

**Wake County Human Services Board
Meeting Minutes
July 26, 2018**

Board Members Present:

Dr. Betsy Van Benthuyssen
Edward Buchan
Fiorella Horna
Mayor Frank Eagles
Dr. James Smith, III
Commissioner James West
Margaret Raynor
Dr. Randy Marsh
Stephanie Treadway

Staff Members Present:

Regina Petteway
Ken Murphy
Elizabeth Scott
Paige Rosemond
Debra Baker
Katherine Williams
Dr. Edie Alfano-Sobsey
Tomiko Hicks
Michael Orbon
Delores Long
Sydney Klein

Guests Present:

Kim Coley

Call to Order

Chair Dr. James Smith called the meeting to order at 7:41am. Dr. Smith discussed the process of calling for a closed session during this meeting to discuss and give feedback on the Human Services Directors performance review.

Dr. Smith then referenced Carolina General Statute Section 143-318.11(a)(6): So that the Board may consider the performance of an individual public officer. During the closed session, the Board expects to discuss feedback provided by Board members for their annual performance review of the Human Services Director, acting in her statutory capacity as local health director. This annual performance review satisfies Benchmark 37(b)(5) of the Local Health Department Accreditation Standards, as set forth in the North Carolina Administrative Code at 10A NCAC 48B.1304.

Chair Dr. Smith then made a motion and it was seconded by Commissioner James West. The meeting then moved into a closed session.

After extended discussion and Board member feedback on the Human Services Directors performance review Chair Dr. Smith noted that this closed session and the feedback provided met Accreditation Benchmark #37.5.

Chair Dr. Smith then asked for a motion to end the closed session and open the meeting. There was a motion by Mayor Frank Eagles and it was seconded by Ms. Stephanie Treadway. The meeting was opened to all at 8:05am.

Reflections

Ms. Margaret Raynor spoke about the importance of relationships and talked about the emergency workers that assisted in the recent rescue of children trapped in a cave. She spoke about the many different countries and cultures that worked together to make this possible. She spoke about the importance of working together and sharing with each other in this country as well as with people in other countries. She spoke about a recent family vacation with a large amount of her family that shared one large house and how they all worked together. Her family had to consider the dietary needs and each family unit took turns cooking meals. There were also several small children that had to be watched and each family worked together to keep the children safe. She spoke about respect for each other and that we will all need to work together to survive.

Chairs Privilege

Chair Dr. James Smith waived this agenda item.

Approval of Minutes

Chair Dr. Smith asked for a motion to approve the June 28, 2018 meeting minutes. There was a motion by Mayor Frank Eagles and Ms. Stephanie Treadway seconded. The minutes were unanimously approved.

Next Board Meeting – September 27, 2018

Food Security Update

(Presented by Ms. Katherine Williams and Ms. Sydney Klein)

Ms. Williams spoke about her role and thanked Ms. Petteway and the Board of Commissioners for approving the new position that Ms. Sydney Klein had filled and then explained that Ms. Klein will be focused on Food Systems. Ms. Klein then gave a brief overview of:

- Moving Beyond Hunger Comprehensive Food Security Plan
- New Infrastructure
- School Based Strategies
- Summer Food Service Program
- Emerging Topics

Ms. Klein spoke about each program and then explained that she will be taking over a more active role with the Summer Food Service Program. The goal is to maximize the number of children and they are looking at different ways to do this. Ms. Klein then spoke about the Moving Beyond Hunger Comprehensive Food Security Plan that was adopted by the County Commissioners in February of this year. The five key strategies include:

1. Ensure Food Access
2. Communicate & Educate
3. Develop Sustainable Food Supply
4. Build Economic Opportunity
5. Leading Through Networks

There are 82% of projects that have been initiated (22 active, 12 pending, 7 inactive). She discussed the Capital Area Food Network and that this is the mechanism for administering the Food Security Plan. The Capital Area Food Network fosters relationships, shares measures, and has a collective impact. Ms. Klein then took a moment to review the new infrastructure:

- Food Security Program Manager
- Human Services – Cooperative Extension
- Coordinate efforts
- Foster Partnerships
- Provide updates to HS Board, Public Health Committee, & Board of Commissioners)
- Food Security AmeriCorps VISTA Program

Ms. Klein briefly spoke about the Full Time Food Security Vista members and described what they are focused on. There was discussion on the School Based strategies such as food pantries and schools that offer Universal Breakfast, as well as the Backpack Buddy program. Ms. Klein then spoke about the role of her position with the Summer Food Service Program:

- Continue to work with NC DPI to administer federal program
- Ensure accountability
- Facilitate relationships & knowledge of program structure
- Maximize number of children utilizing service

In closing Ms. Klein spoke about emerging topics and regional food systems. Dr. Smith spoke about the growth of the Summer Food Service Program and how much it had grown in the six-year period that he has been a Board member. He thanked the Board members and recognized their hard work in the past and continued work on this in the future. Mayor Eagles praised the current Board of Commissioners and what they have done for the Summer Food Service Program. Commissioner West spoke about youth and poverty and economic development opportunities and asked if there was anything built into this program to educate children and get them involved in activities such as entrepreneurship or farming. Ms. Williams spoke about the agricultural education center and that the education provided at this site shows the children the many different jobs involved with agriculture.

Chair Dr. Smith thanked Ms. Williams and Ms. Klein for this report.

Child Support Enforcement Program Overview

(Presented by Ms. Tomiko Hicks)

Ms. Hicks introduced herself and explained the vision and mission of Child Support Enforcement and spoke about the cost of raising a child from birth to age 17 for a middle-income family being \$233,000. She then explained that of child related expenditures approximately 70% is spent on housing, food, child care, transportation, health care and clothing. Child Support Enforcement was established in 1975 and at that time Federal law required that states establish programs that would reimburse the states for public assistance that was spent on children who were deprived of support by one or both parents. As years went by legislation allowed services to be open to anyone who is caring for a minor child regardless of their status on public assistance.

Title IV-D of the Social Security Act states that the Child Support Program is federally mandated under the authority of Title IV-D of the Social Security Act. The program is funded by federal, state, and local governments, commonly known as the IV-D program. Ms. Hicks briefly went over who we serve, any applicant with physical custody of a minor child regardless of income or public assistance status. She briefly reviewed the Wake County Child Support Agency and that they service close to 60,000 participants including caregivers, mothers, fathers, and children. Currently there are approximately 18,572 court ordered child support orders that Wake County is responsible for monitoring and enforcing the judge's order. The Wake County Services delivery includes:

1. Establishment Unit: the first point of contact for custodial and non-custodial parents. Establishes paternity and support obligations.
2. Enforcement Unit: Monitors, modifies, and enforces child support order. Statutorily granted wide ranging administrative and judicial authority to enforce orders as appropriate.
3. Intergovernmental Unit: Establishes and enforces child support orders while providing systematic legal and recourse for children and their caregivers to obtain child support services across state and international lines.

Ms. Hicks stated that Civil Court actions represent the most complicated and time-consuming activities required to establish and enforce child support obligations and that there were over 10,730 court actions in FY2017. She then explained that the County funds 34% of the cost to operate the IV-D program, the Federal government contributes 66% to the program and additional funding is earned by Wake County by meeting the performance goals and data reliability audits. Ms. Hicks then gave an overview of the FY2017 performance statistics:

- 100.18% paternity was established: 2,006 children had paternity determinations made in FY2017
- 86.64% support orders: of the 86.64% of cases that had a support order, 1,661 were new orders which equaled out to 138 new orders per month established in FY2017
- 69.17% collection rate: 69.17% of the current support obligations were paid consistently
- \$48.7 Million in child support was collected in Wake County in FY2017

Ms. Hicks stated that they are on-line to meet or exceed these performance statistics for FY2018. Dr. Marsh asked about the estimated percentage of non-custodial parents that are in arrears. Ms. Hicks stated that of the 30% in arrears a small number who are incarcerated and unable to pay but the child support still must be calculated and is address once the individual is released. There are about 5% that are un-locatable and another approximately 5% that are unable to pay. Dr. Marsh also asked about the difference of Wake County compared to other counties in the terms of the amount that we can collect. Ms. Hicks stated the court ordered amounts are based on the individual's ability to pay. After a study by the state they found there are no boundaries in the abilities of Wake County and other counties to collect. The main issue would be the logistics of putting the process in place.

Ms. Petteway commended the staff and leadership and Ms. Hicks for her expertise and stated that Wake County has one of the more stellar programs in the nation.

Chair Dr. Smith thanked Ms. Hicks for this report.

Public Health Report: Communicable Disease [PH Accreditation Benchmark #2.4]

(Presented by Dr. Edie Alfano-Sobsey)

Dr. Alfano-Sobsey explained that this report is focused on communicable diseases that have been reported in Wake County from 2012 through 2017. She then noted that her presentation would focus on three areas of this report, vaccine preventable, vectorborne disease and sexually transmitted disease. She then proceeded to discuss the most recent flu season and stated that it was the highest percentage that she had seen, 11% by mid-February of 2018. The number of flu deaths in North Carolina reached 389 during the 2017-2018 flu season and in comparison, there were 219 deaths in the 2016-2017 flu season. There was brief discussion concerning the vaccination rate in North Carolina and Dr. Alfano-Sobsey also discussed the effectiveness of the flu vaccine and different things that researchers are looking at to increase the effectiveness of vaccines for more strains of the flu. Dr. Alfano-Sobsey then spoke about a group that was created, the Capital Regional Advisory Committee (CapRAC) Healthcare Preparedness Coalition, to coordinate with hospitals and Wake County government agencies to maintain appropriate situational awareness during this flu event. Dr. Alfano-Sobsey then reviewed the information in the report on the vectorborne disease Zika Virus and noted that there are no locally transmitted cases in North Carolina. Dr. Alfano-Sobsey spoke about data from 2016 when Wake County followed over 200 people who were at risk of acquiring the zika infection through travel. Wake County worked with a partner to create a profile of areas the people that tested positive are living. It was noted that the majority live in suburban areas and not in the larger cities of Wake County. It was also found during these interviews that these people did not receive consistent messaging about prevention. Environmental Services has obtained funding that will be used to create informational materials that can be given out.

She then discussed the information in the sexually transmitted diseases (STD's) section. Looking at 10-year trend data Wake County's focus on stopping a syphilis outbreak appears to have paid off however the clinic staff have stated that they are beginning to see an increase in cases in the clinics. It was also noted that the cases of chlamydia and gonorrhea in the 15-24-

year old's age group is very high. Dr. Smith mentioned a TV spot that he had seen this morning that pushed vaccination for chlamydia. He also spoke about his desire to see more communications such as billboards.

Dr. Alfano-Sobsey then informed the Board members that Wake County had just experienced its first death from West Nile Virus. This death occurred after this report had been created so it does not reflect this information. She then took a moment to describe the symptoms and statistics of West Nile Virus. There was some discussion on the rise of Hepatitis A that can be transmitted from contaminated food or water and through sexual contact. The county increase is not as high as the nation-wide increase, but Public Health is keeping this on the radar. Mayor Eagles asked about immunization and Dr. Alfano-Sobsey stated that there is a vaccine available for both Hepatitis A and B and that there is also a combination vaccine that covers both. Mayor Eagles commented that this should be something that Public Health should be communicating to the public. Dr. Smith mentioned the local television show Tarheel Talk Show and stated that this would be a good means to put out information to the public for both Hepatitis and other issues such as chlamydia. Commissioner West also mentioned the Carolinian News print and suggested that this would be a good tool to get information out as well. Ms. Treadway asked if the funding for prevention was still there and Ms. Petteway stated that there was funding but that it had not increased. There was brief discussion on using social media to spread information to younger people since this is how they seem to prefer to obtain their information.

Chair Dr. Smith thanked Alfano-Sobsey for her presentation and stated that the Board members had reviewed and discussed this report. He asked the Board members for a motion to accept this report. Ms. Margaret Raynor motioned and Mayor Eagles seconded. The Board members voted unanimously to accept this report.

Board Committee Chairs' Reports:

- Social Services Committee Chair Ms. Angie Welsh – Ms. Welsh was not in attendance.
- Public Health Committee Chair Ms. Margaret Raynor – Ms. Raynor informed the group that the Committee was recruiting new members and asked that if any Board members have individuals that they think would be a good fit to contact Ms. Debra Baker for an application. Dr. Smith also spoke about joint Committee meetings and the lack of agenda items for Social Services. He stated that at the next combined meeting he would be sure to Chair the meeting and make the agenda so that it was equal in presentations for both the Public Health and Social Services Committees.

Human Services Directors Report

(Presented by Ms. Petteway)

- Medicaid transformation – Ms. Petteway spoke about a presentation by Ms. Farrington of DHHS to the Human Services leadership team. There is a lot of uncertainty on how this transformation will affect us. Ms. Farrington did say that this change will likely affect the Human Services staffing and budget but could not be specific at this moment. Ms. Petteway let the group know that Human Services is following this closely and that she will be asking Ms. Farrington to present a briefing to the County Manager's office

and asked that a HS Board member be present for this as well. Once presented to the County Managers office Ms. Petteway will request that Ms. Farrington present to the full Human Services Board and whomever else is interested in hearing this presentation.

- Population Health Task Force – Ms. Petteway asked Dr. Smith to speak about this task force. Dr. Smith spoke about the task force and that the group will wrap up in August after being active for about eighteen months. The final reports will be submitted to County Commissioners soon. Dr. Smith spoke about the concern of all the different organizations and each one's separate goals. He spoke about the many separate task forces and that everyone is being spread-out and that he is concerned that this will lead to duplicate services and over taxing people. There will be a think-tank to see how they can coalesce and align all the goals to move forward as one. Dr. Smith is hoping to report back to the Board in September.
- Ms. Petteway spoke about two Wake County programs receiving awards from NACCO. Social and Economic Vitality and a Child Welfare program both received awards. There was also a brief discussion about the Living Legend award that was presented to Ms. Regina Petteway as well.
- Ms. Petteway noted that the 2018 NALBOH conference will be taking place in two weeks. There are several Board members and staff attending and presenting.
- Ms. Petteway spoke about the campaign that AHA (Advocates for Health in Action) has been doing around Adverse Child Experiences (ACE's) for a couple of years. She then referred to the ACE's Two model that she presented at the last Board meeting that look at more than what happens to the child and family, but it looks at what underlies that which is all the social determinants of health. She spoke about conversation with community partners on how to combine the two models and where does it fit. She noted that herself and Katherine Williams are both involved in conversing with partners and they will keep the Board updated in the future.
- Ms. Petteway spoke about General Services and the new Everbridge alert system that will be used to alert employees in all Human Services buildings about emergencies. The system was recently tested, and it worked very well. The alert system calls the staff members desk phone, sends an email to their work email address and calls their personal cell phone, if that number has been registered in their profile, within just a few minutes. This system can either be used to alert a single building or all Human Services buildings.
- Ms. Petteway took a moment to inform the Board members of a safety issue that had occurred at the Wakebrook facility that involved a resident and a staff member. She stated that there will be a de-briefing with Child Welfare and Economic Services to see what may need to be done to make this a safer environment for employees.
- Ms. Petteway asked that all meeting attendees pull up the Wake County Website on their mobile phones and showed them that the CHNA Survey was profiled on the county home page. She asked that all members and attendees complete this survey and then asked them to push this information out to their community organizations and ask them to complete this survey as well. She stated that the survey needs a wide representation across the county.
- Ms. Petteway asked Ms. Fiorella to speak about the Women's Commission as she is an active member of the Commission. Ms. Fiorella spoke about the group being made up of a great group of very diverse women. The group was appointed by the Board of Commissioners and they have re-vamped the charter and given the Women's

Commission guidance on things to look in to. Ms. Horna stated that this groups purpose is to create opportunities and eliminate any barriers for women. The group is newly formed and has only met a few times, but they have created a mission and vision statement and is now moving into looking at strategies. Ms. Horna stated that this is a very diverse group of women who are purposeful.

Environmental Services Director's Report

(Presented by Mr. Michael Orbon)

- Mr. Orbon spoke about the new Permit Portal that has gone live on the Wakegov.com website. He spoke about the learning curve of this new system and that they are hoping for more usage as people get more comfortable with this new process.
- Mr. Orbon also spoke briefly on the recent West Nile Virus death in Wake County. The Watershed Management group has been identified as the group that will assist with the educational outreach for mosquitos.
- He also spoke about water quality, radon contamination and testing. He stated that there have been two people recently that have had their private well water tested and were found to have alarmingly high amounts of radiological contamination that had caused health issues. There was some discussion about the general costs associated with installing equipment to remove the contaminate and Ms. Horna spoke of her concern of lower income people living in the suburbs where this happens and that these people would not be able to afford to pay for treatment of a private well that is contaminated. Mr. Orbon spoke of a few options for low income individuals to have treatment systems installed and said that at the consultation with Water Quality and the homeowner this information is passed on as well.

Participation in Community Events:

- Dr. Smith introduced Ms. Kim Coley who is a candidate for the District 4 seat on the Board of Commissioners. He asked Ms. Coley to introduced herself and she spoke a little of who she was and thanked the Board members for the work that they do.
- Dr. Smith spoke about his recent appearance on the Tarheel Talk Show where the increase in suicides was discussed. He spoke again of this show being a good tool for Public Health to spread information.
- Mayor Eagles spoke about VISTA workers and that at the last Food Security Task Force there was a discussion that found that there is a lot of food insecurity within the college population. MS. Williams spoke about a new group being created to meet with representatives from the six college universities in our county to discuss food resources for the college students.
- There was extended discussion of college students putting themselves through school and that this generation does not have the support or tools to help them. Ms. Petteway and Ms. Treadway discussed the amount of college students that are putting themselves through college that can be found in the homeless shelter. Ms. Horna discussed that this was not common to one race but was a problem across the board. Ms. Petteway stated that this should be brought up to the Social Services Committee for further review.

ACTION ITEMS:

- Dr. Smith to introduce more Social Services Items in the Board agenda as well as creating a more even agenda for joint Committee meetings and Chairing those meetings as well.
- Ms. Petteway to work on setting up a Medicaid Transformation presentation by Ms. Farrington for the County Managers office as well as the Human Services .

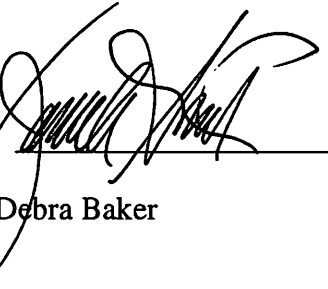
Public Comment

None

Adjournment

The meeting was adjourned at 10:04 am.

Board Chair's Signature:



Date:

9/23/18

Respectfully submitted by Debra Baker