjournment

The meeting was adjourned at 10:05 am.

Action Items

- The Board recommended that a trends line update of all Human Services (HS) programs be presented in October by Ms. Caroline Harper
- Ms. Oshel will send the Alliance's Annual Report to Ms. Petteway to distribute to Board Members
- Ms. Petteway will take the behavioral health topics generated during the Behavioral Health discussion to the Senior Management Team (SMT) to identify some of the interfaces that require the Board's attention.

Board Chair's Signature:



Date:

10/6/15