



SANTA CLARA VALLEY WATER DISTRICT

NON-AGENDA

October 27, 2023

Board Policy EL-7 Communication and Support to the Board
The BAOs shall inform and support the Board in its work.

Page		<u>CEO BULLETIN & NEWSLETTERS</u>
		CEO Bulletin: None.
		<u>BOARD MEMBER REQUESTS & INFORMATIONAL ITEMS</u>
3		BMR/IBMR Weekly Reports: 10/27/23
6		Memo from Rachael Gibson, CEA to Rick Callender, CEO, dated 10/04/23, regarding Safe, Clean Water Mini-Grant Cancellation: Protecting Animals Worldwide's FY2023 F9 Next Box and Insect Box Installation in Redwood Nature Preserve Project.
		<u>INCOMING BOARD CORRESPONDENCE</u>
9		Board Correspondence Weekly Report: 10/27/23
13		Email from Thomas Lawrence to Director Hsueh, dated 10/18/23, conveying follow up concerns about the Calabazas Creek erosion danger. C-23-0258
16		Email from Mohamed Abousalem to the board, dated 10/18/23, regarding expanded encampment on Valley Water property along the Los Gatos Creek. C-23-0259
17		Email from Laura Mandler, FPPC Enforcement Division, to the board, dated 10/20/23, requesting a copy of Director Eisenberg's Form 700. C-23-0260
18		Email from Michael Triulzi to the board, dated 10/20/23, expressing concerns on selecting a responsible janitorial contractor for Valley Water. C-23-0261
22		Email from Brigitte Rince to the board, dated 10/24/23, expressing concern for the unhoused on Valley Water property along Perc Pond 3 in District 4. C-23-0262
23		Email from Daniel Cao, Supervisor Ott Lee's Office, to Director Santos, dated 10/24/23, expressing appreciation for the follow up to Ms. Vaidya's concerns about an application for Valley Water's Landscape Rebate Program. C-23-0263
26		Email from Paul Sims to Director Beall, dated 10/22/23, regarding an encampment on Valley Water property at Camden Avenue and Coleman Road. C-23-0264
29		Letter from Green Foothills to the board, dated 10/20/23, expressing appreciation for sponsoring Green Foothills' 20 th Annual Celebration, Nature's Inspiration . C-23-0265
30		Email from Jennifer Codianne to Ron Cachopo (copied to the Board) dated 10/19/23, responding to his 10/17/23 email regarding the broken fence along Saratoga Creek at 1400 Bowe Avenue, Santa Clara.

		<u>OUTGOING BOARD CORRESPONDENCE</u>
36		Email from Director Santos to Daniel Cao, Supervisor Otto Lee's Office, dated 10/23/23, following up to inquiring about Ms. Vaidya's application for Valley Water's Landscape Rebate Program.

BOARD MEMBER REQUESTS and Informational Items

Request	Request Date	Director	BAO/Chief	Staff	Description	20 Days Due Date	Expected Completion Date	Disposition
I-23-0024	08/22/23	Eisenberg	Yoke	Ndah	Director Eisenberg requests that the current restroom signs inside the visitor's center at the SVAWPC be replaced with the non-binary symbol.	09/11/23		
I-23-0028	10/05/23	Beall	Gibson Baker	Broome	Provide Director Beall with a briefing on federal and state transportation funding efforts for the B.F. Sisk Dam Raise project.	10/25/23		
I-23-0029	10/18/23	Eisenberg	Richardson	Mccarter	Today valley water claimed to the water commission that mitigation costs are included in the \$2.8 billion Pacheco cost estimate. Please break down the costs for us. Also Valley Water admitted that real estate and water costs are not included. Please estimate. And, please describe what actions are being taken by pg&e as stated today. Staff said "it's going great." Next, describe what mitigations are being discussed with Amah Mutsun, including potentially moving the burial ground? Finally, please point to the exact flood protections now claimed, given that this was relied on by the commission.	11/07/23		
I-23-0030	10/26/23	Eisenberg	Baker	Williams	Director Eisenberg requests information on what Valley Water is doing in regard to reducing PFAS and PFAS pollution.	11/15/23		
R-23-0011	08/08/23	Eisenberg	Taylor	Chinte Salandan	CEO 2023 travel with the following: For each time away, please provide: 1. Dates 2. Locations traveled to 3. Total cost 4. Whether the district paid in part or in whole (how much, and was it as a legitimate business expense or as a taxable perk) 5. If for official reasons, if not clear from the outside, please provide a brief (one sentence or even partial sentence is fine) description of the nexus -- e.g. "met with these senators in Washington DC: Warren, Booker, and Feinstein" 6. If the district only paid in part, I do not need to know what was happening during the personal time 7. Please provide the budget for travel for that time period and how the actuals compared with the budgeted (this should be very simple)	08/29/23		10/11/23 Information Only: BMR request was updated to change from BAO travel information to only CEO: CEO 2023 travel with the following: For each time away, please provide: 1. Dates 2. Locations traveled to 3. Total cost 4. Whether the district paid in part or in whole (how much, and was it as a legitimate business expense or as a taxable perk) 5. If for official reasons, if not clear from the outside, please provide a brief (one sentence or even partial sentence is fine) description of the nexus -- e.g. "met with these senators in Washington DC: Warren, Booker, and Feinstein" 6. If the district only paid in part, I do not need to know what was happening during the personal time 7. Please provide the budget for travel for that time period and how the actuals compared with the budgeted (this should be very simple); 09/08/23 Information Only: Two additional weeks need. Anticipated completion date of September 22.
R-23-0013	08/22/23	Beall	Baker	Williams	Staff to investigate if the small empty pond on Sunnyoaks Avenue in Campbell, between the fire department and the training facility, can be used by the city and the fire department.	09/12/23		10/03/23 Information Only: This request will be responded to during the 11/14 or 12/5 board meeting.; 09/19/23 Information Only: This request will be responded to on the 10/24/23 board agenda.; 09/15/23 Information Only: Staff requires a few more days to respond to this request. Anticipated completion date 9/22/23.

Report Name: Board Member Requests

Request	Request Date	Director	BAO/Chief	Staff	Description	20 Days Due Date	Expected Completion Date	Disposition
R-23-0014	08/22/23	Beall	Baker	Williams	Staff to investigate if other small empty ponds within the City of Campbell can be used for other purposes.	09/12/23		10/03/23 Information Only: This request will be responded to during the 11/14 or 12/5 board meeting.; 09/19/23 Information Only: This BMR will be responded to on the 10/24/23 Board agenda.; 09/15/23 Information ...
R-23-0016	10/24/23	Keegan	King	Kwok-Smith	Director Keegan, as the BAC Chair, requested that staff poll directors not on the BAC about any concerns they may have with current JPAs.	11/13/23		

TO: Rick L. Callender, Esq.
Chief Executive Officer

FROM: Rachael Gibson
Chief of External Affairs

SUBJECT: Safe, Clean Water Mini-Grant Cancellation:
Protecting Animals Worldwide's FY 2023 F9
Nest Box and Insect Box Installation In
Redwood Nature Preserve Project
(Agreement No. N/A)

DATE: October 4, 2023

In FY 2023, Valley Water awarded Protecting Animals Worldwide (Grantee) a \$5,000 Safe, Clean Water Program F9 Mini-Grant for their Nest Box and Insect Box Installation In Redwood Nature Preserve Project (Project). Grantee planned to assemble and install nest boxes and insect boxes at the Redwood Nature Preserve in Los Altos, CA and hold workshops to educate Harker School students and park visitors about the benefits of the boxes for the surrounding habitat. However, Grantee requested to cancel the mini-grant due to their lack of staffing resources. Grantee requested to cancel the mini-grant via email on July 18, 2023, which is attached for your reference.

Please note that the grant project closeout/cancellation is an internal process and the timeline between when final documentations are submitted and when the project is closed out/cancelled, does not impact the grantee, as it is processed after the final payment is issued to the grantee. Staff prioritizes tasks that directly impact the grantees, such as invoice processing, agreement and amendment execution, application review, etc. As a result, grant project closeouts/cancellations may have a longer timeline, but this timeline does not have any impact on grantees.



Rachael Gibson
Chief of External Affairs
External Affairs Division

Cc: Diana Ruiz Ramirez, Kristen Yasukawa, Donald Rocha, Grants Files

From: [Chang, Tiffany](#)
To: [Kristen Yasukawa](#)
Cc: [Chang, Tiffany](#); [Diana Ruiz](#); [Grants](#)
Subject: Re: Draft mini-grant agreement Nest Box - Protecting Animals Worldwide (PAW)
Date: Tuesday, July 18, 2023 11:05:08 PM
Attachments: [image004.png](#)
[image007.png](#)
[image006.png](#)
[image005.png](#)

*** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. ***

Hi Kristen,

It's great to hear from you! Regarding the mini grant though, we were actually wondering if we could cancel our grant application, as our team is heading to college next month and doesn't have the bandwidth to take on the project at this point in time. I know your team put a lot of effort into working out our grant, which we really appreciate. However, because we're not sure that we can complete the project in time with the unexpected delays, we believe it would be best to cancel the application before receiving any money. Please let me know what you think!

Thanks,
Tiffany

On Tue, Jul 18, 2023 at 10:25 PM Kristen Yasukawa <KYasukawa@valleywater.org> wrote:

Good morning, Tiffany:

Thank you for your patience with your mini-grant agreement as we experienced staffing changes. Chelsea is no longer with Valley Water. I'd like to introduce you to my colleague, Diana Ramirez (druiz@valleywater.org), who will be assisting with mini-grants. Diana will be following up with you to reconnect and move your agreement forward. Please include both of us on your future mini-grant correspondence and let us know if you have any other questions.

Thank you,

Kristen

KRISTEN YASUKAWA | she/her/hers
COMMUNITY BENEFITS PROGRAM ADMINISTRATOR

Office of Community Benefits

Tel. (408) 630-2876 / Cell. (408) 604-5356

INCOMING BOARD CORRESPONDENCE

Board Correspondence (open)

Correspond No	Rec'd By District	Rec'd By COB	Letter To	Letter From	Description	Disposition	BAO/ Chief	Staff	Draft Response Due Date	Draft Response Submitted	Writer Ack. Sent	Final Response Due Date
C-23-0045	02/23/23	02/24/23	All	MELISSA MALLORY	EMail from Melissa Mallory regarding unhouse along Los Gatos Creek Trail.	Refer to Staff	Blank	Codianne Yerrapotu	03/04/23	03/03/23	n/a	03/10/23
C-23-0076	03/31/23	04/03/23	All	H.K. WILLARD	Email from H.K. Willard to the Board dated 3/31/23 regarding misleading information in March Water News.	Refer to Staff	Gibson	Rocha	04/11/23	04/07/23	n/a	04/17/23
C-23-0101	05/12/23	05/12/23	All	STEVE KELLY	Email from Steve Kelly, to the Board, dated 5/12/23, regarding concern for unhoused that may cause threats to residents living near the creeks in Santa Clara.	Refer to Staff	Blank Yerrapotu	Codianne	05/20/23	05/22/23	n/a	05/26/23
C-23-0211	08/24/23	08/24/23	Varela	LUIS RAMIREZ	Email from Luis Ramirez to Chair Varela, dated 8/24/23, regarding homeless in Gilroy on Valley Water property.	Refer to Staff	Hakes	Codianne	09/01/23	08/30/23	n/a	09/07/23

Correspond No	Rec'd By District	Rec'd By COB	Letter To	Letter From	Description	Disposition	BAO/ Chief	Staff	Draft Response Due Date	Draft Response Submitted	Writer Ack. Sent	Final Response Due Date
C-23-0212	08/24/23	08/24/23	Santos	ERIC HA	Email from Eric Ha to Director Santos, dated 8/24/23, regarding unhoused individual setting fire behind property.	Refer to Staff	Hakes	Codianne	09/01/23	08/30/23	n/a	09/07/23
C-23-0235	09/21/23	09/22/23	All	JESSICA CALDERON	Email from Jessica Calderon to the Board, dated 9/21/22 regarding the unhoused at Church st./Howson Creek Monterey Road/Howson Creek, Gilroy.	Refer to Staff	Hakes	Codianne	09/30/23	09/25/23	n/a	10/06/23
C-23-0239	09/24/23	09/25/23	Beall	KATHLEEN O'CONNELL	Email from Kathleen O'Connell to the Director Beall, dated 9/24/23, regarding Water Resource Protection Zone at the upcoming Cherry Avenue EIH project.	Refer to Staff	Hakes	Codianne	10/03/23	09/27/23	n/a	10/09/23
C-23-0246	10/04/23	10/05/23	Beall	JIM KUHL	Email from Jim Kuhl to	Refer to Staff	Baker	Struve Gin	10/13/23	10/12/23	n/a	10/19/23

Correspond No	Rec'd By District	Rec'd By COB	Letter To	Letter From	Description	Disposition	BAO/ Chief	Staff	Draft Response Due Date	Draft Response Submitted	Writer Ack. Sent	Final Response Due Date
					Director Beall, received 10/4/23, regarding forcing water conseration compliance in an equitable maner within Santa Clara County.							
C-23-0259	10/18/23	10/19/23	All	MOHAMED ABOUSALEM	Email from Mohamed Abousalem to the board, dated 10/18/23, experssing concerns for the unhoused along Los Gatos Creek near Lonus Street, San Jose.	Refer to Staff	Hakes	Codianne	10/27/23	10/26/23	n/a	11/02/23
C-23-0261	10/20/23	10/23/23	All	MICHAEL TRIULZI	Email from Michael Triulzi on behalf of Sanjay Garla, First Vice President, SEIU-USWW, to the board, dated 10/20/23, expressing concern about the impact the pending bid	Refer to Staff	Yoke	Ndah	10/31/23	-	n/a	11/06/23

Correspond No	Rec'd By District	Rec'd By COB	Letter To	Letter From	Description	Disposition	BAO/ Chief	Staff	Draft Response Due Date	Draft Response Submitted	Writer Ack. Sent	Final Response Due Date
					decision for a new janitorial service may have on SCVWD and the janitorial workers who service District facilities.							
C-23-0262	10/24/23	10/24/23	All	BRIGITTE RINCE	Email from brigitte Rince to the board, dated 10/24/23, expressing concern about the unhoused living along Perc Pond 3 in District 4.	Refer to Staff	Hakes	Codianne	11/01/23	-	n/a	11/07/23
C-23-0264	10/22/23	10/24/23	Beall	PAUL SIMS	Email from Paul Sims to Director Beall, dated 10/22/23, regarding an encampment on Valley Water property at Camden Avenue and Coleman Road, District 4.	Refer to Staff	Hakes	Codianne	11/01/23	-	n/a	11/07/23

Michele King

From: Thomas Lawrence [REDACTED]
Sent: Wednesday, October 18, 2023 12:40 PM
To: Nai Hsueh; Board of Directors
Cc: Tadashi Okuno; Michael Chilcoat; Till Guldemann
Subject: Via Regina / Calabazas Creek erosion danger

Follow Up Flag: Follow up
Flag Status: Flagged

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Dear Director Nai,

I have read the October 17 email from the Valley Water Board of Directors and am writing to correct two misstatements....

- Responsibility ... Valley Water is the responsible party for implementing flood control measures on Calabazas Creek in the area of our erosion concerns to the west of Via Regina.

This obligation has been acknowledged by Jennifer Codianne “...Valley Water has easement rights for flood protection and/or storm water drainage purposes over Calabazas Creek at this location ...”

- Flooding dangers ... the Valley Water watershed engineer statement that he "did not identify anything that would constitute a flood risk" does not show recognition of the 2023 flow channel destruction and the erosion which removed about 50% of the support for the large oak in the photo below. Another storm with significant water flow and this oak will likely fall into Calabazas Creek. Incidentally, this erosion resulted when Calabazas Creek flooded out of its flow channel in the January 2023 storms, a significant flood risk danger which Valley Water both failed to identify or remediate.

Valley Water would benefit from a substantially greater proactive interest in public safety communications to date have shown a strong focus on avoiding responsibility and doing the minimal possible.

Regards,
Thomas Lawrence
[REDACTED]
Saratoga



Begin forwarded message:

From: Board of Directors <board@valleywater.org>
Date: October 17, 2023 at 4:24:42 PM PDT
To: [REDACTED]
Subject: Update-Via Regina / Calabazas Creek erosion danger

Sent on Behalf of Director Hsueh:

Dear Thomas Lawrence,

Thank you for your patience and I understand you have spoken with Jennifer Codianne. There is not a singular entity in charge of the creeks and property owners whose land extends into the creek have a primary role. Valley Water owns or has access to maintain approximately 294 miles of the 800 miles of the creeks and rivers in Santa Clara County. The remaining stretches

of creeks are owned by Santa Clara County, private entities, cities in which the creeks are located, and other public agencies. Valley Water maintains property where it has built flood protection projects and possesses land rights. As Jennifer mentioned to you, this section of Calabazas Creek is owned by various private properties. You may review Valley Water ownership on our website by using the following link: <https://gis.valleywater.org/FeeEasement/>. The green areas show lands owned in fee title, the yellow areas show land held in easement.

I understand Jennifer also spoke to you about our limits on easements. Our easement rights are limited to flood protection and/or storm water drainage purposes over Calabazas Creek near Via Regina. Specifically, we have this easement for flow conveyance and activities that would reduce flood risk. Our watershed engineer has investigated the erosion adjacent to the roadway on several occasions and they did not identify anything that would constitute a flood risk (i.e., fallen trees, debris or objects blocking water flow as you mention). During the site visits there were no signs of overtopping of the creek bank at this location, and there were no reports of the channel overtopping.

Because this section of Calabazas Creek is privately owned land, Valley Water has no infrastructure or responsibility to repair erosion. Valley Water does maintain 180 miles of constructed and improved channels all within sections of Valley Water right of-way. A good example is the work you mentioned we are doing on Regnart Creek.

In summary, since this area does not have identified flood risk and Valley Water does not have right-of-way, erosion repair work to protect privately-owned property is the responsibility of the property owner.

Valley Water staff have submitted your concerns to PG&E regarding the erosion that may affect their gas infrastructure.

In the future if you need to report other concerns to Valley Water, you may also use our online system at <https://access.valleywater.org/s/>.

Please contact Deputy Operating Officer Jen Codianne at jcodianne@valleywater.org for follow up information.

If you would like to meet in person, please let me know and we can coordinate that.

Thanks again for contacting us.

Sincerely,

<image003.png>

Nai Hsueh
Director, District 5

C-23-0245

Michele King

From: M Abousalem [REDACTED]
Sent: Wednesday, October 18, 2023 8:45 PM
To: Ronald Snyder
Cc: Board of Directors
Subject: Expanded Encampment in Valley Water Property

*** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. ***

Hello,

I would like to draw your attention to the concerning expansion of the encampment along the Los Gatos Creek in Valley Water property at Lonus Street in San Jose. Valley Water's inaction for the past few years resulted in a significant expansion in this encampment, which is now housing many rough and dangerous individuals. They yell, shout, cuss, fight, hit each other and much more. These individuals are removing trees and vegetation necessary for the stability of the banks, constructed a wooden shed (covered all around by tarp), throw debris and other garbage in the creek, use the creek for washing, bathing, and defecating, and use vegetation to light fires at night. All these activities are illegal irrespective of the housing status of the individual committing them. Just because they are homeless, they should not be allowed to conduct activities that are banned or require permitting/approval for others. While I am empathetic to their homelessness, this should not be an allowance for them to conduct such activities that are normally punishable by law - as a housed individual, I would be fined, arrested, and/or otherwise punished under the law if I did any of these activities. Let alone the environmental and health hazards their behavior poses to the community. They actually caused a couple of large fires a couple of years ago and they are still permitted to live here in our backyards - you have the photos and video of these fires.

Please help clean this up before it's too late.

Thank you.

Mohamed Abousalem

[REDACTED]

Michele King

From: Laura Mandler <lmandler@fppc.ca.gov>
Sent: Friday, October 20, 2023 10:46 AM
To: Board of Directors
Subject: COM-04052023-00955; Rebecca Eisenberg, Santa Clara Valley Water District

Follow Up Flag: Follow up
Flag Status: Flagged

*** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. ***

Good Morning,

Has Rebecca Eisenberg filed her missing Form 700 – and if so can you provide a copy of it?

Thank you,

@f1A 'knt'

Enforcement Division - Political Reform Consultant
Fair Political Practices Commission
1102 Q Street #3050
Sacramento, CA 95811



Michele King

From: Michael Triulzi <michael.triulzi@seiu-usww.org>
Sent: Friday, October 20, 2023 5:26 PM
To: Board of Directors
Cc: Sanjay Garla
Subject: Selecting a Responsible Janitorial Contractor for Santa Clara Valley Water District
Attachments: SCVWD_SEIU-USWW_Board.pdf; SEIU-USWW_ResponsibleContractors - South Bay - November 2022.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

*** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. ***

Attn: John L. Varela, Barbara Keegan, Richard P. Santos, Jim Beall, Nai Hsueh, Tony Estremera, and Rebecca Eisenberg

Dear Members of the Board,

I am writing on behalf of Sanjay Garla, First Vice President, and the nearly 50,000 members of SEIU United Service Workers West (SEIU-USWW). We are writing to notify you that SCVWD's contract for janitorial services is out to bid, and to express concern about the impact the pending bid decision may have on SCVWD and the janitorial workers who service your facilities.

On Oct 10th 2023, Governor Newsom recently approved AB-520, which imposes joint liability on public entities for wage theft committed by their property service contractors. As you may know, the janitorial industry is notorious for low wages, exploitation, sexual harassment and violations of wage and hour laws. Ensuring the selection of a responsible janitorial contractor could protect your organization from liability for wage theft violations while also ensuring that all janitors serving SCVWD facilities enjoy dignity in the workplace. While the exact date has not been confirmed, we expect that the Board will have the opportunity to vote on this issue soon. We urge you to choose a responsible janitorial firm.

We have attached a list of qualified responsible bidders who are reputable employers and can shield your organization from liability for wage theft or worker retention concerns.

We look forward to your response and thank you in advance for your commitment to choosing a responsible janitorial firm. Should you have any questions or would like to touch base to discuss these issues, you can reach Sanjay Garla at (415) 828-8127) or by email at sanjay.garla@seiu-usww.org.

Please see attachments for more details.

Best,

Michael Triulzi (he/him)
Research Analyst
SEIU United Service Workers West
(323) 401-7734
michael.triulzi@seiu-usww.org

**United Service
Workers West**



SOUTHERN CALIFORNIA:

LOS ANGELES

828 W. Washington Blvd.
Los Angeles, CA 90015
(213) 284-7705
(213) 284-7725 fax

ORANGE COUNTY

1936 W. Chapman Ave.
Orange, CA 92868
(657) 888-6647
(714) 704-9102 fax

SAN DIEGO

4001 El Cajon Blvd.
Suite 211
San Diego, CA 92105
(619) 641-3050
(619) 641-3055 fax

NORTHERN CALIFORNIA:

ALAMEDA

1650 Harbor Bay Parkway
Suite 200
Alameda, CA 94502
(510) 437-8100
(800) 772-3326 toll free
(510) 749-7008 fax

SAN JOSE

1010 Ruff Dr.
San Jose, CA 95110
(408) 280-7770
(408) 280-7804 fax

SACRAMENTO

1555 River Park Dr.
#203
Sacramento, CA 95815
(916) 498-9505
(916) 648-1905

WWW.SEIU-USWW.ORG

Attn: John L. Varela, Barbara Keegan, Richard P. Santos, Jim Beall, Nai Hsueh, Tony Estremera, and Rebecca Eisenberg

Board of Directors

Santa Clara Valley Water District
5750 Almaden Expressway,
San Jose, CA 95118

Re: Selecting a Responsible Janitorial Contractor for Santa Clara Valley Water District

Dear Board of Directors,

We are writing to notify you that SCVWD's contract for janitorial services is out to bid, and to express concern about the impact the pending bid decision may have on SCVWD and the janitorial workers who service your facilities.

On Oct 10th 2023, Governor Newsom recently approved AB-520, which imposes joint liability on public entities for wage theft committed by their property service contractors. As you may know, the janitorial industry is notorious for low wages, exploitation, sexual harassment and violations of wage and hour laws. Ensuring the selection of a responsible janitorial contractor could protect your organization from liability for wage theft violations while also ensuring that all janitors serving SCVWD facilities enjoy dignity in the workplace. While the exact date has not been confirmed, we expect that the Board will have the opportunity to vote on this issue soon. We urge you to choose a responsible janitorial firm.

The newly approved AB-520 is only the latest state legislation designed to protect California's janitors from predatory practices impose responsibilities on those who contract out cleaning services.

- California's Displaced Janitor Opportunity Act holds cleaning clients responsible for requiring incoming contractors to retain existing workers for at least 60 days.
- SB-588 Employment: nonpayment of wages (DeLeon – 2015) imposes liability on cleaning clients for wage theft from janitors working for nonunion contractors.
- The Property Service Workers Protection Act (AB1978, Gonzales – 2016), with amendments from the historic Janitor Survivor Empowerment Act (AB547, Gonzales – 2019), imposes fines on clients ranging from \$10,000 to \$25,000 for using janitorial contractors who fail to register with the State, confirm provision of sexual harassment training from a qualified organization, or payment of workers compensation and employment taxes.

We have attached a list of qualified responsible bidders who are reputable employers and can shield your organization from liability for wage theft or worker retention concerns.

We look forward to your response and thank you in advance for your commitment to choosing a responsible janitorial firm. Should you have any questions or would like to touch base to discuss these issues, you can reach me (415) 828-8127) or by email at sanjay.garla@seiu-usww.org.

Sincerely,

Sanjay Garla, First Vice President & Organizing Director
SEIU United Service Workers West
415.828.8127

SOUTH BAY

SIGNATORY JANITORIAL BIDDERS

ABM JANITORIAL SERVICES

Rosa Guzman
San Jose, CA
Office: (408) 719-3841
Rosa.guzman@abm.com

ADVANCED BUILDING MAINTENANCE, INC.

Darin Morino
Sacramento, CA
Office: (916) 826-5119
darin@advbuildinginc.com

ALLIED UNIVERSAL JANITORIAL SERVICES

Jocelyn Harker
Office: (408) 421-9626
Jocelyn.harker@aus.com

BLACKSTONE CONSULTING

Cindy Park
Los Angeles, CA
Office: (310) 826-4389 ext 5312
cindy@blackstone-consulting.com

BRILLIANT GENERAL MAINTENANCE

Linda Corsbie
San Jose, CA
Office: (408) 593-9746
lcorsbie@rcc-bgm.com

C&W SERVICES

Javier Quezada
Office: (650) 269-1486
javier.quezada@cwservices.com

DMS FACILITY SERVICES

Jacqueline Pereira
Office: (510) 656-9400 or (510) 257-0800
Jacqueline.pereira@dmsfacilityservices.com

ENVIRONMENTAL SERVICE CONCEPTS

Audrey Peters
West Chester, PA
Office: (800) 610-2210
apeters@escbuildingservices.com

FLAGSHIP FACILITY SERVICES

Dennis Carpenter
San Jose, CA
Office: (408) 977-0155
dcarpenter@flagshipinc.com

IMPEC GROUP

Richard Peterson
Office: (408) 330-9350
rpeterson@impecgroup.com

INNOVATIVE FACILITY SERVICES

Karam Yousif
Office: (415) 533-6019
kyousif@ifs-services.com

ISS FACILITIES SERVICES

Emilia Vaquerano
Roseville, CA
Office: (916) 785-5395
emilia.vaquerano@us.issworld.com

KARLA'S JANITORIAL

Luis Garcia
San Francisco, CA
Office: (415) 494-5347
luisg@karlajanitorial.com

LEWIS & TAYLOR BUILDING MAINTENANCE

Mayela Ortiz
San Francisco, CA
Office: (415) 781-3496
ortiz@lewistaylor.com

LITTLE GIANT BUILDING MAINTENANCE

Francisco Miranda
Office: (650) 273-2877
lilgntone@aol.com

MARSDEN BUILDING MAINTENANCE, INC

Amy Wirt
Phoenix, AZ
Office: (602) 304-2958
awirt@marsden.com

MERCHANTS BUILDING MAINTENANCE

Yacira Romero
Office: (510) 957-0129
yacira@mbmonline.com

METRO SERVICES

Larry Garibaldi
Oakland, CA
Office: (415) 385-9193
larry@metroservices.com

NATIONWIDE JANITORIAL SERVICES

Cathleen McIntyre
Office: (314) 853-1352
cathleenm@nationwidejanitorial.net

PEGASUS BUILDING SERVICES

Meg Britton
San Jose, CA
Office: (949) 554-4195
mbritton@pegasusclean.com

POWER CLEAN ENTERPRISES

David Aria
Rancho Cordova
Office: (916) 599-4200
powercleanent@gmail.com

PREFERRED BUILDING SERVICE

David Pellegri
West Sacramento, CA
Office: (916) 606-7478
de.pellegri@prodigy.net

PRIDE INDUSTRIES

Tim Vanover
Office: (916) 788-2136
tvanover@prideindustries.com

SBM SITE SERVICES

Janice Periolat
Office: (916) 565-3650
dmorino@sbmcorp.com

SERVI-TEK

Kurt Lester
Corona, CA
Office: (866) 454-6185
kurt.lester@servi-tek.net

SERVICE BY MEDALLION

Ben Strick
Mountain View, CA
Office: (650) 625-1010
bstrick@servicebymedallion.com

SODEXO INC.

Rosendo Arana
Office: (781) 879-8623
rosendo.arana@sodexo.com

UNIVERSAL BUILDING SERVICES

Dario DiVincenzi
Richmond, CA
Office: (510) 527-1078
dario@ubsco.com

US METRO GROUP

Philip W Greg
Office: (213) 382-6435
philip.g@usmetrogroup.com

UG2

Erika Palafox
Office: (650) 723-7888
epalafox@ug2.com

Michele King

From: brigitte rince [REDACTED]
Sent: Tuesday, October 24, 2023 11:24 AM
To: Board of Directors
Subject: Life along perc pond 3
Attachments: Video.mov

Follow Up Flag: Follow up
Flag Status: Flagged

*** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. ***

Dear Water District, board members,

I'm writing to you today to discuss the quality of life that has deteriorated along Percolation Pond 3.

The people that live adjacent to the Water District property between Branham and Blossom Hill have had their lives disrupted on a daily basis.

I am unable to sleep many nights due to the homeless fighting, screaming, dog barking, fires, motorcycles with no mufflers riding along the levee and trail. I called 911 or 311 on a regular basis, and have sometimes been unable to get through quickly, which I expressed to Captain Donahue. The explosions of the propane tanks was discussed with captain Donohue, and he said that he would discuss this with you as well.

Jennifer and Ron have been a wonderful resource for me to express my concerns, however, this is a constant battle 24 hours a day.

I'm sure that I do not have to explain to you the mental and physical health issues that come with poor sleep. In addition to sleep disruption, there is fear that this is no longer a safe area and concerns about what we are breathing in from the fires that are constantly going by the homeless. I understand that the EIH is something that is coming, however, we do not know when.

The anxiety that Mark and I endure on a daily basis from living adjacent to the homeless has put a huge toll on our health and our happiness.

We would like to have a better understanding of what will be done to alleviate the burden of living in our home and bring us back to normalcy.

I have attached a video of a young man, struggling with mental issues, obviously for which I tried to contact SJP D resulting with no help at all.

We would like to see more efforts to deter the homeless from this area as was done with the gate that was put in on the other side of our driveway. Prior to that gate being put up, we had cars lined up on our street on a daily basis, drug deals occurring much more frequently and in front of our driveway. It is time for you to find additional ways to protect us.

Regards
Brigitte

Michele King

From: Cao, Daniel <daniel.cao@BOS.SCCGOV.ORG>
Sent: Tuesday, October 24, 2023 4:45 PM
To: Board of Directors
Cc: Ho, Wendy; Osorio, Michelle; Pachoud, Emily
Subject: RE: Constituent Issue

Follow Up Flag: Follow up
Flag Status: Flagged

*** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. ***

Hi Director Santos and Candice,

We genuinely appreciate the follow up with Ms. Vaidya. Our office will be in touch with Ashley if we have any additional questions or concerns regarding her situation.

Thank you,



Daniel Cao

Policy Aide: Healthcare, Social Services, Education
Office of Supervisor Otto Lee, District Three, County of Santa Clara
70 West Hedding Street, East Wing, 10th Floor | San José, CA 95110
Office: (408) 299-5030 | daniel.cao@bos.sccgov.org
Pronouns: he/him/his

From: Candice Kwok-Smith <ckwok-smith@valleywater.org> **On Behalf Of** Board of Directors
Sent: Monday, October 23, 2023 10:08 AM
To: Cao, Daniel <daniel.cao@BOS.SCCGOV.ORG>
Cc: Ho, Wendy <wendy.ho@BOS.SCCGOV.ORG>; Osorio, Michelle <michelle.osorio@BOS.SCCGOV.ORG>
Subject: [EXTERNAL] Re: Constituent Issue

Sent on Behalf of Director Santos:

Dear Daniel Cao,

Thank you for bringing this to our attention. Our Senior Water Conservation Specialist, Ashley Shannon, has been working closely with Ms. Vaidya to find a solution that both works for her and adheres to Valley Water's water conservation program requirements.

Ms. Vaidya applied for Valley Water's Landscape Rebate Program, received approval to start her project, and has an application in good standing. Her project, if completed according to the requirements of the program, is eligible for a rebate of up to \$1,900. She has taken steps to begin her project, including working with a gardener to plant some of the required plants, but has indicated that she is finding it difficult to finish her project.

As a result, she has requested to be included in the free landscape installation program for disadvantaged community members known as Lawn Busters, offered through a partnership between Valley Water and Our

City Forest. Ms. Vaidya believes her late father applied for the program in 2021; however, we have found no record of his application, and Ms. Vaidya was unable to provide documentation.

Unfortunately, due to the popularity and limited budget of the Lawn Busters program, the waitlist for this year's program was closed in April. Although there's no available funding for Ms. Vaidya's project this year, we have offered to place her at the top of the waitlist for Lawn Busters when a new program launches in July 2024, should she choose to apply and if she meets the eligibility requirements.

In communications with Ms. Vaidya and Emily Pachoud from your office, Ms. Shannon learned that Ms. Vaidya had concerns about the City of San Jose's tree rebate and Our City Forest's tree program as well. Ms. Shannon reached out to Our City Forest and facilitated a fee waiver for trees Ms. Vaidya requested through an Our City Forest program. Installation of these trees will help Ms. Vaidya fulfill part of the requirements for her Landscape Rebate Program Application.

Our staff will continue to work with Ms. Vaidya within the constraints of our programs to help her complete her lawn conversion project. If you have any other questions or concerns, please don't hesitate to contact Senior Water Conservation Specialist, Ashley Shannon, at (408) 630-2951 or ashannon@valleywater.org.

Sincerely,



Richard Santos
Director, District 3

C-23-0253

From: Cao, Daniel <daniel.cao@BOS.SCCGOV.ORG>

Sent: Thursday, October 12, 2023 9:33 AM

To: Board of Directors <board@valleywater.org>; Richard Santos <rsantos@valleywater.org>

Cc: Ho, Wendy <wendy.ho@BOS.SCCGOV.ORG>; Osorio, Michelle <michelle.osorio@BOS.SCCGOV.ORG>

Subject: Constituent Issue

*** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. ***

Dear Valley Water Board and Director Santos,

A constituent named Amita called into our office voicing her concerns about not receiving help regarding a rebate program her father had applied to a couple years ago, but he passed away in 2021 due to COVID complications. She wants to follow up regarding that application and see if she needs to do anything for that application or apply with a new application for a different rebate. The landscape rebate application she is referencing has a confirmation number of 56764. Based on the way she was talking to me, it sounds like she hasn't had good experiences working with Valley Water staff members and resorted to calling Supervisor Lee's office for support.

Her email is [REDACTED], and her phone number is [REDACTED]. Her address is [REDACTED] San Jose, CA 95132. We hope the Board and Director Santos can support her concerns.

Thank you,



Daniel Cao

Policy Aide: Healthcare, Social Services, Education

Office of Supervisor Otto Lee, District Three, County of Santa Clara

70 West Hedding Street, East Wing, 10th Floor | San José, CA 95110

Office: (408) 299-5030 | daniel.cao@bos.sccgov.org

Pronouns: he/him/his

Michele King

Subject: FW: encampment on Valley Water property at Camden Ave and Coleman Rd

From: Paul Sims <[REDACTED]>
Sent: Sunday, October 22, 2023 10:06:59 PM
To: Jim Beall <JBeall@valleywater.org>
Subject: Re: encampment on Valley Water property at Camden Ave and Coleman Rd

***** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. *****

Hi Jim,

I want to say thank you for meeting with us and visit the area this past Saturday morning. The neighborhood really appreciates your time and insight.

Here are the issues with the encampment at Guadalupe Creek.

1. The "no trespassing"/ "Private Property signs" are missing along Coleman Rd between Camden Ave and the Oak Canyon housing development.
2. The "no trespassing"/ "Private Property signs" are missing along Camden Ave from Coleman Rd to the entrance to the work site.
3. The fence adjacent to the bridge on Camden Ave has been cut and removed
4. There are five to seven full garbage bags piled up along the embankment near Guadalupe Creek at the end of the Valley Water's construction staging area, that smell of rotting food and or waste
5. There are a lot of dog droppings from the encampment dogs along the path on water district property adjacent to the creek from Camden Ave
6. The encampment at Camden Ave/Colman Rd is at least four tents, and three makeshift buildings in this area and more tents, some seem abandoned further up.
7. There are PVC pipes leading from the encampment either pumping water out of or dumping sewage into the Guadalupe Creek, or both.
8. Two of the encampment residents, Shirley Keeling (aka Shirley Klauser) and Fletcher Dryg are known to police and have many drug/alcohol and petty crime arrests; They were caught on video stealing from the Montevideo Cabana Club on two separate occasions. After the police were notified (Police Report #23- 290-0326 for Theft), the officers were able to retrieve the items from the encampment.
9. The officers said that Fletcher was potentially dangerous and unstable and not to approach him.
10. On numerous occasions, Shirley K would park her vehicle in the Swimming pool lot during peak times, with limited space. Per Montevideo Improvement Association rules, she was given a written violation on two occasions. She yelled at the staff member, calling and shouting obscenities and making gestures at the staff member in front of families and children. She crumpled up the violation and threw it in the street.
11. The encampment residents have on at least two occasions used loud speakers to warn off residents or other people as they approach their camp. On one occasion, it was at 4:00 AM and woke up a number of individuals in the neighbors who reported it on NextDoor, stating that who ever was approaching was on "private property" and that they were calling the police. On the second occasion, two women searching for their missing cat, were warned to not come any closer and this was their final warning.
12. The smell of human waste is evident on the Oak Canyon side of the creek near the path that leads to the Oak Canyon neighborhood.

Please let staff know if there is something I can do to assist in helping the Water District with these issues, I am happy to help.

If possible can staff share any actionable items and timelines so I am able to communicate them at our next neighborhood association meetings.

Best regards,

Paul Sims

On Oct 12, 2023 at 8:26 PM -0700, Jim Beall <JBeall@valleywater.org>, wrote:

Set it up!

Get [Outlook for iOS](#)

From: Paul Sims [REDACTED]
Sent: Thursday, October 12, 2023 12:08:44 PM
To: Jim Beall <JBeall@valleywater.org>
Subject: Re: encampment on Valley Water property at Camden Ave and Coleman Rd

*** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. ***

Thank you. I'll call today.

Paul

On Oct 11, 2023 at 12:53 PM -0700, Jim Beall <JBeall@valleywater.org>, wrote:

Hi Paul. I'll go on site and meet you if you call staff and make appt Saturday mornings ok except this Saturday

Get [Outlook for iOS](#)

From: Paul Sims [REDACTED]
Sent: Wednesday, October 11, 2023 12:29:25 AM
To: Jim Beall <JBeall@valleywater.org>
Subject: encampment on Valley Water property at Camden Ave and Coleman Rd

*** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. ***

Dear Director Beall, District 4

I want to first start by thanking you for your continued years of service to our community.

Your work as a Councilmember in San Jose, County Supervisor, in the State Senate and Assembly, and now as a Director for District 4 for Valley Water, has been notable for your ability to make such a tremendous impact. I also want to share that I first met you when I was about 10 years old, and my mother volunteered to help your first campaign for City Council. Over the years, I have had the pleasure of being a County Employee during your tenure as Supervisor, and even in tough times you were a strong advocate for working people and fiscal responsibility.

I am writing you today because our community has been having some challenges with an expanding homeless

encampment on the banks of Guadalupe River at the corner of Camden Ave. and Coleman Rd. that is considered Valley Water property. Our community in Montevideo owns and operates a Swimming Pool and Clubhouse with a small parking lot on Coleman Rd. across from the encampment.

The encampment isn't easily visible from the road, but it is notable for the amount of "stuff" being transported down into the creek and riverbank area on a daily basis. The individuals who have built the encampment do own vehicles, and park in our parking lot to shuttle pallets, tents, bicycles, and many more things. Often, they work on their vehicles and frequently leave trash in our parking lot and can only assume they are doing the same with the creek. When we have informed them that they cannot be on the Association's private property, they have been abusive to our staff and community members. They have been caught on video breaking into our cabana area at night, stealing propane tanks and popup tents, and workers have reported tools stolen from their vehicles. There are also frequent loud fights. The police have been notified about the thefts but we understand there is little they can do.

We understand there are some limitations to just what Valley Water can do to address situations like these. We are deeply concerned about the encampment, its impact on the environment and wildlife, the safety and well-being of our residents, especially families who use the swimming pool, and the children who bike or walk past this area on their way to Dartmouth Middle School or Guadalupe Elementary.

We are asking Valley Water to investigate the site to see if it is unsanitary or creating unsafe conditions, especially the risk of fire, and take responsible and appropriate action.

Thank you for your time and look forward to hearing from you.

Best Regards,

Paul Sims
Resident of the Montevideo Neighborhood



October 20, 2023

Valley Water Board of Directors
5750 Almaden Expy
San Jose, CA 95118

Dear Board of Directors,

On behalf of Green Foothills' and our Board of Directors, Advisory Board, and staff, it is my pleasure to thank you and Valley Water for sponsoring Green Foothills' 20th annual celebration, **Nature's Inspiration**, with your gift of \$1,000.00 received on 10/4/2023. The tax-deductible amount of your gift is \$700.00.

This year's Nature's Inspiration was uplifting, joyful, and a huge success all because of you. The energy and support from the Green Foothills community was phenomenal. We celebrated Megan Fluke's 10-year tenure as Executive Director and look forward to her continued support and volunteer work at the organization. Incoming Executive Director Julie Hutcheson was warmly welcomed and is ready to lead our organization into the future. The day was made even more special by esteemed guests who took part in the day's program including Julie Dominguez of the Muwekma Ohlone Tribe of the San Francisco Bay Area, Corina Herrera-Loera and Gerardo Ixteyo Loera of Calpulli Tonalehqueh, Sara Barth of Sempervirens Fund, Andrea Mackenzie of the Santa Clara Valley Open Space Authority, Santa Clara County Supervisor Joe Simitian, and the Kathak Kala Vihar dance troupe.

Because of generous community-minded businesses like yours, we've been speaking up and successfully advocating for local nature since 1962. Thank you for making our work possible! I hope the event left you feeling restored, hopeful, and inspired to continue helping us fulfill our mission.

Once again, our heartfelt thanks for sponsoring a wonderful event and supporting our unique advocacy work throughout San Mateo, Santa Clara, and San Benito Counties.

Sincerely,

A handwritten signature in dark ink, appearing to read "JS", is written over the printed name and title of Justyne Schnupp.

Justyne Schnupp
Associate Development Director

Green Foothills is a tax-exempt organization under Section 501(c)(3) of the Internal Revenue Code. Your contribution is deductible to the fullest extent of the law, as no goods or services were provided in consideration of your gift. Our tax identification number is 94-6121854.

Local. Vocal. Effective.

(650) 968-7243 • info@greenfoothills.org • greenfoothills.org • 3921 E Bayshore Road, Palo Alto, CA 94303

Michele King

From: Jennifer Codianne
Sent: Thursday, October 19, 2023 2:03 PM
To: Ron Cachopo
Cc: Cecilia Rocha; Board of Directors; Diana Martin
Subject: RE: Broken fence along Saratoga Creek - 1400 Bowe Ave - Santa Clara

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Ron,
We will install some expanded metal side panels adjacent to the gate and see if that deters access. We will fit this in within the next two weeks after we finish instream construction work.
Thanks,
Jen

From: Ron Cachopo [REDACTED]
Sent: Tuesday, October 17, 2023 5:40 PM
To: Jennifer Codianne <JCodianne@valleywater.org>
Cc: Cecilia Rocha <CRocha@valleywater.org>; Board of Directors <board@valleywater.org>; Diana Martin <dmartin@commoninterest.com>
Subject: Re: Broken fence along Saratoga Creek - 1400 Bowe Ave - Santa Clara

*** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. ***

Hi Jen,

Arriving home from work this afternoon noticed the fence has been repaired with a "No Trespassing" sign installed.

Also, noticed someone has already opened up a hole in the fence where the repair was made. (It is on the lower left hand side corner approximately 9 inches in diameter. Looks like someone tried to peel back the fence from the lower corner. Not sure if someone can take a look?)

Thanks, Ron P. Cachopo

Santa Clara Hampton Place

[REDACTED]

On Thursday, October 12, 2023 at 06:23:57 PM PDT, Ron Cachopo [REDACTED] wrote:

Hi Jen,

Was someone going to come out and look at the Large Size hole in the fence next to where the new gate was installed?

Thanks, Ron P. Cachopo

Santa Clara Hampton Place

[REDACTED]

On Saturday, September 16, 2023 at 05:19:56 PM PDT, Ron Cachopo [REDACTED] wrote:

Hi Jen,

FYI: Noticed and additional Large Size hole in the fence next to where the new gate was installed. (The hole is several feet long and wide. Also, there are many different items inside of the fence.)

Thanks, Ron P. Cachopo

[REDACTED]

On Saturday, September 2, 2023 at 12:57:58 PM PDT, Ron Cachopo [REDACTED] wrote:

Hi Jen,

Returning home from shopping on Saturday noticed a open piece of fence across from the Moonlight shopping center parking lot close to the El Camino. (It is a good size opening.)

Also, There is a ladder up against the fence near the newly replaced Gate with a large plastic pallet on the inside of the fence for people to climb down.

Lastly, Looks like there are shopping carts butted up against various parts of the fence to facilitate climbing the fence easier.

Can you please have someone take a look and button it up the fence?

Thanks, Ron P. Cachopo

Hampton Place Santa Clara

[REDACTED]

On Sunday, July 30, 2023 at 06:09:35 PM PDT, Ron Cachopo [REDACTED] wrote:

Hi Jen,

Noticed arriving home from shopping late Sunday afternoon a large opening in the Saratoga Creek Fence.

The opening is located to the left hand side of our main entrance complex gate. (PS: There is an abandoned Shopping Cart near the opening.)

Can you have someone take a look and button it up?

Thanks, Ron P. Cachopo

Santa Clara Hampton Place

[REDACTED]

On Tuesday, June 20, 2023 at 05:30:40 PM PDT, Ron Cachopo [REDACTED] wrote:

Hi Jen,

Leaving for work this morning and noticed the Fence Gate entering into the Saratoga Creek was ripped open on the bottom allowing easy access to the Saratoga Creek. (The Damaged Gate is located across from our Automatic Gate closest to the Moon Lite Shopping Center.

Is it possible to have someone take a look and make the repair?

Thanks, Ron P. Cachopo

Santa Clara Hampton Place
[REDACTED]

On Saturday, April 1, 2023 at 12:57:15 PM PDT, Ron Cachopo [REDACTED] wrote:

Hi Jen,

I E-mailed you back on March 11, 2023 regarding open piece of fence along the Saratoga Creek on 1400 Bowe Ave, Santa Clara.

My brother noticed returning home from shopping on Saturday April 1, 2023 a piece of open fence along the Saratoga Creek across the Moonlite Shopping Center side gate entrance on our Santa Clara Hampton Place Condominium Complex.

Our Manager for the Santa Clara Hampton Place Complex is Diana Martin at Common Interest. (I have cc'd here on this E-mail).

Is it possible to have someone button up the fence?

Thanks, Ron P. Cachopo

Santa Clara Hampton Place
[REDACTED]

On Saturday, March 11, 2023 at 12:35:54 PM PST, Ron Cachopo [REDACTED] wrote:

Hi Jen,

I E-mailed you back on October 29, 2022 regarding open piece of fence along the Saratoga Creek on 1400 Bowe Ave, Santa Clara.

My brother noticed returning home from shopping on Saturday March 11, 2023 a piece of open fence along the Saratoga Creek across the Moonlite Shopping Center side gate entrance on our Santa Clara Hampton Place Condominium Complex.

Our Manager for the Santa Clara Hampton Place Complex is Diana Martin at Common Interest. (I have cc'd here on this E-mail).

Is it possible to have someone button up the fence?

Thanks, Ron P. Cachopo

Santa Clara Hampton Place

[REDACTED]

[REDACTED]

On Monday, October 31, 2022 at 01:18:55 PM PDT, Jennifer Codianne <jcodianne@valleywater.org> wrote:

Hi Ron,

Staff will investigate and I will get back to you as soon as I know more.

Thanks,

Jen

From: Ron Cachopo [REDACTED]
Sent: Saturday, October 29, 2022 12:44 PM
To: Jennifer Codianne <JCodianne@valleywater.org>
Cc: Cecilia Rocha <CRocha@valleywater.org>; Board of Directors <board@valleywater.org>; Diana Martin <dmartin@commoninterest.com>
Subject: Broken fence along Saratoga Creek - 1400 Bowe Ave - Santa Clara

***** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. *****

Hi Jen,

I E-mailed you back on July 28, 2021 regarding Homeless People entering the fence along the Saratoga Creek on 1400 Bowe Ave, Santa Clara.

My brother noticed returning home from work on Thursday 10-27-22 people entering a piece of broken fence along the Saratoga Creek by the telephone pole across the main entrance on our Santa Clara Hampton Place Condominium Complex.

Our Manager for the Santa Clara Hampton Place Complex is Diana Martin at Common Interest. (I have cc'd here on this E-mail).

Is it possible to have someone button up the fence?

Thanks, Ron P. Cachopo

Santa Clara Hampton Place

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

OUTGOING BOARD CORRESPONDENCE

Michele King

Subject: FW: Constituent Issue

From: Candice Kwok-Smith **On Behalf Of** Board of Directors

Sent: Monday, October 23, 2023 10:08 AM

To: daniel.cao@BOS.SCCGOV.ORG

Cc: wendy.ho@BOS.SCCGOV.ORG; Osorio, Michelle <michelle.osorio@BOS.SCCGOV.ORG>

Subject: Re: Constituent Issue

Sent on Behalf of Director Santos:

Dear Daniel Cao,

Thank you for bringing this to our attention. Our Senior Water Conservation Specialist, Ashley Shannon, has been working closely with Ms. Vaidya to find a solution that both works for her and adheres to Valley Water's water conservation program requirements.

Ms. Vaidya applied for Valley Water's Landscape Rebate Program, received approval to start her project, and has an application in good standing. Her project, if completed according to the requirements of the program, is eligible for a rebate of up to \$1,900. She has taken steps to begin her project, including working with a gardener to plant some of the required plants, but has indicated that she is finding it difficult to finish her project.

As a result, she has requested to be included in the free landscape installation program for disadvantaged community members known as Lawn Busters, offered through a partnership between Valley Water and Our City Forest. Ms. Vaidya believes her late father applied for the program in 2021; however, we have found no record of his application, and Ms. Vaidya was unable to provide documentation.

Unfortunately, due to the popularity and limited budget of the Lawn Busters program, the waitlist for this year's program was closed in April. Although there's no available funding for Ms. Vaidya's project this year, we have offered to place her at the top of the waitlist for Lawn Busters when a new program launches in July 2024, should she choose to apply and if she meets the eligibility requirements.

In communications with Ms. Vaidya and Emily Pachoud from your office, Ms. Shannon learned that Ms. Vaidya had concerns about the City of San Jose's tree rebate and Our City Forest's tree program as well. Ms. Shannon reached out to Our City Forest and facilitated a fee waiver for trees Ms. Vaidya requested through an Our City Forest program. Installation of these trees will help Ms. Vaidya fulfill part of the requirements for her Landscape Rebate Program Application.

Our staff will continue to work with Ms. Vaidya within the constraints of our programs to help her complete her lawn conversion project. If you have any other questions or concerns, please don't hesitate to contact Senior Water Conservation Specialist, Ashley Shannon, at (408) 630-2951 or ashannon@valleywater.org.

Sincerely,



Richard Santos
Director, District 3

C-23-0253

From: Cao, Daniel <daniel.cao@BOS.SCCGOV.ORG>
Sent: Thursday, October 12, 2023 9:33 AM
To: Board of Directors <board@valleywater.org>; Richard Santos <rsantos@valleywater.org>
Cc: Ho, Wendy <wendy.ho@BOS.SCCGOV.ORG>; Osorio, Michelle <michelle.osorio@BOS.SCCGOV.ORG>
Subject: Constituent Issue

***** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. *****

Dear Valley Water Board and Director Santos,

A constituent named Amita called into our office voicing her concerns about not receiving help regarding a rebate program her father had applied to a couple years ago, but he passed away in 2021 due to COVID complications. She wants to follow up regarding that application and see if she needs to do anything for that application or apply with a new application for a different rebate. The landscape rebate application she is referencing has a confirmation number of 56764. Based on the way she was talking to me, it sounds like she hasn't had good experiences working with Valley Water staff members and resorted to calling Supervisor Lee's office for support.

Her email is [REDACTED], and her phone number is ([REDACTED]). Her address is [REDACTED], San Jose, CA 95132. We hope the Board and Director Santos can support her concerns.

Thank you,



Daniel Cao
Policy Aide: Healthcare, Social Services, Education
Office of Supervisor Otto Lee, District Three, County of Santa Clara
70 West Hedding Street, East Wing, 10th Floor | San José, CA 95110
Office: (408) 299-5030 | daniel.cao@bos.sccgov.org
Pronouns: he/him/his