Understanding
Emergency Interim Housing Communities

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Roadmap

- Background
- What are EIH Communities?
- What are we doing in the City?
- How can we partner?
In September 2021, San Jose City Council directed staff to deliver 1,000 beds of emergency interim housing and 300 beds through the State Project HomeKey program.

Since 2021, City of San Jose staff delivered 469 beds of emergency housing, including:
- 80 beds in Bridge Housing Communities
- 317 beds in Emergency Interim Housing Communities
- 72 beds of Temporary Housing through Project Homekey

Since the San Jose City Council approved further sites on November 29, 2022, City staff has worked with various stakeholders to seek 400 new beds currently in the pipeline (under construction or will begin construction).
Background - Scope of the Crisis

2022 San Jose Point in Time Count

- 6,650 Individuals Experiencing Homelessness in San José
  - 4,975 Unsheltered
  - 1,675 Sheltered
Background - The Regional Supportive Housing System

Santa Clara County Continuum of Care

Destination: HOME

The County of Santa Clara

City of San Jose

Housing Authority
Santa Clara County

SANTA CLARA COUNTY
COMMUNITY PLAN TO END HOMELESSNESS
2020–2025
Regional Progress

9,645 People Housed
48% to 2025 goal (20,000)

27% Reduction in New Households Becoming Homeless
On track to hit 2025 goal (30%)

SYSTEM PERFORMANCE

9,645 People Connected to Stable Housing

15,124 People Placed in Temporary Housing & Shelter

23,970* People Received Homelessness Prevention Assistance

*includes people served via Covid-related Financial Assistance

Reflects progress from Jan. 1, 2020 - Dec. 31, 2022
NARROWING THE GAP TO ‘FUNCTIONAL ZERO’

Households Connected to Housing VS New Households Becoming Homeless

2019

1,947 Households Connected to Housing
4,757 New Households Becoming Homeless
For every 1 household housed, another 2.5 became homeless

2022

2,060 Households Connected to Housing
3,449 New Households Becoming Homeless
For every 1 household housed, another 1.7 became homeless
## Background: Understanding Components

### Prevention
- Eviction Help Center (Eviction Diversion, Mediation Program)
- Homelessness Prevention System
- Affordable Housing Resources
- Tenant protections, rent stabilization

### Crisis Response
- Outreach & Engagement
- Overnight Warming Locations
- Safe parking programs
- Interim Housing
- Employment Programs
- Project Homekey & Motel Programs
- Shelter Diversion and Housing Problem Solving
- Basic needs (hygiene services)

### Solutions
- Permanent Supportive Housing
- Affordable Housing (esp for Extremely Low-Income residents)
- Rapid Rehousing Program

### Initiatives and Systems Support
- Homeless Census and Survey
- User Engagement and Evaluation
- Lived Experience Advisory Board Partnership
- Homeless Management Information System
## Background - Success Comparisons

<table>
<thead>
<tr>
<th>Prevention</th>
<th>Crisis Response</th>
<th>Solutions</th>
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<tbody>
<tr>
<td><strong>Example:</strong> Regional Homelessness Prevention System</td>
<td><strong>Example:</strong> Emergency Interim Housing</td>
<td><strong>Example:</strong> Supportive Housing</td>
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<tr>
<td><strong>Success Rate:</strong> 96.6% retention (benchmark: 85%)</td>
<td><strong>Success Rate:</strong> 54% placement* (benchmark: 30%)</td>
<td><strong>Success Rate:</strong> 95.9% retention (benchmark 95%)</td>
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<tr>
<td><strong>Scale:</strong> 2,466 households</td>
<td><strong>Scale:</strong> 1,157 people</td>
<td><strong>Scale:</strong> Data in process</td>
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*An additional 22% exited to temporary housing options and remained off the street, but were not permanently housed.*
What are Emergency Interim Housing Communities?

- Goal is to transition people into permanent housing
- Provides participants with private rooms and a bathroom with shared kitchens and laundry facilities
- Participants have access to services (job placement assistance, medical and mental health referrals, case management)
What is the support around Emergency Interim Housing sites?

- CLEAN. Regular trash and upkeep service each week from BeautifySJ (outside) and contractors (inside site)
- SAFE. SJPD response according to severity of risk/harm
- SECURE. None of the existing sites have adjacent encampments after over 1 year
- SUPPORTIVE. Staff to provide trauma-informed care and housing navigation support
**What is the support around Emergency Interim Housing sites?**

<table>
<thead>
<tr>
<th>Program Foundations</th>
<th>Amenities</th>
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<tbody>
<tr>
<td>• Professional site management</td>
<td>• Meals/shared kitchen</td>
</tr>
<tr>
<td>• Trauma-informed care/support</td>
<td>• Privacy</td>
</tr>
<tr>
<td>• Allows pets</td>
<td>• Space for pets</td>
</tr>
<tr>
<td>• Employment support, access to clinical services, and housing navigation</td>
<td>• Outdoor space</td>
</tr>
<tr>
<td>• Individualized service plans</td>
<td>• Community space</td>
</tr>
<tr>
<td>• Goal is for people exit to stable housing</td>
<td>• Laundry</td>
</tr>
<tr>
<td></td>
<td>• Services/Case Management</td>
</tr>
<tr>
<td></td>
<td>• WiFi</td>
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</table>
Success of Emergency Interim Housing

Timeframe: January 2020 - October 2022

1,157 Individuals Served

- 47% Exited to Permanent Housing
- 22% Exited to Temporary Housing
- 21% No Information/Other
- 10% Returned to Homelessness

69% of residents remain housed after exiting a site
Emergency Interim Housing Progress - March 2023

397 Beds

Completed

- D3- Mabury Rd [40]
- D7- Felipe Ave [40]
- D2- Monterey/Bernal [78]
- D2- Rue Ferrari [118]
- D6 - Evans Ln [121]

Pipeline, 2023

- D3- Guadalupe [96]

Pipeline, 2024

- D2- Rue Ferrari Expansion [100]
- D2- Monterey and Branham [204]

Remaining

- D4- Cerone [approx. 100]
- D10- Cottle [approx. 100]
- D10- 85/Great Oaks [approx. 100]
- D10- 85/Santa Teresa [approx. 40-50]

Goal

1,000 Beds

District- Location Name [# beds]

- D3- Mabury Rd [40]
- D7- Felipe Ave [40]
- D2- Monterey/Bernal [78]
- D2- Rue Ferrari [118]
- D6- Evans Ln [121]
Ongoing Collaboration with Santa Clara County

- The City works closely with Santa Clara County, Destination Home & the Santa Clara County Housing Authority to:
  - Connect people to shelter/housing & support
  - Leverage diverse voices with lived experience of homelessness
  - Improve on quality and outcomes
How can the City and Valley Water Partner?

- The City and Valley Water can continue to work in strategic ways, including:

  - **Identify Property.** Work to identify and evaluate property owned by Valley Water for siting EIH Communities

  - **Coordinate Efforts.** Both entities interact with people experiencing unsheltered homelessness and have deepened efforts to ensure person-centered support and connection to housing when available

  - **Support Strategic Policy.** The entities can support legislative and regulatory changes at all levels that accelerate housing solutions, create flexibility, and support improved outcomes for people while protecting the environment and water resources