

Understanding Emergency Interim Housing Communities

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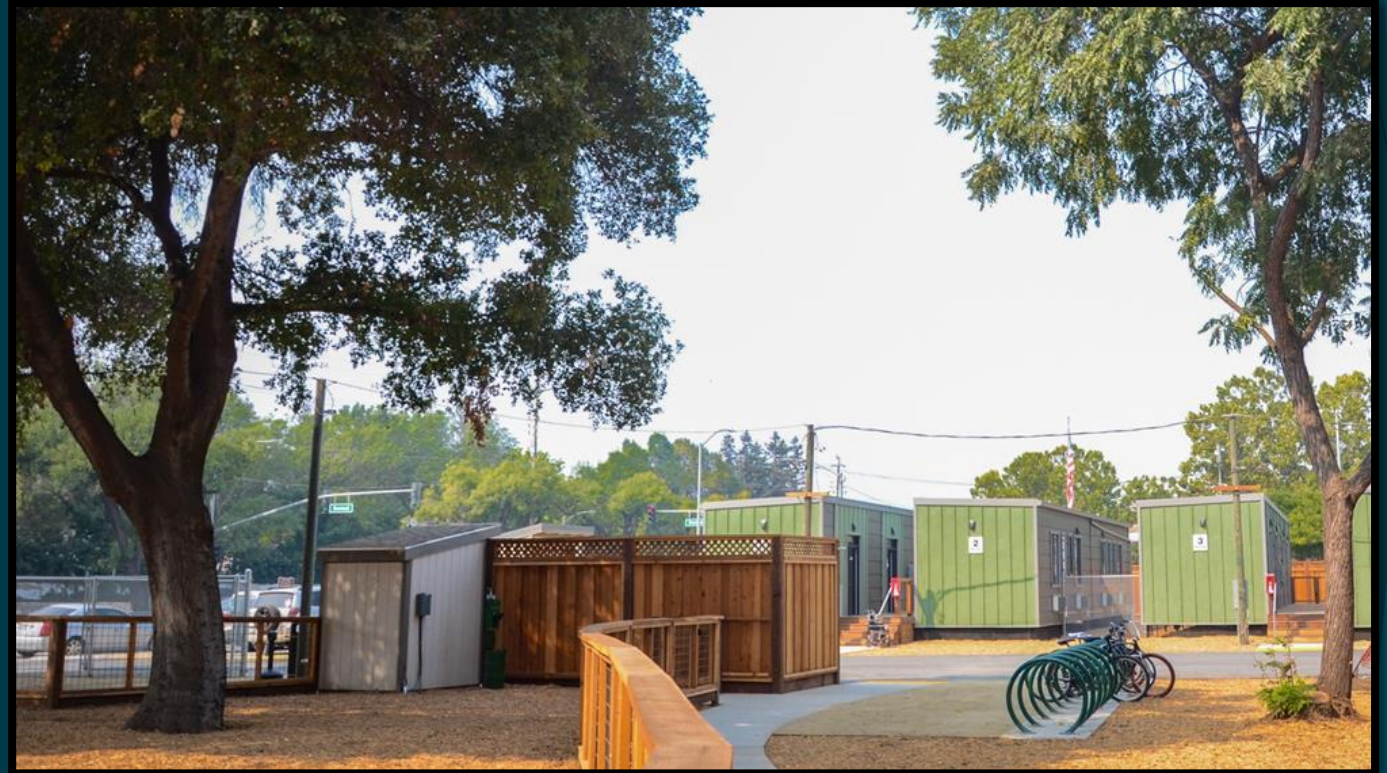
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Roadmap

- ▶ Background
- ▶ What are EIH Communities?
- ▶ What are we doing in the City?
- ▶ How can we partner?



Background

- ▶ In September 2021, San Jose City Council directed staff to deliver 1,000 beds of emergency interim housing and 300 beds through the State Project HomeKey program.
- ▶ Since 2021, City of San Jose staff delivered 469 beds of emergency housing, including:
 - ▶ 80 beds in Bridge Housing Communities
 - ▶ 317 beds in Emergency Interim Housing Communities
 - ▶ 72 beds of Temporary Housing through Project Homekey
- ▶ Since the San Jose City Council approved further sites on November 29, 2022, City staff has worked with various stakeholders to seek 400 new beds currently in the pipeline (under construction or will begin construction).

Background – Scope of the Crisis

► 2022 San Jose Point in Time Count

6,650

Individuals
Experiencing
Homelessness in
San José

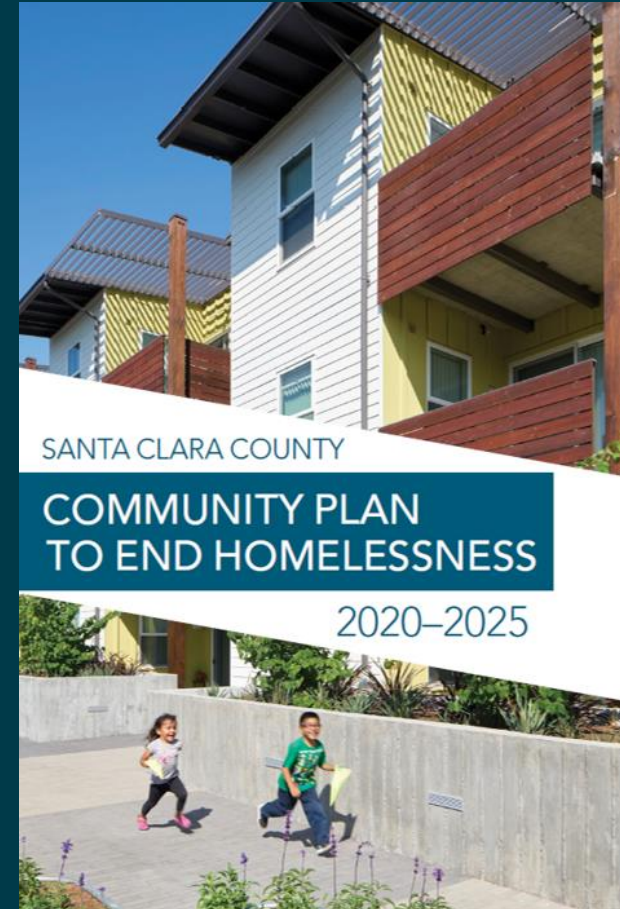


4,975
Unsheltered



1,675
Sheltered

Background – The Regional Supportive Housing System



Regional Progress



9,645
People Housed
48% to 2025 goal (20,000)



27% Reduction in New Households Becoming Homeless
On track to hit 2025 goal (30%)

SYSTEM PERFORMANCE



9,645
People
Connected
to Stable
Housing



15,124
People
Placed in
Temporary
Housing & Shelter



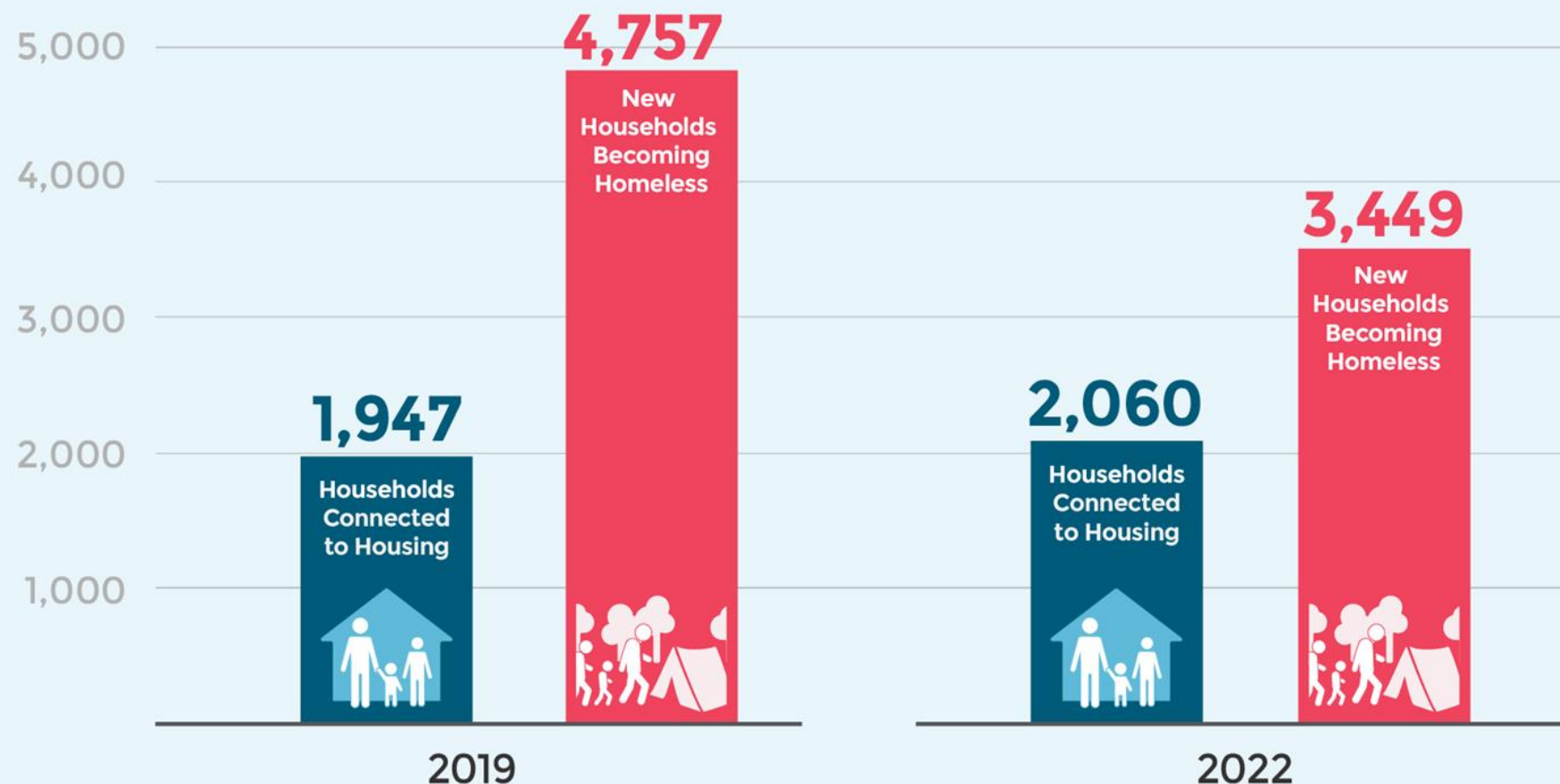
23,970*
People
Received
Homelessness
Prevention Assistance

*includes people served via Covid-related Financial Assistance

Regional Progress

NARROWING THE GAP TO 'FUNCTIONAL ZERO'

Households Connected to Housing VS New Households Becoming Homeless



For every **1** household housed,
another **2.5** became homeless

For every **1** household housed,
another **1.7** became homeless

Background- Understanding Components

Prevention	Crisis Response	Solutions
<ul style="list-style-type: none">▪ Eviction Help Center (Eviction Diversion, Mediation Program)▪ Homelessness Prevention System▪ Affordable Housing Resources▪ Tenant protections, rent stabilization	<ul style="list-style-type: none">▪ Outreach & Engagement▪ Overnight Warming Locations▪ Safe parking programs▪ Interim Housing▪ Employment Programs▪ Project Homekey & Motel Programs▪ Shelter Diversion and Housing Problem Solving▪ Basic needs (hygiene services)	<ul style="list-style-type: none">▪ Permanent Supportive Housing▪ Affordable Housing (esp for Extremely Low-Income residents)▪ Rapid Rehousing Program

Initiatives and Systems Support

- Homeless Census and Survey
- User Engagement and Evaluation
- Lived Experience Advisory Board Partnership
- Homeless Management Information System

Background- Success Comparisons

Prevention	Crisis Response	Solutions
<ul style="list-style-type: none">▪ <u>Example:</u> Regional Homelessness Prevention System <p>Success Rate: 96.6% retention (benchmark: 85%)</p> <ul style="list-style-type: none">▪ Scale: 2,466 households	<ul style="list-style-type: none">▪ <u>Example:</u> Emergency Interim Housing <p>Success Rate: 54% placement* (benchmark: 30%)</p> <ul style="list-style-type: none">▪ Scale: 1,157 people	<ul style="list-style-type: none">▪ <u>Example:</u> Supportive Housing <p>Success Rate: 95.9% retention (benchmark 95%)</p> <ul style="list-style-type: none">▪ Scale: Data in process

**An additional 22% exited to temporary housing options and remained off the street, but were not permanently housed.*

What are Emergency Interim Housing Communities?

- ▶ Goal is to transition people into permanent housing
- ▶ Provides participants with private rooms and a bathroom with shared kitchens and laundry facilities
- ▶ Participants have access to services (job placement assistance, medical and mental health referrals, case management)



What is the support around Emergency Interim Housing sites?

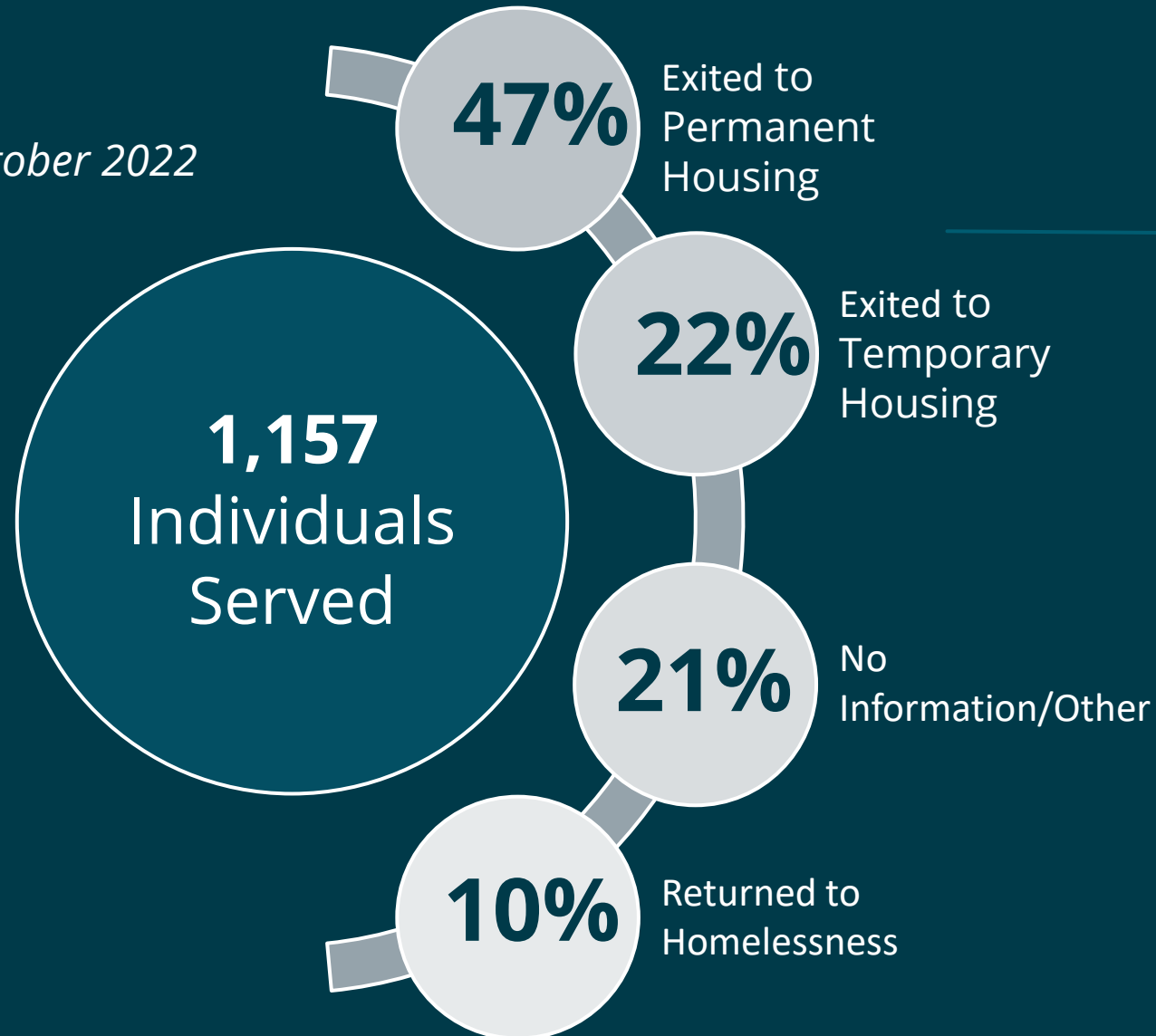
- ▶ CLEAN. Regular trash and upkeep service each week from BeautifySJ (outside) and contractors (inside site)
- ▶ SAFE. SJPd response according to severity of risk/harm
- ▶ SECURE. None of the existing sites have adjacent encampments after over 1 year
- ▶ SUPPORTIVE. Staff to provide trauma-informed care and housing navigation support

What is the support around Emergency Interim Housing sites?

Program Foundations	Amenities
<ul style="list-style-type: none">• Professional site management• Trauma-informed care/support• Allows pets• Employment support, access to clinical services, and housing navigation• Individualized service plans• Goal is for people exit to stable housing	<ul style="list-style-type: none">• Meals/shared kitchen• Privacy• Space for pets• Outdoor space• Community space• Laundry• Services/Case Management• WiFi

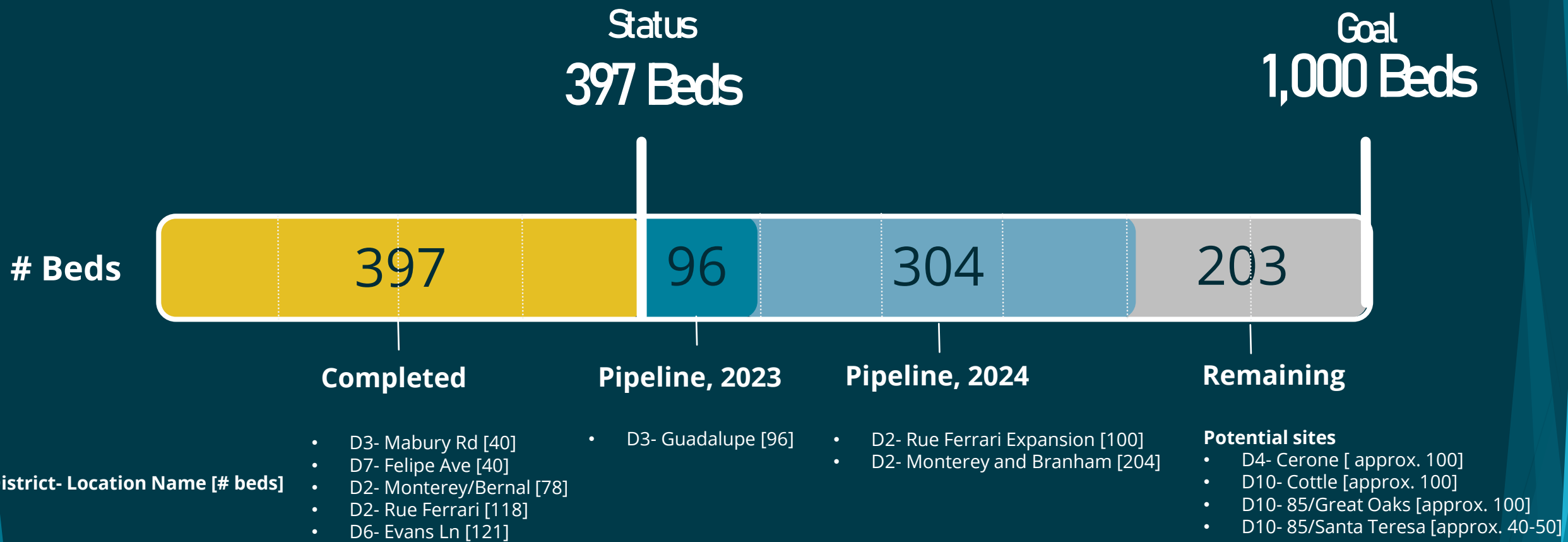
Success of Emergency Interim Housing

*Timeframe:
January 2020 - October 2022*



*69% of residents
remain housed after
exiting a site*

Emergency Interim Housing Progress- March 2023



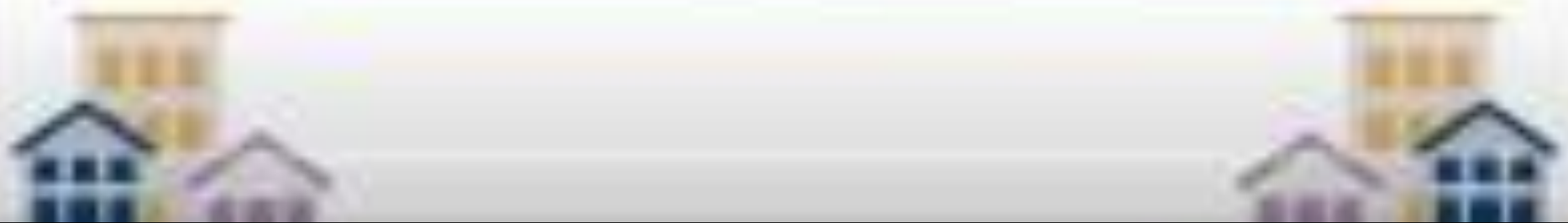
Ongoing Collaboration with Santa Clara County

- ▶ The City works closely with Santa Clara County, Destination Home & the Santa Clara County Housing Authority to:
 - ▶ Connect people to shelter/housing & support
 - ▶ Leverage diverse voices with lived experience of homelessness
 - ▶ Improve on quality and outcomes

How can the City and Valley Water Partner?

- ▶ The City and Valley Water can continue to work in strategic ways, including:
 - ▶ **Identify Property.** Work to identify and evaluate property owned by Valley Water for siting EIH Communities
 - ▶ **Coordinate Efforts.** Both entities interact with people experiencing unsheltered homelessness and have deepened efforts to ensure person-centered support and connection to housing when available
 - ▶ **Support Strategic Policy.** The entities can support legislative and regulatory changes at all levels that accelerate housing solutions, create flexibility, and support improved outcomes for people while protecting the environment and water resources

SAN JOSE INTERIM HOUSING PROGRAM



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