



ADDENDUM #1A

September 15,

RFP Title: Data Governance Solution

Owner: County of Wake – Melissa England, Procurement

RFP Bid No.: #22-082

The following items provide answers to questions that were submitted for RFP #22-082. Wake County answers are in blue.

1. On Network status - need to know if you have multiple data centers (redundant firewalls in one place, or one firewall in two separate data centers). Please provide a general network diagram.
Wake County's technological environment will not be disclosed publicly. As part of the review process, vendors will be given that information on an individual and as needed basis. Wake County has the expectation that the proposed solution would be flexible enough to support integration with various 3rd party systems and data sources.
2. Are you using an SSO platform?
Wake County's technological environment will not be disclosed publicly. As part of the review process, vendors will be given that information on an individual and as needed basis. Wake County has the expectation that the proposed solution would be flexible enough to support integration with various 3rd party systems and data sources.
3. Are you currently using a security operations center or outsourcing it to an MSSP?
Wake County's technological environment will not be disclosed publicly. As part of the review process, vendors will be given that information on an individual and as needed basis. Wake County has the expectation that the proposed solution would be flexible enough to support integration with various 3rd party systems and data sources.
4. Do you currently have a SIEM in place that is ingesting logs from current tool sets?
Wake County's technological environment will not be disclosed publicly. As part of the review process, vendors will be given that information on an individual and as needed basis. Wake County has the expectation that the proposed solution would be flexible enough to support integration with various 3rd party systems and data sources.
5. Is there a requirement to govern data stored in a structured format ie databases? If so, which database platforms are in use?
No but all data entered into the system needs to be accessible.
6. Is there a requirement to identify or classify media files? For example performing OCR on images to determine how to classify?
Not at the moment.

7. Is there a requirement for self-service usage of this platform by non-IT users, for example Compliance or Legal teams?

Yes, most of the data stewards are non-IT users.

8. Which backup solutions are currently in place which would theoretically be leveraged to protect this data governance platform? Or should data protection be handled entirely within the proposed solution?

If a hosted solution is proposed, the solution should provide appropriate backup and recovery and disaster recovery capabilities. For on premise solutions, the County's existing backup solution would be utilized.

9. Is ongoing management of the solution expected to be performed in house, or is there a preference for managed services?

We are open to suggestions based on the solution provided.