Santa Clara Valley Water District
Board Policy and Planning Committee Meeting

Headquarter Boardroom
5700 Almaden Expressway

REGULAR MEETING
AGENDA

Monday, June 5, 2023
2:00 PM

District Mission: Provide Silicon Valley safe, clean water for a healthy life, environment and economy.

Note: The finalized Board Agenda, exception items and supplemental items will be posted prior to the meeting in accordance with the Brown Act.
Santa Clara Valley Water District
Board Policy and Planning Committee

REGULAR MEETING
AGENDA

Monday, June 5, 2023
2:00 PM
Headquarter Boardroom
5700 Almaden Expressway
San Jose, 95118

***IMPORTANT NOTICES AND PARTICIPATION INSTRUCTIONS***

Santa Clara Valley Water District (Valley Water) Board of Directors/Board Committee meetings are held as a “hybrid” meetings, conducted in-person as well as by telecommunication, and is compliant with the provisions of the Ralph M. Brown Act.

To maximize public safety while still maintaining transparency and public access, members of the public have an option to participate by teleconference/video conference or attend in-person. To observe and participate in the meeting by teleconference/video conference, please see the meeting link located at the top of the agenda. If attending in-person, you are required to comply with Ordinance 22-03 - AN ORDINANCE OF THE SANTA CLARA VALLEY WATER DISTRICT SPECIFYING RULES OF DECORUM FOR PARTICIPATION IN BOARD AND COMMITTEE MEETINGS located at https://s3.us-west-2.amazonaws.com/valleywater.org.if-us-west-2/f2-live/s3fs-public/Ord.pdf

In accordance with the requirements of Gov. Code Section 54954.3(a), members of the public wishing to address the Board/Committee at a video conferenced meeting, during public comment or on any item listed on the agenda, should use the “Raise Hand” tool located in the Zoom meeting link listed on the agenda, at the time the item is called. Speakers will be acknowledged by the Board Chair in the order requests are received and granted speaking access to address the Board.

- Members of the Public may test their connection to Zoom Meetings at: https://zoom.us/test
- Members of the Public are encouraged to review our overview on joining Valley Water Board Meetings at: https://www.youtube.com/watch?v=TojJpYCxXm0

Valley Water, in complying with the Americans with Disabilities Act (ADA), requests individuals who require special accommodations to access and/or participate in Valley Water Board of Directors/Board Committee meetings to please contact the Clerk of the Board’s office at (408) 630-2711, at least 3 business days before the scheduled meeting to ensure that Valley Water may assist you.

This agenda has been prepared as required by the applicable laws of the State of California, including but not limited to, Government Code Sections 54950 et. seq. and has not been prepared with a view to informing an investment decision in any of Valley Water’s
bonds, notes or other obligations. Any projections, plans or other forward-looking statements included in the information in this agenda are subject to a variety of uncertainties that could cause any actual plans or results to differ materially from any such statement. The information herein is not intended to be used by investors or potential investors in considering the purchase or sale of Valley Water’s bonds, notes or other obligations and investors and potential investors should rely only on information filed by Valley Water on the Municipal Securities Rulemaking Board’s Electronic Municipal Market Access System for municipal securities disclosures and Valley Water’s Investor Relations website, maintained on the World Wide Web at https://emma.msrb.org/ and https://www.valleywater.org/how-we-operate/financebudget/investor-relations, respectively.

Under the Brown Act, members of the public are not required to provide identifying information in order to attend public meetings. Through the link below, the Zoom webinar program requests entry of a name and email address, and Valley Water is unable to modify this requirement. Members of the public not wishing to provide such identifying information are encouraged to enter “Anonymous” or some other reference under name and to enter a fictional email address (e.g., attendee@valleywater.org) in lieu of their actual address. Inputting such values will not impact your ability to access the meeting through Zoom.

Join Zoom Meeting:
https://valleywater.zoom.us/j/81170871803
Meeting ID: 811 7087 1803

Dial In Option
1 669 900 9128 US
Meeting ID: 811 7087 1803

1. CALL TO ORDER:

1.1. Roll Call.

2. TIME OPEN FOR PUBLIC COMMENT ON ANY ITEM NOT ON THE AGENDA.

Notice to the Public: Members of the public who wish to address the Committee on any item not listed on the agenda should access the "Raise Hand" tool located in Zoom meeting link listed on the agenda. Speakers will be acknowledged by the Committee Chair in order requests are received and granted speaking access to address the Committee. Speakers comments should be limited to three minutes or as set by the Chair. The law does not permit Committee action on, or extended discussion of, any item not on the agenda except under special circumstances. If Committee action is requested, the matter may be placed on a future agenda. All comments that require a response will be referred to staff for a reply in writing. The Committee may take action on any item of business appearing on the posted agenda.

3. APPROVAL OF MINUTES:
3.1. Approval of Minutes.  
Recommendation: Approve the March 6, 2023, Minutes.  
Manager: Michele King, 408-630-2711  
Attachments: Attachment 1: March 6, 2023, Minutes

4. INFORMATION AND ACTION ITEMS:

4.1. Review Board Governance Policies Related to the Election of the Board Chairperson/Vice Chairperson and the role of the Board Chairperson.  
Recommendation: Review Board Governance Policies Related to the Election of the Board Chairperson/Vice Chairperson and the role of the Board Chairperson, and provide direction to staff on one of the following possible next steps:  
A. Maintain current process of electing the Board Chairperson/Vice Chairperson and related roles and responsibilities;  
B. Prepare a draft governance policy that allows for a simple majority vote for Board Chairperson/Vice Chairperson, and agendize the draft policy for Board consideration;  
C. Bring back additional information to the Committee on other comparator water agency Chairperson/Vice Chairperson election processes and roles of the Chairperson; or  
D. Provide direction to staff for future Committee consideration or Board consideration on the election of the Chairperson/Vice Chairperson and/or role of the Board Chairperson.  
Manager: Michele King, 408-630-2711  
Attachments: Attachment 1: GP-5  
Attachment 2: GP-6  
Attachment 3: GP-9  
Attachment 4: EL-7
4.2. Board Governance Encampments of Unsheltered People Ends Policy E-6.

Recommendation: A. Review and provide input on the draft Encampments of Unsheltered People Ends Policy E-6; and
B. Recommend that staff present the Encampments of Unsheltered People Ends Policy E-6 to the full Board for consideration.

Manager: Jennifer Codianne, 408-630-3876
Attachments: Attachment 1: Draft Ends Policy
Est. Staff Time: 10 min

4.3. Develop Draft Fiscal Year 2023-24 (FY24) Board Work Plan based upon the outcome of the May 3, 2023 Board Strategic Planning Meeting.

Recommendation: A. Review information collected during the FY24 Board Strategic Planning Session to develop a draft FY24 Board Work Plan; and
B. Submit Draft FY24 Board Work Plan and action items and recommendations for Board review and approval.

Manager: Theresa Chinte, 408-630-2714.
Attachments: Attachment 1: FY24 Draft Board Work Plan

4.4. Review the Draft Board of Directors Code of Ethics and Conduct Policy and Provide Feedback or Other Direction

Recommendation: A. Review the Draft Board of Directors Code of Ethics and Conduct Policy; and
B. Provide feedback or other direction, as necessary.

Manager: Michele King, 408-630-2711
Attachments: Attachment 1: Draft Code of Ethics and Conduct Policy
Attachment 2: Board Governance Policies

4.5. Review Committee 2023 Work Plan and Meeting Schedule.

Recommendation: A. Review the 2023 Board Policy and Planning Committee's Work Plan and incorporate any new tasks; and
B. Schedule Committee meetings as appropriate.

Manager: Michele King, 408-630-2711
Attachments: Attachment 1: 2023 BPPC Work Plan

5. CLERK REVIEW AND CLARIFICATION OF COMMITTEE REQUESTS.

This is an opportunity for the Clerk to review and obtain clarification on any formally moved, seconded, and approved requests and recommendations made by the Committee during the meeting.
6. **ADJOURN:**

   6.1. Adjourn to Regular Meeting at 2:00 p.m., on August 7, 2023.
COMMITTEE AGENDA MEMORANDUM
Board Policy and Planning Committee

Government Code § 84308 Applies: Yes ☐ No ☒
(If “YES” Complete Attachment A - Gov. Code § 84308)

SUBJECT: Approval of Minutes.

RECOMMENDATION:
Approve the March 6, 2023, Minutes.

SUMMARY:
A summary of Committee discussions, and details of all actions taken by the Committee, during all open and public Committee meetings, is transcribed and submitted for review and approval.

Upon Committee approval, minutes transcripts are finalized and entered into the district’s historical records archives and serve as historical records of the Committee’s meetings.

ATTACHMENTS:
Attachment 1: March 6, 2023, Minutes.

UNCLASSIFIED MANAGER:
Michele King, 408-630-2711
1. **CALL TO ORDER**
   1.1 **ROLL CALL**
   A regular meeting of the Santa Clara Valley Water District (Valley Water) Board Policy and Planning Committee (Committee) was called to order at 2:00 p.m. on March 6, 2023.

   Board Members in attendance: Director Nai Hsueh-District 5; Director Tony Estremera – District 6; and Director Rebecca Eisenberg-District 7, constituting a quorum of the Committee.

   Staff members in attendance: Aaron Baker, Lisa Bankosh, John Bourgeois, Rick Callender, Theresa Chinte, Mike Cook, Rachael Gibson, Chris Hakes, Brian Hopper, Michele King, Carlos Orellana, Kirsten Struve, Greg Williams, Bhavani Yerrapotu, and Tina Yoke.

2. **TIME OPEN FOR PUBLIC COMMENT ON ANY ITEM NOT AN AGENDA**
   Committee Chair Hsueh declared time open for public comment on any item not on the agenda. There was no one present who requested to speak.

3. **3.1 APPROVAL OF MINUTES – January 11, 2023.**
   The Committee considered the draft minutes from the February 6, 2023, meeting. It was moved by Director Estremera, seconded by Director Eisenberg, and unanimously carried to approve the minutes as presented.

4. **4.1 Review Process for Developing a Board Code of Conduct Board Governance Policy for Board Approval**
   Michele King, Clerk of the Board, reviewed the information on this item per the attached agenda memo. The Committee provided the following input:

   Chair Hsueh noted that after reviewing the sample codes of conduct provided in the packet, she believes the Board’s current governance policies contain some of the same relevant information, and that the process could include gathering that information and creating a new easy to identify policy.

   Director Eisenberg stated that she thinks it’s important that all investigation processes be refined to ensure they are not self-interest, abusive or used to harass others, and that there needs to be reference to underlying laws included in the language.
Director Estremera and Director Hsueh stated that the City of Sunnyvale’s code of conduct sample was well organized and matched closely with the Board’s current policies and would be good to use to create a draft code of conduct structure policy.

Direction was given that the Committee Chair work with staff, using City of Sunnyvale’s sample code of conduct and any other appropriate samples as models, gather relevant board policies, identify if there are subjects that need to be enhanced or added, and return to the Committee with a potential code of conduct policy structure for further review.

Katja Irvin, San Jose resident, requested that content in the new code of conduct include details about treatment of and conduct towards the public and organizations they represent.

4.2 Review Board Governance Policies Related to the Election of the Board Chairperson/Vice Chairperson and the role of the Board Chairperson
Michele King reviewed the information on this item as outlined in the attached agenda memo. The Committee agreed to return to the Board and request confirmation that the Committee should review these policies for possible revisions.

4.3 Review Committee 2023 Work Plan and Meeting Schedule
Michele King reviewed the current work plan and meeting schedule and the committee assigned dates to specific tasks. The committee agreed to add an update on the Expansion of the Water Resources Protection Manual and Climate Change Action Plan Implementation update to the May Committee meeting.

5. CLERK REVIEW AND CLARIFICATION OF COMMITTEE REQUESTS.
The Chair to work with staff to create a board of director code of conduct policy framework for committee consideration and send an item to the Board confirming their assignment of the review of the Chair/Vice Chair Election and Chair Roles and Responsibility policies.

6. ADJOURNMENT
Chair Director Hsueh adjourned the meeting at approximately 3:25 p.m.

Michele L. King
Clerk of the Board

Approved:
SUBJECT: Review Board Governance Policies Related to the Election of the Board Chairperson/Vice Chairperson and the role of the Board Chairperson.

RECOMMENDATION:
Review Board Governance Policies Related to the Election of the Board Chairperson/Vice Chairperson and the role of the Board Chairperson, and provide direction to staff on one of the following possible next steps:

A. Maintain current process of electing the Board Chairperson/Vice Chairperson and related roles and responsibilities;
B. Prepare a draft governance policy that allows for a simple majority vote for Board Chairperson/Vice Chairperson, and agendize the draft policy for Board consideration;
C. Bring back additional information to the Committee on other comparator water agency Chairperson/Vice Chairperson election processes and roles of the Chairperson; or
D. Provide direction to staff for future Committee consideration or Board consideration on the election of the Chairperson/Vice Chairperson and/or role of the Board Chairperson.

SUMMARY:
During the election of the Board Chairperson and Vice Chairperson at their January 10, 2023, meeting, the Board referred the Board Governance policy related to the Chair and Vice Chair Election Process, as well as the Chair’s Roles and Responsibilities, to the Board Policy and Planning Committee for review.

Attached for the Committee’s information are the following Board Governance policies that pertain to the Board Chair and Vice Chair election process and the Chair’s roles and responsibilities:

  Governance Process (GP) 5 - Chairperson’s Role (Attachment 1) - Contains language on both the Board Chair and Vice Chair election process and the Chair’s roles and responsibilities.
(Entire policy)


Governance Process (GP) 9 - Board Committee Structure - Contains language on Chair’s nomination of Board members to committees. (GP-9 Introductory Paragraph)

Executive Limitations (EL) 7 - Communication and Support to the Board - Contains language on Chair’s role in reviewing emergency legislation positions. (EL-7.8)

This item allows the Committee to review these policies and provide direction to staff on next steps.

ATTACHMENTS:
Attachment 1: GP-5
Attachment 2: GP-6
Attachment 3: GP-9
Attachment 4: EL-7

UNCLASSIFIED MANAGER:
Michele King, 408-630-2711
The Chairperson assures the integrity of the Board’s process and represents the Board to outside parties.

Accordingly:

5.1. The job result of the Chairperson is that the Board behaves consistently with its own policies and those legitimately imposed upon it from outside the organization.

5.1.1. Board meeting discussion content will be only those issues which, according to Board policy, clearly belong to the Board to decide, not the BAOs.

5.1.2. Board deliberation will be fair, open, and thorough, but also timely, orderly, and kept to the point.

5.2. The authority of the Chairperson consists in making decisions that fall within topics covered by Board policies on Governance Process and Board Appointed Officer Linkage, with the exception of (a) employment or termination of a BAO and (b) where the Board specifically delegates portions of this authority to others. The Chairperson is authorized to use any reasonable interpretation of the provisions in these policies.

5.2.1. The Chairperson is empowered to chair Board meetings with all the commonly accepted power of that position (e.g., ruling, recognizing).

5.2.2. The Chairperson is empowered to modify previously approved Board Standing Committee work plans and agendas in the event returning to the Board would delay distribution of Standing Committee meeting materials.

5.2.3. The Chairperson has no authority to make decisions about policies created by the Board within Ends and Executive Limitations policy areas. Therefore, the Chairperson has no authority to supervise or direct the BAOs.

5.2.4. The Chairperson may represent the Board to outside parties in announcing Board-stated positions and in stating Chair decisions and interpretations within the area delegated to her or him.
5.2.5. The Chairperson may delegate this authority but remains accountable for its use.

5.2.6. The Chairperson will determine, in concert with the CEO as necessary, whether to place on an agenda consideration of documents of support or recognition (e.g., resolutions, commendations, certificates of appreciation, etc.) for individuals, organizations or efforts in the community by evaluating whether the individual, organization or effort has a clear nexus to issues relevant to the District.

5.2.6.1. A Board member may, at his or her discretion, request the CEO to prepare for the Board member's signature a Certificate of Appreciation for an individual, organization, or effort. The Chair may also sign the certificate.

5.2.6.2. No more than three Board members may sign one of the above-mentioned documents, unless the action was approved by the Board at a Board meeting.

5.2.6.3. Should there be disagreement between the Chair and a Board member over a request for placement of any of the above-mentioned documents on an agenda, the Board member may request that the matter be placed on the next available Board agenda for consideration.

5.2.7. The Chair may add agenda items to agendas.

5.2.8. The Chair may execute documents on behalf of the Board using electronic and/or digital signatures (such as DocuSign) as allowed by law in lieu of handwritten signatures, including the following Board-approved documents:

- Agreements
- Agreement Amendments
- Contracts
- Resolutions (excluding Resolutions of Appreciation) Ordinances
- Board Meeting Minutes
- Letters

5.3. The Board of Directors elects both the Chairperson (Chair) and Vice Chairperson (Vice Chair) of the Board. The Chair and Vice Chair each serve 1-year terms beginning at the first Board meeting in January of each year.

Accordingly:

5.3.1. Beginning in the calendar year 2012, the positions of Chair and Vice Chair shall rotate from member to member in numerical order continuing from the 2010 rotation: the District 4 Director
would be Chair and District 5 Director would be Vice Chair; the Vice Chair follows the Chair in sequence.

5.3.2. Any Board member may, at his/her discretion, and on a one-time basis, postpone, by one year, the acceptance of either the Chair or Vice Chair office by “swapping” with the Director immediately following him/her on the list of succession.

5.3.2.1. Provided, however, that newly-elected or appointed Board members will postpone, by one year, the acceptance of the Chair office by “swapping” with the Director immediately following him/her on the list of succession.

5.3.3. Any Board member may, at his/her discretion, decline to serve as Chair or Vice Chair. In the event the Board member declines to serve, that District shall be skipped and the next District Board member shall serve in their stead.

5.3.4. The Clerk of the Board shall maintain the list of Board member service as Chair or Vice Chair.
The Board commits itself and its members to ethical, business-like, and lawful conduct, including proper use of authority and appropriate decorum when acting as Board members.

Board members who do not adhere to this code of conduct may be subject to the procedures of GP-6.7 through GP-6.9 listed below.

6.1. Members must have loyalty to the District and community and not be conflicted by loyalties to staff, other organizations or any personal interest.

6.2. Members must avoid conflict of interest with respect to their fiduciary responsibility and are obligated by virtue of their office to discharge their responsibilities with integrity and fidelity and are prohibited from placing themselves in a position where their private, personal interest may conflict with their official duties.

6.3. Board members may not attempt to exercise individual authority over the organization.

6.3.1. Members’ interaction with the BAOs or with staff must recognize the lack of authority vested in individual members except when explicitly Board authorized. Board members shall refrain from abusive conduct, personal charges or verbal assaults upon the character or motives of other members of the Board, committees, commissions, staff and the public. Board members shall support the maintenance of a positive and constructive environment for District employees.

6.3.2. Members’ interaction with public, press or other entities must recognize the same limitation and the inability of any Board member to speak for the Board except to repeat explicitly stated Board decisions.

6.3.3. No member shall contact staff on behalf of a party who is bidding or intends to bid on a District contract or who has or intends to submit a response to a request for proposals or request for qualifications, nor shall a Director inquire about the identity of bidders or proposers prior to the time that staff has made a recommendation for selection of a contractor, vendor, or consultant. Members are not prohibited from making general inquiries about the status of a particular procurement, or from providing a member of the public with information about the appropriate staff contact concerning procurement of goods and services by the District.
6.3.4. After issuance of a request for goods or services, Board members are prohibited from communicating with any current or potential vendor, supplier, contractor, or consultant, except as described in this paragraph, until after issuance by the Chief Executive Officer or his/her designee of a decision on any protest relating to the request for goods or services or resultant contract award. Any communications during this period shall be limited to matters unrelated to the request for goods or services or the contract award. Whenever the member has communicated during the aforementioned period with any current or potential vendor, supplier, contractor, or consultant in violation of these restrictions, the name of the party, the date, and the content of the communications shall be disclosed at the next board meeting after the communication and noted in the minutes.

6.4. Members will respect the confidentiality appropriate to issues of a sensitive nature.

6.4.1. No member shall violate the confidentiality of closed session discussion.

6.5. Members will be properly prepared for Board deliberation.

6.6. The Board may not authorize severance pay for a Board-appointed employee of the District when the employee voluntarily separates from District employment. “Severance pay” does not include any otherwise lawful payment required to be paid by the District under a pre-existing employment agreement or under a separation and release agreement resolving a claim or claims made or threatened against the District. The Board shall not agree to amend an employment contract after the employee announces or requests a voluntary separation, except upon a Board determination, in open session, that an adjustment in compensation is required to retain the employee and is in the best interest of the District.

6.7. This policy applies to the Santa Clara Valley Water District Board of Directors and the following procedures shall be followed when any member of the Board of Directors reasonably believes that another member of the Board has engaged in misconduct or has failed to act in the best interests of the District. The procedures shall not be effective in any case in which a non-board member seeks redress for alleged misconduct by a Board member. While the Board has discretion in deciding the actions it may choose to take in response to a complaint, this policy provides definitions and procedures related to three types of actions: admonition, sanction and censure.

6.7.1. Admonition

Admonition is the least severe form of action. An admonition may typically be directed to all members of the Board, reminding them that a particular type of behavior is not in the best interests of the District, and that, if it occurs or is found to have occurred, could make the member subject to sanction or censure. An admonition may be issued in response to a
particular alleged action or actions, although it would not necessarily have to be triggered by a complaint of misconduct. An admonition may be issued by the Board prior to any findings of fact regarding any complaint, and because it is a warning or reminder, would not necessarily require an investigation or separate public hearing to determine whether a complaint is true.

6.7.2. Sanction

Sanction is the next most severe form of action. Sanction should be directed to a particular member of the Board based on a particular action (or set of actions) that is determined to be misconduct but is considered by the Board not to be sufficiently serious to require censure. A sanction is distinguished from censure in that it does not constitute punishment. A written sanction may be based upon the Board’s review and consideration of a written complaint. The member accused of such misconduct will have an opportunity to provide a written response to the complaint. A sanction may be issued by the Board, and because it is not punishment or discipline, it would not necessarily require an investigation or separate public hearing.

6.7.3. Censure

Censure is the most severe form of action in this policy. Censure is a formal statement of the Board officially reprimanding one of its members. It is a punitive action, which serves as a penalty imposed for misconduct, but it carries no fine or suspension of the rights of the member as an elected official. Censure should be used for cases in which the Board determines that the misconduct is a serious offense. In order to protect the overriding principle of freedom of speech, the Board shall not impose censure on any of its members for the exercise of his or her First Amendment rights, no matter how distasteful the expression was to the Board or the District. However, nothing herein shall be construed to prohibit the Board from collectively condemning and expressing their strong disapprobation of such remarks.

6.7.4. Referral to District Attorney

At any point during any of the processes hereinafter described, the Board may refer the matter, as appropriate, to the Santa Clara County District Attorney for investigation. Prior to or following such referral, the Board may proceed with any of the actions described in this policy.

6.8. Available Procedures for addressing Misconduct

There are four separate methods for the Board to address Board member misconduct under this Policy: (1) written complaint; (2) request for admonition; (3) request for sanction; and (4) request for censure. Written complaints that specifically seek admonition, sanction, or censure as a specific remedy shall be treated as a request for that remedy (admonition, sanction, or censure), and the provisions of sections GP-6.9 and GP-6.10 shall not apply.
6.9. Written Complaints

In the event a Board member reasonably believes another Board member has failed to act in the best interests of the District resulting in misconduct, a written complaint shall be submitted to the Chief People Officer. Upon receipt, the Chief People Officer, Human Resources Division shall transmit the complaint to the District Counsel for review. The District Counsel shall review complaints to determine whether there is a sufficient basis for further action.

6.9.1. If a complaint fails to articulate a sufficient basis for further consideration, the complainant and the accused Board member will be so advised by the District Counsel, and the matter shall be deemed concluded.

6.9.2. If a complaint adequately articulates a sufficient basis for further action, the District Counsel shall present the complaint to the Board Ethics and Conduct Ad Hoc Committee (the “Committee”), which shall be comprised of the Chair and two members of the Board. In the event the subject of a complaint is the Chair or any member of the Committee, the Board shall select another Board member to serve on the Committee in that member’s stead. The District Counsel may recommend to the Committee that:

6.9.2.1. Fact finding as to the complaint should be conducted; or

6.9.2.2. Informal resolution of the complaint should occur; or

6.9.2.3. An independent investigation of the complaint should occur.

6.10. Prior to any determination by the Committee to proceed with an investigation, the accused Board member must be given a reasonable opportunity to meet with the Committee or to provide a written response to the complaint. In deciding whether or not to open an investigation, the Committee should consider:

6.10.1. Whether an investigation may compromise investigations regarding the same alleged misconduct, whether the misconduct may result in criminal charges, and whether the right of the accused Board member to a fair jury trial may be compromised by proceeding with an investigation.

6.10.2. Whether persons involved in the allegations may choose to exercise their constitutional right against self-incrimination, which may limit the investigation’s ability to present a full and impartial picture of alleged events.
6.10.3. Whether measures can be taken to protect the rights of the member accused of misconduct, the member making such allegations, and those who have information regarding the allegations.

6.11. Investigations

6.11.1. If the Committee determines that an investigation is warranted, upon notification of the Board, District Counsel may be directed to conduct the investigation. District Counsel may select and manage an independent investigator to assist in conducting the investigation.

6.11.2. In the course of the investigation, District Counsel shall determine the process by which statements are taken. District Counsel may allow witnesses to choose to provide a signed declaration under penalty of perjury attesting to their knowledge of the facts surrounding the complaint.

6.11.3. At the conclusion of the investigation, the results of the investigation shall be presented in writing to the Committee and CEO. If the Committee is satisfied with the completeness of the investigation, it shall provide the Board with its findings and any recommendations. Following such findings and recommendations, any individual Board member may file a request for admonition, sanction, or censure.

6.11.4. If the Committee determines that an investigation is not warranted, the complainant and the Board shall be notified. Following such notification, any Board member may file a request for admonition, sanction, or censure.

6.11.5. Should any Board member file a request for admonition, sanction, or censure following investigation, the Committee shall submit to the Board a recommendation as set forth in sections GP-6.12.2, GP-6.13.2, or GP-6.14.2, below, and the matter shall thereafter be considered by the Board at its next public meeting subject to the restrictions of section GP-6.14.5, below.

6.12. Request for Admonition

6.12.1. Any Board member may make a written request for an admonition which must be submitted to the Committee. The request must contain specific language descriptive of the alleged misconduct and the reason(s) admonition is appropriate. A copy of the request for admonition shall be provided to the Board member accused of the misconduct.

6.12.2. The Committee shall review the request and submit it to the Board with a recommendation. The Committee’s recommendation shall provide:
6.12.2.1. Admonition is warranted; or
6.12.2.2. Admonition is not warranted; or
6.12.2.3. No further action is required.

6.12.3. A recommendation by a majority of the Committee shall be based on the Committee’s review of the written record.

6.12.4. An admonition can be approved by a majority of the Board.

6.13. Request for Sanction

6.13.1. Any Board member may make a written request for sanction which must be submitted to the Committee. The request must contain specific language descriptive of the alleged misconduct and the reason(s) sanction is appropriate. A copy of the request for sanction shall be provided to the Board member accused of the misconduct by personal service within five (5) business days from the date the Committee receives the request. The time for service shall be tolled if the Board member is unavailable for service.

6.13.2. The Committee shall review the request and determine if an investigation is warranted. Following the investigation, or if no investigation was undertaken, following review of the request, the Committee shall submit the request to the Board with a recommendation. The Committee’s recommendation shall provide:

   6.13.2.1. Admonition, rather than sanction is warranted; or
   6.13.2.2. Sanction is warranted; or
   6.13.2.3. No further action is warranted.

6.13.3. A recommendation by a majority of the Committee shall be based on the Committee’s review of the written record.

6.13.4. The Committee’s recommendation shall be subject to a majority vote of the Board.

6.14. Request for Censure

6.14.1. Any Board member may make a written request for a censure which must be submitted to the Committee. The request must contain specific language descriptive of the alleged misconduct and the reason(s) censure is appropriate. A copy of the request for censure shall be served
on the Board member accused of the misconduct by personal service within five (5) business
days from the date the Committee receives the written request. The time for service shall be
tolled if the Board member is unavailable for service.

6.14.2. The Committee shall review the request and submit the request to the Board with a
recommendation. The Committee’s recommendation shall provide:

6.14.2.1. Further investigation of the request for censure is required; or
6.14.2.2. Admonition or sanction is warranted; or
6.14.2.3. The request for censure should be set for a separate Board public hearing; or
6.14.2.4. No further action is required.

6.14.3. A recommendation by a majority of the Committee shall be based on the Committee’s review
of the written record.

6.14.4. If the Board determines that further investigation is required, the Board shall direct the
Committee to lead the investigation which may be assisted by the CEO and District Counsel.
The following guidelines apply to such an investigation:

6.14.4.1. The Committee may be assisted by a separate independent investigator.
6.14.4.2. Upon completion of the investigation, the Committee should determine if taking
all the facts and evidence into consideration, there are reasonable grounds to
believe or not believe that the misconduct occurred.
6.14.4.3. The Committee shall issue to the Board a final a report and recommendation as
approved by a majority of the Committee. The Committee’s final report shall be
made available to the public.

6.14.5. If a separate Board public hearing is required, it must be scheduled far enough in advance to
provide the Board member subject to the charges adequate time to prepare a defense, and
that Board member shall be given the opportunity to make an opening and closing statement
and to question his or her accusers. The Board member subject to the charges may be
represented and may have the representative speak or question on his/her behalf. The Chair
or Vice Chair, if the Chair is the subject of the charges, shall preside at the public hearing.
The rules of evidence shall not apply to the hearing of the matter, which is not a formal
adversarial proceeding. If the District Counsel has assisted Board members in the
investigation, independent legal counsel shall provide legal advice to the Board during the hearing of the matter.

6.14.6. A decision to censure requires the adoption of a resolution making findings with respect to the specific charges, based on substantial evidence and approved by a two-thirds vote of Board.

6.15. Complaints from non-Board members

This policy applies to the Santa Clara Valley Water District Board of Directors and the following procedure shall be followed when a non-Board member files a written complaint stating his/her reasonable belief that a member of the Board has acted or failed to act in the best interests of the District resulting in misconduct. While the Board has discretion in deciding the actions it may choose to take in response to such a complaint, this policy provides definitions and procedures related to three types of actions: admonition, sanction and censure as defined in sections GP-6.7.1, GP-6.7.2., and GP-6.7.3, of this policy.

6.16. At any point during any of the processes hereinafter described, the Board may refer the matter as appropriate to the Santa Clara County District Attorney for investigation. Following such referral, the Board may proceed with any of the actions described in this policy.

6.17. This policy applies to the Santa Clara Valley Water District Board of Directors and the following procedures shall be followed when a non-Board member reasonably believes that a member of the Board has acted or failed to act in the best interests of the District resulting in misconduct. A written complaint signed by the complainant shall be filed with the Chief People Officer, Human Resources Division. Upon receipt, the Chief People Officer shall transmit the complaint to the Chief Executive Officer (CEO) and the District Counsel for review. The CEO and District Counsel shall review the complaint to determine whether there is a sufficient basis for further action.

6.17.1. If a complaint fails to articulate a sufficient basis for further consideration, the complainant and the accused Board member will be so advised and the matter shall be deemed concluded.

6.17.2. If a complaint adequately articulates a sufficient basis for further action, the CEO and District Counsel shall present the complaint to the Chair of the Board. In the event the subject of the complaint is the Chair, the Vice Chair shall be presented with the complaint. The CEO and District Counsel may recommend to the Chair or Vice Chair that:

6.17.2.1. Fact finding as to the complaint should be conducted; or

6.17.2.2. Informal resolution of the complaint should occur; or

6.17.2.3. An independent investigation of the complaint should occur.
Prior to the determination by the Chair or Vice Chair to proceed with an investigation, the accused Board member must be given a reasonable opportunity to meet with the Chair or Vice Chair or to provide a written response to the complaint. In deciding whether or not to open an investigation, the Chair or Vice Chair should consider:

6.18.1. Whether an investigation may compromise investigations regarding the same alleged misconduct and if the misconduct may result in criminal charges, whether the right of the accused Board member to a fair jury trial may be compromised by proceeding with an investigation.

6.18.2. If persons involved in the allegation may choose to exercise their constitutional right against self-incrimination, which may limit the investigation’s ability to present a full and impartial picture of the alleged events.

6.18.3. Measures to protect the rights of the member accused of misconduct, the non-Board member making such allegations, and those who have information regarding the allegations.

6.19. Investigations

6.19.1. If the Chair or Vice Chair determines that an investigation is warranted, upon notification of the Board, District Counsel may be directed to conduct an investigation, and District Counsel may select and manage an independent investigator to assist in conducting such investigation.

Alternatively, at the discretion of the Chair or Vice Chair, the Board’s Ethics and Conduct Ad Hoc Committee (as described in Section 6.9.2 of the Board’s Governance Policies) shall select an independent investigator to conduct the investigation.

6.19.2. In the course of the investigation, District Counsel shall determine the process by which statements are taken. A witness may choose to provide a signed declaration under penalty of perjury attesting to his/her knowledge of the facts surrounding the complaint. Within ninety (90) days of the date an investigation begins, District Counsel shall inform the Board of the investigation’s progress. Investigations should be completed within six (6) months from the date the investigation begins; however, in the event the investigation cannot be completed within the six (6) month time period, District Counsel shall so notify the Board.

6.19.3. At the conclusion of the investigation, the results of the investigation shall be presented in writing to the Chair or Vice Chair. If the Chair or Vice Chair is satisfied with the completeness of the investigation, the Chair or Vice Chair shall provide the Board with findings and any recommendations. Following such findings and recommendation, any individual Board member may file a request for admonition, sanction, or censure.
If the Chair or Vice Chair determines that an investigation is not warranted, the complainant and the Board shall be notified. Following such notification, any Board member may file a request for admonition, sanction, or censure as set forth in sections GP-6.12, GP-6.13, or GP-6.14 of this policy, save and except that whenever the term "Committee" appears therein, the term "Chair" or "Vice Chair" shall be applicable.

Should any Board member file a request for admonition, sanction, or censure following the Chair or Vice Chair’s findings and recommendations or determination that an investigation is not warranted as set forth in sections GP-6.19.1 through GP-6.19.4 above, the matter shall thereafter be considered by the Board at its next public meeting subject to the restrictions of section GP-6.14.5, above.
Nominations of Board members to committees shall be made by the Chair subject to approval by the Board, subject to annual review.

9.1. Board Committees:

9.1.1. A committee is a Board committee only if its existence and charge come from the Board, regardless whether Board members sit on the committee. Unless otherwise stated, a committee ceases to exist as soon as its task is complete.

9.2. Board Members Representation on Board Standing and Ad Hoc Committees:

9.2.1. Board members who are not the appointed representatives to Board Standing or Ad Hoc Committees shall be permitted to attend open noticed meetings of such committees only as observers to watch and listen, and not participate in discussion, ask questions or make statements. The non-appointed Board member(s) must observe the meeting from the area designated for members of the public. During the course of the meeting, appointed representatives of Board Standing or Ad Hoc Committees shall not speak to or otherwise engage with non-appointed Board members attending the meeting as observers.

9.3. Board Members Representation on External Committees:

9.3.1. Board members serving on external committees or other governing bodies shall serve in the best interest of the District unless otherwise required by statute, ordinance, resolution or other legislative action.

9.3.2. Board members shall serve on appointed committees to maintain effective relationships.
The BAOs shall inform and support the Board in its work.

Further, a BAO shall:

7.1. Inform the Board of relevant trends, anticipated adverse media coverage, or material external and internal changes, particularly changes in the assumptions upon which any Board policy has previously been established.  See BAO Interpretation

7.2. Inform the Board of the intent to approve a collaborative agreement and keep the Board informed on an ongoing basis.

7.3. Inform the Board of the intent to undertake negotiation of any imported water management agreement connected with proposed land development or involving a private or non-governmental party and keep the Board informed of imported water management activities on an ongoing basis. See BAO Interpretation

7.4. Marshal for the Board as many employee and external points of view, issues and options as needed for fully informed Board choices. See BAO Interpretation

7.5. Deal with the Board as a whole except when (a) fulfilling informal or oral individual requests for information or (b) responding to officers or committees duly charged by the Board. Responses to formal “Board Member Requests” should be given to the entire Board. See BAO Interpretation

7.6. Report in a timely manner an actual or anticipated noncompliance with any policy of the Board. See BAO Interpretation

7.7. Supply for the consent agenda all items delegated to the BAOs yet required by law or contract to be Board-approved. See BAO Interpretation
7.8. For emergency legislation, obtain the concurrence of the Chair of the Board of Directors, or the Chair's designee, prior to communicating a position on legislation:

7.8.1. Inform the Board regarding positions on legislation communicated on behalf of the District no later than the next regularly scheduled Board of Directors meeting.

7.9. Respond to individual Board member requests and Board requests within 30 calendar days, except as follows: See BAO Interpretation

7.9.1. For Board member and Board requests for information, a BAO shall respond within 30 calendar days of the initial Board member request. In the event that the responsible BAO determines that a Board request will require more than 30 calendar days to complete, the BAO shall inform the Board within 30 calendar days of receiving the request. Upon making this notification, the BAO shall also specify the expected completion date for the request.

7.9.2. For Board member requests determined by a BAO to be non-routine and require redirection of District employees to the detriment of their normally assigned duties, the BAO shall agendize that request and report to the Board that fulfilling the request will require substantive work and request direction from the Board on whether to proceed with fulfilling the request.

7.10. Make available to the public agendas and employee reports, if available, containing recommendations about any item on the agenda of a regular public meeting of the Board, or of a public hearing conducted by the Board, or of a Board Standing or Ad Hoc Committee, no later than 10 days prior to the date of such a meeting or hearing except for the following reports, which shall be made available as soon as possible: See BAO Interpretation

7.10.1. Reports relating to a contract award, if the contract has been considered at a prior Board meeting;

7.10.2. Reports recommending Board action necessary to meet a legal deadline, including a deadline for a grant funding application;

7.10.3. Reports conveying a recommendation from a Board committee;

7.10.4. Reports recommending immediate Board action to address urgent health, safety, or financial matters identified in the report;

7.10.5. Supplemental reports conveying additional information received after the initial report was released.
If a recommendation in an employee report is revised based upon direction from a member of the Board, the revision shall be disclosed in the applicable report.

7.11. Retain or employ adequate legal counsel to advise and represent the District and report to the Board the retention of employment of such counsel; inform the Board about threatened or pending litigation; or provide quarterly reports to the Board describing legal activity, status of litigation, cost of external legal counsel, and significant current and potential claims against the District.

7.12. Include in minutes of meetings of the Board, a report of the actions taken in closed session at that meeting in accordance with Section 54957.1 of the Government Code.
COMMITTEE AGENDA MEMORANDUM
Board Policy and Planning Committee

Government Code § 84308 Applies: Yes ☐ No ☒
(If “YES” Complete Attachment A - Gov. Code § 84308)

SUBJECT:
Board Governance Encampments of Unsheltered People Ends Policy E-6.

RECOMMENDATION:
A. Review and provide input on the draft Encampments of Unsheltered People Ends Policy E-6; and
B. Recommend that staff present the Encampments of Unsheltered People Ends Policy E-6 to the full Board for consideration.

SUMMARY:
At its May 3, 2023, Strategic Planning Session, the Santa Clara Valley Water District (Valley Water) Board of Directors considered staff’s recommendation to create a new Board Governance Policy that provides a vision and framework for addressing the broad impact of unsheltered people living in encampments on Valley Water land. The Board directed staff to revise the draft Encampments of Unsheltered People Ends Policy E-6 based on member input and assigned consideration of Ends Policy E-6 to the Board Policy and Planning Committee (Committee).

Staff asks that the Committee review the draft Encampments of Unsheltered People Ends Policy E-6 (Attachment 1), provide input as necessary, and recommend next steps for presentation to the full Board.

ATTACHMENTS:
Attachment 1: Draft Ends Policy

UNCLASSIFIED MANAGER:
Jennifer Codianne, 408-630-3876
PROPOSED DRAFT ENDS POLICY LANGUAGE

Ends Policy Title: Encampments of Unsheltered People (EUP)

To reach a functional zero level of unsheltered people on Valley Water lands along waterways and at water supply and flood risk reduction facilities by humanely assisting in their permanent relocation in order to address the human health, public safety, operational, and environmental challenges posed by encampments.

Accordingly, the following goals and objectives are adopted.

EUP GOAL
6.1. As allowed by law, collaborate with agencies and other service providers to address the challenges posed by encampments and their impacts to waterways and water supply and flood risk reduction facilities, including supporting the provision of outreach, counseling, transitional or affordable housing, or other services by these agencies and service providers.

EUP Objective
6.1.1. Coordinate with the County, cities, and other service providers in a regional approach to safely relocate unsheltered individuals living along waterways and at water supply and flood risk reduction facilities countywide.

6.1.2. Develop a framework from internal working group recommendations on both short- and long-term strategies to address the challenges posed by encampments of unsheltered people living on Valley Water lands along waterways and at water supply and flood risk reduction facilities within Santa Clara County.

EUP GOAL
6.2. Collaborate with the County and municipal partners to secure the safety of unsheltered people living on Valley Water lands along waterways and at water supply and flood risk reduction facilities, as well as secure the safety of residential neighbors and Valley Water staff.

EUP Objective
6.2.1. Coordinate with the County and municipal partners in a regional approach to identify lands to provide transitional or affordable housing or other services, allowing for unsheltered individuals and families to be safely relocated from flood risk areas, and reducing challenges for Valley Water staff performing operations and maintenance along waterways and at water supply and flood risk reduction facilities.

6.2.2. Continue working with the County, municipal partners and police departments...
to support Valley Water staff safety during encampment cleanup operations and maintenance activities.

6.2.3. Continue to perform weed abatement and fuel reduction work around encampments to reduce wildfire risks.

6.2.4. Implement agreements with the County and municipal partners to provide outreach or other necessary services to unsheltered individuals living along waterways and at water supply and flood risk reduction facilities countywide.
COMMITTEE AGENDA MEMORANDUM

Board Policy and Planning Committee

SUBJECT:
Develop Draft Fiscal Year 2023-24 (FY24) Board Work Plan based upon the outcome of the May 3, 2023 Board Strategic Planning Meeting.

RECOMMENDATION:
A. Review information collected during the FY24 Board Strategic Planning Session to develop a draft FY24 Board Work Plan; and
B. Submit Draft FY24 Board Work Plan and action items and recommendations for Board review and approval.

SUMMARY:
On May 3, 2023, the Board conducted its annual strategic planning meeting to develop goals and strategies around areas needing the Board’s focus, engagement and monitoring during Fiscal Year 2023-2024 (FY24). During the strategic planning session, the Board reviewed and participated in a facilitated discussion on staff recommended changes to the Board Work Plan for FY24 and other major topics of concern and identified new recommended changes to the FY24 Board Work Plan by the Board Policy and Planning Committee.

During the strategic planning meeting, the Board directed the Board Policy and Planning Committee to review the information collected and develop a draft FY24 Board Work Plan for Board review and approval. Staff captured action items suggested by the Board during the strategic planning meeting and incorporated changes into an updated Draft FY24 Board Work Plan for review (Attachment 1). Changes resulting from the discussion with the Board at its May 3, 2023, meeting are in red.

ATTACHMENTS:
Attachment 1: FY24 Draft Board Work Plan

UNCLASSIFIED MANAGER:
Theresa Chinte, 408-630-2714.
**Section: INTEGRATED WATER RESOURCES MANAGEMENT**

**GOAL:** Efficiently manage water resources across business areas.

<table>
<thead>
<tr>
<th>Objective 1:</th>
<th>Protect and maintain existing assets and infrastructure and advance new projects.</th>
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</thead>
<tbody>
<tr>
<td><strong>Challenge / Opportunity:</strong></td>
<td>The maintenance of Valley Water’s infrastructure is crucial to ensuring we continue to provide safe, clean water and critical flood protection for our communities. Timely maintenance is the most cost-effective investment, whereas deferred maintenance disproportionately increases costs and may result in unplanned outages and failures. In addition, there is a list of assets that are reaching the end of their design life and will require significant recapitalization.</td>
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</table>
| **FY24 Tactics:** | - Develop a Fuel Management Policy to guide the incorporation of wildfire planning efforts in an integrated and programmatic way.  
  - Continue a robust preventive maintenance program including monitoring asset condition and risk.  
  - Strategically plan for larger infrastructure renewal projects through Safe Clean Water Project F8 – Sustainable Creek Infrastructure for Continued Public Safety; Water Treatment Plant, Distribution System, and SCADA Master Plan Implementation Projects; Watersheds and Water Utility Operations and Maintenance and Asset Renewal Plans; and other Asset Management Plans.  
  - Advance infrastructure renewal projects identified in strategic planning efforts by initiating new Capital or Small Capital Projects, or by conducting work as part of ongoing operations projects.  
  - Expediently execute adopted Capital program and projects. |
| **Monitoring:** | Board Policy and Planning Committee  
  Capital Improvement Program Committee |
| **Related Staff Plans:** | Safe, Clean Water and Natural Flood Protection Program  
  Water Treatment Plant Master Plan Implementation Project  
  Distribution System Master Plan Implementation Project  
  SCADA Master Plan Implementation Project  
  Watersheds and Water Utility Five-Year Operations and Maintenance and Asset Renewal Plans  
  District-wide Asset Management Plan  
  Watershed Asset Management Plan  
  San Felipe Division Reach 1 FY23 Asset Condition Report  
  Capital Improvement Program FY 2024-28 Five-Year Plan |
<table>
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<tr>
<th>Objective 2: Improve internal capability to negotiate and acquire regulatory permits.</th>
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<tbody>
<tr>
<td><strong>Challenge / Opportunity:</strong> Valley Water continues to face increased project costs and extended timelines due to sometimes conflicting regulatory mandates from external agencies. Valley Water continues to pursue legislative and administrative solutions to resolve regulatory and permitting issues at the federal and state levels. Efforts should focus on staff capability and expertise, and the ability to negotiate effectively and build positive relationships with key regulatory agencies.</td>
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<tr>
<td><strong>FY24 Tactics:</strong></td>
</tr>
<tr>
<td>• Continue to pursue efforts at the state and federal level to expedite permit review.</td>
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<tr>
<td>• Keep local, state, and federal legislators up to date on critical projects in case escalation is necessary.</td>
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<tr>
<td>• Continue to foster relationships at all levels within regulatory agencies and maintain an open dialogue with environmental and other stakeholders.</td>
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<tr>
<td>• Continue to work with the Regional Water Quality Control Board (RWQCB) and the State Water Quality Control Board (SWQCB) under the terms of our memorandum of understanding (MOU) to ensure that they protect water supply interests consistent with their authority.</td>
</tr>
<tr>
<td><strong>Monitoring:</strong> Board Policy and Planning Committee Capital Improvement Program Committee Stream Planning and Operations Committee</td>
</tr>
<tr>
<td><strong>Related Staff Plans:</strong> One Water Plan</td>
</tr>
<tr>
<td><strong>Objective 3:</strong> Educate the community, elected officials, and external stakeholders on our management of water resources in Santa Clara County.</td>
</tr>
<tr>
<td><strong>Challenge / Opportunity:</strong> A reliable supply of clean water is necessary for the social, economic, and environmental wellbeing of Santa Clara County. Valley Water must effectively communicate with the public on our management of water resources around several key issues including: the cost of water, the public perception of costs of different types of water, how to effectively implement our water supply strategies into the future, as well as our flood protection and environmental stewardship efforts.</td>
</tr>
<tr>
<td><strong>FY24 Tactics:</strong></td>
</tr>
<tr>
<td>• Continue to apply strategies for effective community/stakeholder engagement and education.</td>
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<tr>
<td>• Continue to develop and refine metrics to understand and improve the return on investment (ROI) of outreach strategies.</td>
</tr>
<tr>
<td>• Continue increasing efforts to educate the public about the mix of different types of water in Valley Water’s portfolio, as well as our flood protection and environmental stewardship efforts.</td>
</tr>
<tr>
<td>• Engage directly with local government jurisdictions through strategic meetings.</td>
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<tr>
<td>• Continue engagement with cities on flood plain management, Community Rating System (CRS) program, and emergency action plans.</td>
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</tbody>
</table>
| • Directly involve the Valley Water Board of Directors, local area partners, retailers, and the public with all water supply Master Plan development processes. **Share the plan widely, and** at the phase of a project where project alternatives...
are considered, key issues such as the cost of water, quality of water, reliability of our infrastructure, and strategies for implementing different improvement projects with varying levels of service will be explained through public meetings.

| Monitoring: | Board of Directors  
|            | Capital Improvement Program Committee  
|            | Recycled Water Committee |
| Related Staff Plans: | Water Supply Master Plan  
|                      | Countywide Water Reuse Master Plan  
|                      | Water Treatment Plant Master Plan  
|                      | Distribution System Master Plan |

**FY24 STAFF RECOMMENDATION**

**Section: WATER SUPPLY**

**GOAL:** Provide a reliable, safe, and affordable water supply for current and future generations in all communities served.

**Objective 1:** Pursue new and diversified water supply and storage opportunities.

**Challenge / Opportunity:**

Half of Santa Clara County’s water supply is imported from outside the county. During years when there is a lot of water, Valley Water may not be able to take advantage of these supplies due to limitations in existing storage and transmission infrastructure as well as regulatory constraints. Having a diverse portfolio of storage options helps Valley Water be resilient. Therefore, Valley Water is evaluating whether diversifying its storage portfolio could help maximize our use of storage and stored water recovery under future conditions. Water storage in reservoirs also provides environmental, recreational, and incidental flood risk reduction benefits. Challenges include determining the appropriate level of participation for Valley Water in collaborative water storage projects and prioritizing projects within funding constraints. In addition, Valley Water is pursuing stormwater capture as part of the Water Supply Master Plan “no regrets package” as approved by the Board.

**FY24 Tactics:**

- Explore opportunities to develop new surface and groundwater storage projects that help Valley Water meet future water supply needs and be resilient to climate change.
- Update the Water Supply Master Plan to provide information on participation levels, water supply benefits and costs of various portfolios to support water supply project and partnership decisions, **including the “no regrets” package.**
- Determine level of participation for projects and decisions about partnerships in accordance with the Water Supply Master Plan and water affordability.
- Pursue additional funding and partnership opportunities for the Pacheco Reservoir Expansion Project.
- Evaluate Valley Water’s continued participation in water storage projects during the MAP review process, bi-annual budget development, and other project-specific milestones.
- Explore and evaluate additional stormwater capture feasibility as part of the “no regrets” package.
### Objective 2: Secure existing water supplies and water supply infrastructure

#### Challenge / Opportunity:
The Water Supply Master Plan’s “Ensure Sustainability” strategy includes securing existing water supplies and infrastructure. Valley Water’s local and imported water supplies are vulnerable to climate change impacts, droughts, earthquakes, and regulatory requirements that may restrict the amount of available water.

#### FY24 Tactics:
- Participate in and influence decisions regarding the Delta Conveyance Project.
- Participate in regional water supply resilience efforts.
- Build and maintain effective partnerships to increase resiliency.
- Complete and implement infrastructure master plans and asset management plans.
- Partner with the California Department of Water Resources (DWR) to ensure reliability of the South Bay Aqueduct.

#### Monitoring:
- Water Conservation and Demand Management Committee (Groundwater)
- CIP Committee (infrastructure projects)

### Objective 3: Lead Recycled and Purified Water Efforts with committed partners.

#### Challenge / Opportunity:
Recycled and purified water is a drought resilient, locally controlled water supply important to long-term sustainability. Purified water is recycled water that has been treated further using reverse osmosis and other advanced treatment to make it fit for drinking. Valley Water is pursuing indirect potable reuse which would use this purified water to replenish our groundwater. Implementation challenges include securing wastewater supply contractual agreements with wastewater agencies, available land, stringent regulatory requirements, and implementation costs.

#### FY24 Tactics:
- Implement the first phase of the Purified Water Program, including release of a Request for Proposal (RFP) and enter into a contract for an Indirect Potable Reuse project that is implemented via a Public Private Partnership.
- Implement the Countywide Water Reuse Master Plan.
- Develop a Comprehensive Water Reuse Agreement for South County to advance water reuse and its production, distribution, and wholesaling in South County.
- Continue to actively be involved with the Direct Potable Reuse (DPR) guidance and ensure Valley Water is positioned to implement a DPR project in the future.
- Implement the Letter of Intent executed with the Cities of San José and Santa Clara to expand collaboration on the Silicon Valley Advanced Water Purification Center to develop a second potable reuse project.
- Continue to pursue recycled water grant funding.
- **Continue to expand communications strategies to** increase public awareness and acceptance of the Purified Water Program.
- **Increase** outreach to key stakeholders such as elected officials, chambers of commerce, environmental groups, and community organizations to increase support for the expansion of purified water for potable reuse.

**Monitoring:** Recycled Water Committee

**Related Staff Plans:**
- Water Supply Master Plan
- Countywide Water Reuse Master Plan

**Objective 4:** Complete the Anderson Dam Seismic Retrofit Project.

**Challenge / Opportunity:**
As our largest reservoir, Anderson serves not only as a critical water supply facility, but also supports Valley Water’s mission of flood protection and environmental stewardship. Given the reservoir’s critical importance to ensuring safe, clean water for our communities and to protect public safety, it is imperative that the Anderson Dam Seismic Retrofit Project (ADSRP) move forward expeditiously. This includes the reconstruction of the Dam and completion of the interim risk reduction measures resulting from the February 20, 2020 directive from the Federal Energy Regulatory Commission (FERC).

**FY24 Tactics:**
- Maintain the Anderson Reservoir level in compliance with the FERC mandate.
- Continue the construction on the Anderson Dam Tunnel Project (ADTP).
- Continue the design of the ADSRP.
- Continue to work with appropriate regulatory agencies to advance the ADSRP.
- Release the Draft Environmental Impact Report for the ADSRP.
- Pursue necessary permits for ADSRP construction.
- Continue to educate and engage the public, key stakeholders, decision makers, and elected officials of the project progress and construction timeline.
- Coordinate ADSRP operations with the Fisheries and Aquatic Habitat Collaborative Effort (FAHCE).
- **Compile lessons learned during the design, permitting and construction of the ADSRP to inform future capital project delivery.**

**Monitoring:**
- Capital Improvement Program Committee
- Stream Planning and Operations Committee

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FY 2023-2024 Board Work Plan (Draft)
| Related Staff Plans: | Safe, Clean Water and Natural Flood Protection Program  
|                     | Fish Habitat Restoration Plan  
|                     | Coyote Feasibility Study  
|                     | Water Supply Master Plan  
|                     | Capital Improvement Program FY 2024-28 Five-Year Plan  
|                     | Ogier Ponds Feasibility Study |
| Objective 5:        | Make water conservation a California way of life in Santa Clara County. |
| Challenge / Opportunity: | Droughts are a recurring feature of California’s climate and may intensify with climate change. Water conservation is an essential component in providing a reliable water supply and Valley Water has set an aggressive water conservation goal for annual water savings of 99,000 acre-feet (AF) by 2030 and 109,000 AF by 2040. As Valley Water faces challenges from climate change and drought, water conservation will continue to be amongst the most cost-effective tools for efficiently meeting current and future demands while mitigating droughts. |
| FY24 Tactics:       | • Build on the recent drought’s momentum and continue achieving water savings from the public and encouraging conservation as a way of life through year-round educational outreach, effective water conservation programs, and media campaigns. Continue enforcement program of water waste restrictions as needed.  
|                     | • Continue communication and educational outreach to promote Valley Water’s water conservation programs.  
|                     | • Increase collaboration with our retailer partners to promote Valley Water’s water conservation programs.  
|                     | • Implement new water conservation programs and engagement strategies identified within the Water Conservation Strategic Plan.  
|                     | • Engage and support private-sector stakeholders, local, state, and federal agencies that promote water conservation.  
|                     | • Develop and implement a Drought Response Plan with support and input from our retailer partners and the broader community to guide short-term behavioral changes during water shortages.  
|                     | • Ensure water conservation programs support disadvantaged community members.  
|                     | • **Explore opportunities to obtain water use data from Valley Water retailers.**  
|                     | • Expand outreach and engagement to local businesses and corporations so they can be more actively involved in water conservation efforts. |
| Monitoring:         | Water Conservation and Demand Management Committee |
| Related Staff Plans: | Water Conservation Strategic Plan  
|                     | Water Supply Master Plan  
|                     | Safe, Clean Water and Natural Flood Protection Program |
Section: NATURAL FLOOD PROTECTION

GOAL: Provide Natural Flood Protection to reduce risk and improve health and safety.

<table>
<thead>
<tr>
<th>Objective 1</th>
<th>Protect people and property from flooding by applying a comprehensive, integrated watershed management approach that balances environmental quality, sustainability, and cost.</th>
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</thead>
<tbody>
<tr>
<td>Challenge / Opportunity:</td>
<td>Valley Water is challenged to sustain ecosystem health while managing local water resources for flood protection and water supply. By using an integrated approach to planning and design, there is an opportunity to create flood protection projects with multiple benefits.</td>
</tr>
</tbody>
</table>

| FY24 Tactics: | • **Strengthen partnerships with the county and local municipalities to improve collaboration and coordination on flood protection projects and areas that are subject to flooding.**  
• Complete One Water plans for the Guadalupe and Pajaro watersheds.  
• Complete construction of Reaches 1-3 of the Shoreline Phase I Project and pursue funding alternatives for Reaches 4-5 to provide 100-year coastal flood risk management, ecosystem restoration, recreational opportunities, and resiliency for sea level rise.  
• Complete construction of Phase 2A of the Upper Llagas Flood Protection Project to provide flood protection and habitat enhancement; and finalize Natural Resources Conservation Service (NRCS) funding agreement and begin construction for Phase 2B.  
• Explore federal funding and grant opportunities to advance the Palo Alto Flood Basin Project into construction, a repair project to ensure a functional flood basin with wetland habitat.  
• Advance the Sunnyvale East/West Channels Project into construction to provide 100-year storm water flood protection.  
• Work with USACE to design Upper Guadalupe River Project to provide 100-year flood protection.  
• Continue to partner with the San Francisquito Joint Powers Authority (JPA) on the San Francisquito Creek upstream 101 Project.  
• Continue design and construction of the Coyote Creek Flood Mitigation and Flood Protection Projects.  
• **Begin to evaluate and prioritize addressing areas in the county known to flood on a regular basis.** |

| Monitoring: | Capital Improvement Program Committee  
Board Policy and Planning Committee  
Safe Clean Water and Natural Flood Protection Program Independent Monitoring Committee |
| Related Staff Plans: | One Water Plan  
Safe, Clean Water and Natural Flood Protection Program |
## Objective 2:
Provide flood protection equitably in all regions of the County, prioritizing disadvantaged communities.

### Challenge / Opportunity:
As Valley Water continues to advance flood protection projects, the Board has an opportunity to strengthen relationships and improve coordination with conservation and environmental justice groups, as well as other local jurisdictions, with a specific focus on ensuring the voices of disadvantaged communities are equitably represented.

### FY24 Tactics:
- Continue progress on flood protection capital projects consistent with Valley Water’s commitment to the Safe, Clean Water Program and equitability in all regions.
- Plan flood risk reduction projects to provide a minimum level of protection countywide.

### Monitoring:
Capital Improvement Program Committee
Board Policy and Planning Committee

### Related Staff Plans:
One Water Plan
Safe, Clean Water and Natural Flood Protection Program

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## Section: ENVIRONMENTAL STEWARDSHIP

### GOAL: Sustain ecosystem health while managing local water resources for flood protection and water supply.

### Objective 1:
Plan and design projects with multiple benefits, including protecting ecosystem functions, enhancing habitat, and improving connectivity, equitably in all regions of the County.

### Challenge / Opportunity:
Valley Water’s projects and programs require integrated planning to ensure capital improvements, operations, and maintenance activities are balanced with environmental stewardship goals. Valley Water strives to protect and restore habitats to support native species throughout Santa Clara County.
| FY24 Tactics: | • Continue to develop an integrated water resource plan for each watershed, including appropriate metrics to monitor Valley Water’s impacts on and benefit to the environment.  
• Complete Greenhouse Gas Reduction Plan as part of the Climate Change Action Plan implementation.  
• Make significant progress on the grant-funded planning study for the San Tomas Aquino Calabazas Creek Realignment Project (which includes Pond A4).  
• Complete construction of the Bolsa Creek Project by December 2023.  
• Initiate access improvements and beneficial reuse of sediment at Pond A4.  
• Continue to develop and build on partnerships with environmental organizations and tribal communities when developing projects. |
| Monitoring: | Board Policy and Planning Committee  
Capital Improvement Committee |
| Related Staff Plans: | One Water Plan  
Climate Change Action Plan |
| Objective 2: | Protect creeks, bay, and other aquatic ecosystems from threats of pollution and degradation. |
| Challenge / Opportunity: | Valley Water continues to coordinate with local cities and agencies to improve the health of our local waterways, including pollution prevention and addressing threats to water quality. Opportunities exist to further collaborate with the County, cities, and social services agencies on encampment management efforts and to develop long-term solutions for unhoused individuals to keep our creeks clean. |
| FY24 Tactics: | • Continue efforts to protect the ecosystem and water quality of our water bodies and the integrity of our infrastructure. Such efforts include preventing stormwater pollution, increased implementation of green stormwater infrastructure, addressing mercury pollution, encampment clean ups, and other efforts under Safe Clean Water B and F priorities.  
• Continue partnership with City of San José to continue trash rafts removals.  
• Continue partnerships and investments on a regional scale such as the South Bay Salt Pond Restoration and Santa Clara Valley Urban Runoff Pollution Prevention Program (SCVUR PPP).  
• Initiate Clean Camps Clean Creeks and portable toilet facility programs.  
• Finalize Memorandum of Agreement (MOA) with City of San José to manage encampments within stormwater Municipal Regional Permit (MRP) discharge sites on Coyote Creek.  
• Expand opportunities for volunteers to support cleanup efforts and events. |
| Monitoring: | Environmental Creek Cleanup Committee |
**Objective 3:** Complete and implement the Fisheries and Aquatic Habitat Collaborative Effort (FAHCE) agreement.

**Challenge / Opportunity:**
For 20 years, Valley Water has been working to resolve a water rights complaint surrounding fish, wildlife, water quality, and other beneficial uses in Coyote Creek, Guadalupe River, and Stevens Creek watershed areas. Challenges include completing the environmental review process, obtaining federal and state permits from multiple regulatory agencies, refining and processing water rights change petitions, the technical complexity of the fisheries impacts analysis, coordination with other ongoing related projects, and managing stakeholder expectations.

**FY24 Tactics:**
- **Prioritize the implementation of the FAHCE agreement and related efforts as soon as possible.**
- Finalize the June 2021 Guadalupe River and Stevens Creek Environmental Impact Report (EIR).
- Advance 10 water right change petitions for securing water right orders.
- Continue to implement the FAHCE Plus pilot flow program in Guadalupe and Stevens Creek.
- Continue to implement feasibility studies, monitoring activities, and planning for various fish passage and habitat improvements as identified in existing stakeholder agreement.
- Continue fisheries monitoring program.
- Continue to support an adaptive management program that encompasses all three creeks.
- Continue coordination with the ADSRP project.

**Monitoring:**
Stream Planning and Operations Committee

**Related Staff Plans:**
- Fish Habitat Restoration Plan for Coyote Creek, Guadalupe River, and Stevens Creek Watersheds
- Seismic Retrofit Programs for Dam Safety
- Aquatic habitat restoration plans/feasibility studies/site-specific improvements affecting all three watersheds (e.g., Countywide Large Woody Debris Program)
- Collaborative agreements for in-stream habitat improvements (e.g., Singleton Fish Barrier Removal with City of San José, Ogier Pond Feasibility Study in collaboration with the County)
- One Water Plan
<table>
<thead>
<tr>
<th>Objective 1:</th>
<th>Address future impacts of climate change to Valley Water’s mission and operations.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Challenge / Opportunity:</td>
<td>Valley Water’s ability to fulfill its mission will be challenged in the future by warmer temperatures, changing precipitation patterns, reduced snowpack, and rising sea levels. Valley Water has been working on greenhouse reduction efforts since 2008 and many adaptation actions over the past decade; however, with adoption of the Climate Change Action Plan there is an opportunity for greater impact.</td>
</tr>
</tbody>
</table>
| FY24 Tactics: | - Complete Greenhouse Gas Reduction Plan: Identify specific and measurable actions to reduce emissions and approve long-term emissions reduction goals ensuring that all Valley Water activities are considered.  
- Continue to monitor progress on adaptation actions as identified in the Climate Change Action Plan and support high priority projects such as the South San Francisco Bay Shoreline.  
- Ensure incorporation of environmental justice (EJ) considerations into planning and processes to support mitigation of carbon emissions and climate change impacts. |
| Monitoring: | Board Policy and Planning Committee |
| Related Staff Plans: | Climate Change Action Plan |
## Section: BUSINESS MANAGEMENT

### GOAL:
Promote effective management of water supply, flood protection, and environmental stewardship through responsive and socially responsible business services.

<table>
<thead>
<tr>
<th>Objective 1:</th>
<th>Incorporate racial equity, diversity and inclusion throughout Valley Water as a core value.</th>
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</thead>
<tbody>
<tr>
<td><strong>Challenge / Opportunity:</strong></td>
<td>Valley Water is committed to creating and maintaining a diverse, inclusive, and equitable work environment that is devoid of discrimination and harassment and provides equal opportunity employment and advancement. Valley Water aims to implement the same values in the community through its flood protection, water supply, and environmental stewardship projects and has an opportunity to serve as a leader for racial equity, diversity, and inclusion throughout the state.</td>
</tr>
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| **FY24 Tactics:** | • Continue to monitor implementation of a Diversity, Equity and Inclusion Master Plan that institutes best practices to address internal and external disparities and builds an organizational culture that is consistent with the Board’s Resolution addressing racial equity, diversity, and inclusion.  
• Remain committed to environmental justice, equity, and the fair treatment and meaningful engagement of all people regardless of race, color, sex, gender, gender identity, gender expression, sexual orientation, disability status (mental and physical), medical condition, genetic information, ancestry, national origin, immigration status, age, marital status, tribe, culture, income, religion, military status, or English language proficiency, with respect to the planning, projects, policies, services, and operations of Valley Water.  
• Continue to collaborate with external stakeholders that are engaged in developing diversity, equity, and inclusion initiatives and actively participate in and provide leadership for diversity, equity, and inclusion efforts throughout the state.  
• Continue to advance and foster mutually beneficial partnerships with regional tribal communities. |
| **Monitoring:** | Diversity & Inclusion Ad Hoc Committee |
| **Related Staff Plans:** | Racial Equity, Diversity & Inclusion Master Plan |

<table>
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<tr>
<th>Objective 2:</th>
<th>Maintain appropriate staffing levels and expertise while prioritizing the safety of our staff.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Challenge / Opportunity:</strong></td>
<td>The Board recognizes that Valley Water’s workforce is the critical component to providing clean, safe drinking water, effective flood protection, and environmental stewardship. The Board therefore remains committed to supporting the recruitment of capable employees with knowledge and subject matter expertise, investing in staff training to meet changing skills and capacity needs, developing the necessary policies and guidance that strengthen employee safety, and establishing Valley Water as an employer of choice.</td>
</tr>
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</table>
### FY24 Tactics:

- Implement an automated forecasting tool to develop and finalize a long-term staffing strategy that aligns with future capital and operational needs.
- **Continue to implement initiatives that will expand hiring outreach to individuals that are disabled or have health conditions/impairments, military veterans, and formerly incarcerated individuals, with an emphasis on hiring from the local region.**
- Develop next generation and career pathways program to provide internal and external development for professional growth.
- Advance the development of a skilled trades apprenticeship program.
- Maximize the safety of staff working in creeks, encampments, and Valley Water facilities, and continue to promote health & safety guidance to protect staff from public health emergencies and environmental impacts.

### Monitoring:

- Environmental Creek Cleanup Committee
- Diversity & Inclusion Ad Hoc Committee
- Financial Sustainability Working Group

### Related Staff Plans:

### Objective 3: Provide affordable and cost-effective level of services.

### Challenge / Opportunity:

The Board understands its responsibility to regularly evaluate and monitor Valley Water’s financial status to ensure the level of services provided are reasonable and cost effective. As such, driving continual improvement efforts are key to delivering affordable and effective services while controlling expectations regarding what Valley Water can achieve and what it can afford to do. In addition, the affordability of water continues to be a major issue faced by communities across the nation, particularly disadvantaged communities. The Board has an opportunity to raise issues around water affordability at local and statewide levels and advocate for changes that benefit disadvantaged communities.

### FY24 Tactics:

- Complete 3-4 Board-initiated or management-initiated performance audits, or other performance improvement efforts, benchmarking studies, or best practice implementations.
- Establish Valley Water as a statewide leader in conversations around water affordability.
- Implement Biennial Budget for FY24 budget setting cycle.
- **Continue to seek and obtain grants and funding opportunities from federal, state and other sources.**

### Monitoring:

- Board Audit Committee
- Financial Sustainability Working Group

### Related Staff Plans:

- Operating and Capital Budget
- Board and Management Audit Reports
## ADDRESSING ENCAMPMENTS OF UNSHELTERED PEOPLE

**GOAL:** To humanely assist in the permanent relocation of unsheltered people on Valley Water lands along waterways and at water supply and flood risk reduction facilities in order to address the human health, public safety, operational, and environmental challenges posed by encampments.

<table>
<thead>
<tr>
<th>Objective 1:</th>
<th>Collaborate with agencies and other service providers to address the challenges posed by encampments and their impacts to waterways and water supply and flood risk reduction facilities, including supporting the provision of outreach, counseling, transitional or affordable housing, or other services by these agencies and service providers.</th>
</tr>
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<tbody>
<tr>
<td>Challenge / Opportunity:</td>
<td>The number of unsheltered individuals living in Santa Clara County has increased by 36 percent in the last five years, rising from 7,394 in 2017 to 10,028 in 2022, according to the Homeless Point-in-Time Count and Survey. In 2022, 77% of the unhoused population in the county were unsheltered, and Valley Water estimates that over 2,300 have taken refuge on Valley Water's property or land easements. The waterways in Santa Clara County are flashy, meaning seemingly small creeks quickly can turn into raging torrents, surprising unsheltered people often hidden in riparian vegetation and potentially resulting in drownings or serious injury. These riparian areas include threatened and endangered species, sensitive constructed and natural habitats, and public infrastructure that is critical to water supply, groundwater recharge, and flood risk reduction activities.</td>
</tr>
</tbody>
</table>
| FY24 Tactics: | • Coordinate with the County, cities, and other service providers in a regional approach to safely relocate unsheltered individuals living along waterways and at water supply and flood risk reduction facilities.  
• Initiate Clean Camps Clean Creeks and portable toilet facility programs.  
• **Enhance Valley Water's participation in countywide collaboration efforts to address challenges associated with homelessness.**  
• Implement MOA with Santa Clara County to provide outreach services to unsheltered individuals living within waterways and at water supply and flood risk reduction facilities countywide.  
• Implement MOA with City of San José to provide comprehensive services to unsheltered individuals living within the high-risk flood zones of the Coyote Creek project footprint.  
• Develop a framework from internal working group recommendations on both short- and long-term strategies to address the challenges posed by encampments of unsheltered people living on Valley Water lands along waterways and at water supply and flood risk reduction facilities.  
• **Work to develop a method to track encampments located on Valley Water lands along waterways and at water supply and flood risk reduction facilities to measure effectiveness of collaborative efforts.** |
<p>| Monitoring: | Environmental Creek Cleanup Committee |
| Related Staff Plans: |  |</p>
<table>
<thead>
<tr>
<th>Objective 2:</th>
<th>Collaborate with the County and municipal partners to secure the safety of unsheltered people living on Valley Water lands along waterways and at water supply and flood risk reduction facilities, as well as secure the safety of residential neighbors and Valley Water staff.</th>
</tr>
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<tbody>
<tr>
<td>Challenge / Opportunity:</td>
<td>There are a number of growing safety concerns and challenges for the large number of unsheltered individuals and families living in encampments along waterways and water resource facilities with many of these located in high-risk flood areas and vulnerable to the perils of rushing stormwaters in creeks, which can result in serious injury or fatalities. There are additional challenges, concerns and risks for Valley Water staff who work to manage encampment generated trash and debris as well as community members who reside in the proximity of existing encampments. Valley Water staff managing cleanup operations and maintenance of and around encampments are frequently exposed to weapons, biowaste, and dangerous animals (oftentimes off-leash dogs), and at times aggressive and intimidating behavior from unhoused individuals. Staff require support from jurisdictional police departments (PD) to provide a safe environment when carrying out cleanup and maintenance operations, which increases operational costs for added security and places limitations on the operation schedule contingent on PD availability, potentially causing delays in important services (such as facility inspections, vegetation management, flood protection, and biological surveys). Lastly, residential neighbors have a similar level of exposure to some of these dangers, including wildfire hazards that can occur from campfires, solar panels and use of propane tanks in vegetated areas.</td>
</tr>
</tbody>
</table>
| FY24 Tactics: | • Coordinate with the County and municipal partners, in a regional approach to identify lands to provide transitional or affordable housing or other services, allowing for unsheltered individuals and families to be safely relocated from flood risk areas, and reducing challenges for Valley Water staff performing operations and maintenance along waterways and at water supply and flood risk reduction facilities.  
• Continue working with the County, municipal partners and police departments to support Valley Water staff safety, as well as the public safety of unsheltered individuals and residential neighbors when conducting encampment cleanup operations and maintenance activities.  
• Continue to perform weed abatement and fuel reduction work around encampments to reduce wildfire risks.  
• Implement agreements with the County and municipal partners to provide outreach or other necessary services to unsheltered individuals living along waterways and at water supply and flood risk reduction facilities countywide. |
| Monitoring: | Environmental Creek Cleanup Committee |
| Related Staff Plans: | |
SUBJECT: Review the Draft Board of Directors Code of Ethics and Conduct Policy and Provide Feedback or Other Direction

RECOMMENDATION:
A. Review the Draft Board of Directors Code of Ethics and Conduct Policy; and
B. Provide feedback or other direction, as necessary.

SUMMARY:
This item enables the Committee to review the Draft Board of Directors Code of Ethics and Conduct Policy (Policy) and provide feedback or other direction, as necessary.

At the March 6, 2023, Board Policy and Planning Committee meeting, the Committee reviewed sample code of conduct policies from other agencies and requested that Committee Chair Hsueh work with staff to create a Draft Policy and return to the Committee for review.

As requested by the Committee, the Draft Policy (Attachment 1) was created using the City of Sunnyvale’s code of conduct as a sample model, inserting relevant Board Governance Policies where appropriate, and identifying subjects that should be reviewed and/or enhanced.

Attachment 2 contains a copy of the relevant Board’s Governance Policies, Board Members’ Code of Conduct Section (GP-6), that were identified as having relevant language and were incorporated into the Draft Policy. The incorporated language is identified by green text. This attachment is provided to assist the Committee in its review of the Draft Policy and possibly identify if other policies that should be incorporated.

ATTACHMENTS:
Attachment 1: Draft Code of Ethics and Conduct Policy
Attachment 2: Board Governance Policies
UNCLASSIFIED MANAGER:
Michele King, 408-630-2711
SANTA CLARA VALLEY WATER DISTRICT
BOARD OF DIRECTORS
CODE OF ETHICS AND CONDUCT

DRAFT 05/19/23
The Santa Clara Valley Water District (Valley Water) Board of Directors (Board) commits itself and its members to ethical, business-like, and lawful conduct, including proper use of authority and appropriate decorum when acting as Board Members (Members). *(GP-6 introductory paragraph)*

To assure public confidence in the integrity of the Board’s commitment to its mission, governance, and its effective and fair operation, the Board has adopted a Code of Ethics and Conduct Policy (Policy). This Policy is designed to immerse Valley Water’s Values (see below) into the Board’s day-to-day actions and decision-making, and includes the following sections:

A. Ethics  
B. Conduct  
C. Accountability  
D. Reporting Misconduct and Associated Enforcement and Consequences  

*(New – Review)*

**Values**

Valley Water believes, and will exemplify, the following values:

1. Valley Water is entrusted to serve the public by carrying out its mission for the benefit of the community.
2. Valley Water is committed to providing excellent service to all customers.
3. All individuals are unique and important and will be treated with fairness, dignity, and respect.
4. Valley Water takes pride in its work and is accountable to carry out its responsibilities safely with honesty and integrity.
5. Initiative, leadership, personal development, and training are vital for continuous improvement.
6. Open communication, cooperation, and teamwork are shared responsibilities and essential to the successful performance of Valley Water work.
7. Valley Water is committed to creating an inclusive work environment, which reflects and supports the diversity of the community and enriches our perspectives.
8. Valley Water strives to support a work culture and workplace environment that attracts and retains superior employees empowered to make decisions about, and take responsibility for, how they do their jobs.
9. Valley Water is committed to its employees and supports market based competitive compensation that is equitable and rewards accomplishment and encourages high performance.
10. Valley Water is committed to sustaining a healthy work-life balance for its employees and places a high value on all the things that provide enrichment and fulfillment, including work and career, health and fitness, family and relationships, spirituality, community service, hobbies and passions, intellectual stimulation, rest and recreation.
A. Ethics
The Ethics section of the Policy provides guidance on ethical issues and questions of right and wrong.

1. **Act in the Public Interest.**
   
   *(GP-3.1)* The Board will produce the link between Valley Water and the public.
   
   *(GP-6.1)* Members must have loyalty to Valley Water and community and not be conflicted by loyalties to staff, other organizations or any personal interest.
   
   *(REVIEW AND ENHANCE)*

2. **Comply with both the spirit and the letter of the Law and Board Governance Policy.**
   
   *(GP-2.4)* The Board will enforce upon itself whatever discipline is needed to govern with excellence. Discipline will apply to matters such as attendance, preparation for meetings, policymaking principles, respect of roles, decorum and ensuring the continuance of governance capability.
   
   *(REVIEW AND ENHANCE)*

3. **Respect for Process.**
   
   Members shall perform their duties in accordance with the processes and rules of order established by the Board of Directors governing the deliberation of public policy issues, meaningful involvement of the public, and implementation of policy decisions.
   
   *(LANGUAGE FROM THE CITY OF SUNNYVALE CODE OF ETHICS)*

4. **Conduct of Public Meetings.**
   
   *(GP-5.1.1)* Board meeting discussion content will be only those issues which, according to Board policy, clearly belong to the Board to decide, not the BAOs.
   
   *(GP-5.1.2)* Board deliberation will be fair, open, and thorough, but also timely, orderly, and kept to the point.
   
   *(GP-6.5)* Members will be properly prepared for Board deliberation.
   
   *(REVIEW AND ENHANCE)*

5. **Decisions Based on Merit.**
   
   Members shall base their decisions on the merits and substance of the matter at hand, rather than on unrelated considerations.
   
   *(LANGUAGE FROM THE CITY OF SUNNYVALE CODE OF ETHICS)*
6. **Communication.**
   Members shall verbally disclose any contact or receipt of substantive information they have received outside of the public decision-making process that is relevant to a matter under consideration by the Board prior to considering that matter so that all parties have the opportunity to respond to that information.
   *(LANGUAGE FROM THE CITY OF SUNNYVALE CODE OF ETHICS)*

7. **Conflict of Interest.**
   *(GP-6.2)* Members must avoid conflict of interest with respect to their fiduciary responsibility and are obligated by virtue of their office to discharge their responsibilities with integrity and fidelity and are prohibited from placing themselves in a position where their private, personal interests may conflict with their official duties.
   *(REVIEW AND ENHANCE)*

8. **Gifts and Favors.**
   Members shall refrain from accepting any gifts, favors or promises of future benefits which might compromise or appear to compromise their independence of judgement or action.
   *(LANGUAGE FROM CITY OF SUNNYVALE CODE OF ETHICS)*

9. **Confidential Information.**
   *(GP-6.4)* Members will respect the confidentiality appropriate to issues of a sensitive nature.
   *(GP-6.4.1)* No Member shall violate the confidentiality of closed session discussion.
   *(REVIEW AND ENHANCE)*

10. **Use of Public Resources.**
    Members shall not use public resources not available to the general public, such as Valley Water staff time, vehicles, equipment, supplies, land or facilities, for private gain or political or personal purposes.
    *(LANGUAGE FROM CITY OF SUNNYVALE CODE OF ETHICS)*

11. **Representation of Private Interests.**
    *(GP-6.3.3.)* No Member shall contact staff on behalf of a party who is bidding or intends to bid on a Valley Water contract or who has or intends to submit a response to a request for proposals or request for qualifications, nor shall a Member inquire about the identity of bidders or proposers prior to the time that staff has made a recommendation for selection of a contractor, vendor, or consultant. Members are not prohibited from making general inquiries about the status of a particular procurement, or from providing a member of the public with information about the appropriate staff contact concerning procurement of goods and services by Valley Water.
    *(GP-6.3.4.)* After issuance of a request for goods or services, Members are prohibited from communicating with any current or potential vendor, supplier, contractor, or consultant, except as described in this paragraph, until after issuance by the Chief Executive Officer or his/her designee of a decision on any protest relating to the request for goods or services or resultant contract award. Any communications during this period shall be limited to matters unrelated to the request for goods or services or the contract award. Whenever the member has communicated during the aforementioned period with any current or potential vendor, supplier, contractor, or consultant in violation of these restrictions, the name of the party, the date, and the content of the communications shall be disclosed at the next board meeting after the communication and noted in the minutes.
    *(REVIEW)*
12. **Advocacy.**

*(GP-6.3.2)* Members’ interaction with public, press or other entities must recognize the same limitation and the inability of any Member to speak for the Board except to repeat explicitly stated Board decisions.

*(GP-9.3.1)* Members serving on external committees or other governing bodies shall serve in the best interest of Valley Water unless otherwise required by statute, ordinance, resolution or other legislative action.

*(REVIEW AND ENHANCE)*

13. **Policy Role of Members.**

*(GP-6.3.1)* Members’ interaction with the BAOs or with staff must recognize the lack of authority vested in individual members except when explicitly Board authorized.

*(GP-2.1)* The Board will cultivate a sense of group responsibility. The Board will be responsible for excellence in governing. The Board will be the initiator of policy, not merely a reactor to initiatives. The Board may use the expertise of individual members to enhance the ability of the Board as a body, rather than to substitute the individual judgments for the Board’s values.

*(GP-2.2)* The Board will direct, control, and inspire the organization through the careful establishment of broad written policies reflecting the Board’s values and perspectives. The Board’s major policy focus will be on the intended results, not on the administrative or programmatic means of attaining those effects.

*(GP-6.3)* Members may not attempt to exercise individual authority over the organization.

*(REVIEW)*

14. **Positive Work Place Environment.**

*(GP-11)* The Board is committed to providing equal employment opportunity to all persons and to building a diverse work force that values diversity and inclusion.

The Board firmly believes that such a work force provides advantages both internally, in terms of the human resources potential offered by a variety of diverse perspectives, and externally, in increasing Valley Water’s ability to respond to the community we serve.

The Board understands that diversity is more than inclusion of racial or cultural groups, that valuing diversity involves respect for all persons, and that valuing diversity requires a positive change in the way we interact with each other and a change in our organizational culture.

Accordingly:

*(GP-11.1)* The Board and its Members will not discriminate, harass, or allow harassment against any applicant, employee, customer, or other person on the basis of sex (which includes pregnancy, childbirth, breastfeeding and medical conditions related to pregnancy, childbirth or breastfeeding), race, religion, color, national origin (including language use restrictions), ancestry, religious creed (including religious dress and grooming practices, political affiliation, disability (mental and physical, including HIV or AIDS), medical condition (cancer and genetic characteristics), genetic information, marital status, parental status, gender, age (40 and over), pregnancy, military and veteran status, sexual orientation, gender identity and gender expression, the exercise of family and medical care leave, the exercise of pregnancy disability leave, or the request, exercise, or need for reasonable accommodation.
(GP-11.2) The Board commits itself and its members to support all actions necessary to make equal employment opportunity at Valley Water a reality for all.

(GP-11.3) The Board will require that the organization’s work environment be one in which all people are welcomed and included, and in which all individuals are unique and important and are treated with fairness and dignity.

(GP-11.4) The Board will respect all people and seek to accommodate and learn from the different perspectives and values they contribute.

(REVIEW)
B. Conduct
This section is designed to describe the manner in which Members should treat one another, Valley Water staff, constituents, and others they come into contact with when representing Valley Water.

The constant and consistent theme through all of the conduct guidelines is “respect.” Members experience huge workloads and tremendous stress in making decisions that could impact thousands of lives. Despite these pressures, Members are called upon to exhibit appropriate and respectful behaviors at all times.

The professional and personal conduct of Members must be above reproach and avoid even the appearance of impropriety. Members shall support the maintenance of a positive and constructive environment for Valley Water Employees (GP-6.3.1) Members will refrain from abusive conduct, personal charges, or verbal assaults upon the character or motives of other Members, Valley Water employees, or the public.

1. Board Members Conduct with One Another

Members have a wide variety of backgrounds, personalities, values, opinions, and goals. Despite this diversity, all have chosen to serve in public office in order to support the community. In all cases, this common goal should be acknowledged even though individuals may “agree to disagree” on contentious issues.

1(a). In Public Meetings

Use formal titles
Members should refer to one another formally during public meetings, Chair, Vice Chair or Director followed by the individual’s last name.

Practice civility and decorum in discussions and debate
Criticism is an essential component of democracy. This does not however, allow Members to make belligerent, personal, slanderous, threatening, abusive, or disparaging comments. No shouting or physical actions that could be construed as threatening will be tolerated.

Honor the role of the Board Chair in maintaining order
It is the responsibility of the Board Chair to keep Members on track during public meetings. Members should honor efforts by the Board Chair to focus discussions on current agenda items. If there is disagreement about the agenda or the Board Chair’s actions, Members should follow parliamentary procedure to voice their objections politely.

Avoid personal comments that could offend other Members
If a Member is personally offended by the remarks of another Member, the offended Member should note the actual words used and call for a ‘point of personal privilege’ that challenges the other Member to justify or retract their language. The Board Chair will maintain control of this discussion.

Demonstrate effective problem-solving approaches
Members have a public state to show how individuals with disparate points of view can find common ground and seek a compromise that benefits the community as a whole.

Representing the Board
Outside of official Board meetings, individual Members may represent Valley Water to outside parties in announcing Board-stated positions and decisions. In private settings, Members may communicate at any time and on any subject with individual Members [less than a quorum] and may express to them individual viewpoints and opinions. In public, however, all Members shall represent the official policies or positions of the Board.
1(b). In Private Encounters

*Continue respectful behavior in private*
The same level of respect and consideration of differing points of view that is deemed appropriate for public discussion should be maintained in private conversations.

*Be aware of the insecurity of written notes, voicemail messages, and Email*
Technology allows words written or said without much forethought to be distributed wide and far. Written notes, voicemail messages, and email should be treated as potentially “public” communications.

*Even private conversations can have a public presence*
Members are always on display – their actions, mannerisms, and language are monitored by people around them that they may not know. Lunch table conversations will be eavesdropped upon, parking lot debates will be watched, and casual comments between individuals before and after public meetings noted. Cellular phones and other technologies allow for recording of these events with the potential for recorded conversations and actions being shared via social media.

2. **Board Members’ Conduct with Valley Water Staff**

Members shall support the maintenance of a positive and constructive environment for Valley Water employees.

*Treat all staff as professionals*
Treat Valley Water staff with respect. Poor behavior towards staff is not acceptable.

*Do not disrupt Valley Water staff from their jobs*
Members should not disrupt Valley Water staff while they are in meetings, on the phone, or engrossed in performing their job functions. Do not attend Valley Water staff meetings unless requested by staff – even if the Member does not say anything, his or her presence could intimidate staff and hampers their ability to do their job objectively.

*Never publicly criticize an individual employee*
Members should never express concerns about the performance of a Valley Water employee in public, to the employee directly, or to the employee’s manager. Comments about staff performance should only be made to the appropriate BAO privately.

*Do not get involved in administrative functions*
Members must not attempt to influence Valley Water staff on administrative functions, i.e., making of appointments, hiring of employees, awarding of contracts, or selecting consultants, etc.

*Do not solicit political support from staff*
Members should not solicit any type of political support (financial contributions, display of posters or lawn signs, name on support list, etc.) from Valley Water staff. Valley water staff may, as private citizens with constitutional rights, support political candidates but all such activities must be done away from the workplace and outside of the employee’s work hours.

3. **Board Members’ Conduct with the Public**
Members shall make the public feel welcomed. This is an important part of the democratic process. No signs of partiality, prejudice or disrespect should be evident on the part of individual Members toward an individual participating in a public forum. Every effort should be made to be fair and impartial in listening to public testimony.

3(a). In Public Meetings

Be welcoming to speakers and treat them with respect and professionalism. While questions of clarification may be asked, the Member’s primary role during public testimony is to listen.

Be fair and equitable in allocating public testimony time to individual speakers
No speaker will be turned away unless they exhibit disruptive behavior as outlined in Ordinance 22-03 Specifying Rules of Decorum in the Participation of Board and Committee Meetings. Each speaker may only speak once during public comment and on individual board agenda items unless the Board Chair or a Member requests additional clarification on specific comments.

The Board Chair will determine and announce limits on speakers at the start of the Board Meeting. Questions should not be asked for the express purpose of allowing a speaker to evade the time limit imposed on all others (e.g., “Was there something else you wanted to say?”). Generally, each speaker will be allocated three minutes to speak during public comment and on individual board agenda items. If many speakers are anticipated, the Board Chair may shorten the time limit and/or ask speakers to limit themselves to new information and points of view not already covered by previous speakers.

Active listening is significant
It is disconcerting to speakers to have Members not look at them when they are speaking. It’s important to avoid facial expressions that could be interpreted as smirking, disbelief, anger, disrespect, or boredom. All electronic devises (cell phones and laptops) should be put away, except for the district-issued iPads necessary to access the published meeting agenda and personal notes.

Maintain an open mind
The public deserve an opportunity to influence the thinking of Members. To express an opinion before all speakers have addressed the Board casts doubt on the Board’s fairness. Members have the responsibility to hear all viewpoints at a public meeting. Members must always keep an open mind, and not rush to pre-judge any matter, until all concerned parties (including members of the public and staff) are heard during the public meeting. Members must not come to a conclusion on a matter until members of the public in attendance have had a chance to speak.

Ask for clarification, but avoid debate and argument with the public
Only the Board Chair – not individual Members – can interrupt a speaker during a presentation. However, a Member may ask the Board Chair for a point of order if the speaker is off the topic or exhibiting behavior or language the Member finds disturbing, as outlined in Ordinance 22-03 Specifying Rules of Decorum in the Participation of Board and Committee Meetings.

If speakers become flustered or defensive by questions, it is the responsibility of the Board Chair to calm and focus the speaker and to maintain order and decorum. Questions by Members of the public testifying should seek to clarify or expand information. It is never appropriate to belligerently challenge or belittle a speaker.

No personal attacks of any kind, under any circumstance
Members should also be aware of their body language and tone of voice, as well as the words they use, can appear to be intimidating or aggressive.

3(b). In Unofficial Settings

*Make no promises on behalf of the Board*

Members will frequently be asked to explain a Board action or to give their opinion about an issue as they talk with community members. It is appropriate to give brief overview of Valley Water policy and to refer to Valley Water staff for further information. It is inappropriate to overtly or implicitly promise Board action, or to promise that Valley Water staff will do something specific.

Members’ interaction with the public, press or other entities must recognize the same limitations and the inability of any Member to speak for the Board expect to repeat explicitly stated Board decisions. (GP-6.3.2)

*Make no personal comments about other members*

It is acceptable to publicly disagree about an issue, but it is unacceptable to make derogatory comments about other Members, their opinions and actions.

*Remember that Board Members are Leaders*

Members are constantly observed by the community every day that they serve in office. Their behaviors and comments serve as models for proper deportment at Valley Water. Honesty and respect for the dignity of each individual should be reflected in every word and action taken by members, 24 hours a day, seven days a week. This is a serious and continuous responsibility.

3(c). Board Correspondence with the Public

The Board receives correspondence from constituents, political officials, organizations, and other groups, via mail, email and hand delivery. All correspondence is logged by the Office of the Clerk of the Board and handled in accordance with Board Governance Policy EL-2.6, which states a BAO shall provide correspondence addressed to the Board to each Member within 7 calendar days from receipt and respond with 14 calendar days of receipt. In those individual situations where it is not possible for the BAOs to respond completely to an inquiry, sending a response to the originator, acknowledging receipt of the inquiry, an explanation of actions being taken, and timelines for preparing the complete response, is acceptable for complying with this 14-day response time. Copies of all correspondence are forwarded to the entire Board via the weekly non-agenda packet. In addition, a correspondence is immediately forwarded to the appropriate Member as an FYI, if the subject is relevant to their specific district. Correspondence requiring a response is assigned to the subject matter staff to prepare a draft response for the Board Chair or appropriate Member to approve and a copy of the response is provided in the weekly non-agenda packet for consistency with approved Board Governance Policy EL-2.6.

4. Board Member Conduct When Serving on External Committees/Boards and Personal Interests

*Be clear about representing Valley Water or personal interests*

When representing Valley Water, the Member must support and advocate the official Valley Water position on an issue, not a personal viewpoint.
C. Accountability
The Policy establishes guiding principles for appropriate conduct and behavior and sets forth the expectations for Members of the Board of Directors.

The Policy is intended to be self-enforcing. Members themselves have the primary responsibility to assure the Policy elements are understood and met. For this reason, current Members and future elected/appointed Members shall sign a statement affirming they read and understand the Policy. In addition, the Policy shall be annually reviewed by the Board of Directors and updated as necessary.

I affirm that I have read and that I understand, the Santa Clara Valley Water District Board of Director Code of Ethics and Conduct Policy.

Signature ___________________________    Office ___________________   Date_____________________


D. Reporting Misconduct and Associated Enforcement and Consequences

This section outlines the enforcement of and consequences to violations of the Policy.

The process used to report, enforce and investigate violations of this Policy shall be administered as outlined in Board Governance Policy GP-7 through GP-6.19.5.

Consequences

Admonition
Admonition is the least severe form of action. An admonition may typically be directed to all members of the Board, reminding them that a particular type of behavior is not in the best interests of Valley Water, and that, if it occurs or is found to have occurred, could make the member subject to sanction or censure. An admonition may be issued in response to a particular alleged action or actions, although it would not necessarily have to be triggered by a complaint of misconduct. An admonition may be issued by the Board prior to any findings of fact regarding any complaint, and because it is a warning or reminder, would not necessarily require an investigation or separate public hearing to determine whether a complaint is true.

Sanction
Sanction is the next most severe form of action. Sanction should be directed to a particular member of the Board based on a particular action (or set of actions) that is determined to be misconduct but is considered by the Board not to be sufficiently serious to require censure. A sanction is distinguished from censure in that it does not constitute punishment. A written sanction may be based upon the Board’s review and consideration of a written complaint. The member accused of such misconduct will have an opportunity to provide a written response to the complaint. A sanction may be issued by the Board, and because it is not punishment or discipline, it would not necessarily require an investigation or separate public hearing.

Censure
Censure is the most severe form of action in this policy. Censure is a formal statement of the Board officially reprimanding one of its members. It is a punitive action, which serves as a penalty imposed for misconduct, but it carries no fine or suspension of the rights of the member as an elected official. Censure should be used for cases in which the Board determines that the misconduct is a serious offense. In order to protect the overriding principle of freedom of speech, the Board shall not impose censure on any of its members for the exercise of his or her First Amendment rights, no matter how distasteful the expression was to the Board or the District. However, nothing herein shall be construed to prohibit the Board from collectively condemning and expressing their strong disapprobation of such remarks.

Referral to District Attorney
At any point during any of the processes hereinafter described, the Board may refer the matter, as appropriate, to the Santa Clara County District Attorney for investigation. Prior to or following such referral, the Board may proceed with any of the actions described in this policy.
I. Governance Process
I. GOVERNANCE PROCESS

| GP-1  | Global Governance Commitment                                                                                   | I-3 |
| GP-2  | Governing Style                                                                                               | I-4 |
| GP-3  | Board Job Description                                                                                        | I-6 |
| GP-4  | Governance Policy Review Process and Agenda Planning                                                         | I-8 |
| GP-5  | Chairperson’s Role                                                                                           | I-9 |
| GP-6  | Board Members’ Code of Conduct                                                                              | I-12|
| GP-7  | Values Statement                                                                                              | I-22|
| GP-8  | Board Committee Principles                                                                                    | I-23|
| GP-9  | Board Committee Structure                                                                                     | I-25|
| GP-10 | Cost of Governance                                                                                           | I-26|
| GP-11 | Inclusion, Equal Employment Opportunity, Discrimination/Harassment Prevention, and Diversity                 | I-31|
| GP-12 | Conduct of Board Meetings                                                                                     | I-32|
The Board of Directors revised and adopted this policy at its public meeting on the latest revision date.

The purpose of the Board, on behalf of the people of Santa Clara County, is to see to it that the District provides Silicon Valley safe, clean water for a healthy life, environment, and economy.

In pursuit of this purpose, consistent with the District Act, the Board of the District adopts policies to govern its own processes; delegate its power; communicate the District mission, general principles, and Ends; and to provide constraints on executive authority.
The Board will govern with an emphasis on (a) outward vision, (b) encouragement of diversity in viewpoints, (c) strategic leadership more than administrative detail, (d) clear distinction of Board and Board Appointed Officer (BAO), (e) collective rather than individual decisions, (f) future rather than past or present, and (g) pro-activity rather than reactivity.

Accordingly:

2.1. The Board will cultivate a sense of group responsibility. The Board will be responsible for excellence in governing. The Board will be the initiator of policy, not merely a reactor to initiatives. The Board may use the expertise of individual members to enhance the ability of the Board as a body, rather than to substitute the individual judgments for the Board’s values.

2.2. The Board will direct, control, and inspire the organization through the careful establishment of broad written policies reflecting the Board’s values and perspectives. The Board’s major policy focus will be on the intended results, not on the administrative or programmatic means of attaining those effects.

2.3. The Board will further inform itself, individually and collectively, through extensive outreach to determine community wishes and through continuing education on issues relevant to the District.

2.4. The Board will enforce upon itself whatever discipline is needed to govern with excellence. Discipline will apply to matters such as attendance, preparation for meetings, policymaking principles, respect of roles, decorum and ensuring the continuance of governance capability.

2.4.1. Board members may be excused from Board or Board Committee meetings, as defined:

- Illness or incapacity
- Illness or incapacity of an immediate family member
- Jury duty
- Observance of a religious holiday or ceremony
- Vacation
- Conducting District business
2.4.2. For all absences, the Board member shall notify the Clerk of the Board prior to the Board or Board Committee meeting in which they will be absent with the reason for the absence. The Clerk of the Board will subsequently notify the Chair of the absence and the reason.

2.4.3. In the event of an emergency, in which a Board member is unable to provide advance notification, after the Board or Board Committee meeting, notification will be provided to the Clerk of the Board within 30 days.

2.5. Continual Board development will include orientation of new Board members in the Board’s governance process and periodic Board discussion of process improvement.

2.6. The Board will allow no officer, individual, or committee of the Board to hinder or be an excuse for not fulfilling its commitments.

2.7. The Board will monitor the Board’s process and performance. Self-monitoring will include comparison of Board activity and discipline to policies in the Governance Process and Board-BAO Linkage categories.

2.7.1. The Board will conduct a Board performance review by the end of March for the previous calendar year and will conduct a mid-year review of Board performance by the end of September.

2.8. While serving as a member of the Board of Directors, and for one year immediately following the end of the Board member’s term of office, no Board member shall seek or accept compensated employment by the District.

2.9. The Board, by ordinance, will adopt regulations governing the activities of persons who lobby the District. Those regulations shall include provisions requiring registration of lobbyists, reporting requirements governing the activities of lobbyists and communications with Board members, and disclosure by Directors of contact with lobbyists prior to voting on matters related to the contact. This ordinance will be adopted no later than July 1, 2010. The list of registered lobbyists will be posted on the District website, for openness and transparency.
Specific job outputs of the Board, as an informed agent of the ownership, are those that ensure appropriate organizational performance.

Accordingly:

3.1. The Board will produce the link between the District and the public.

3.2. The Board will produce written governing policies which, at the broadest levels, address each category of organizational decision.

3.2.1. Governance Process: Policies that specify how the Board conceives, carries out, and monitors its own task.

3.2.2. Board Appointed Officer Linkage: Policies that define how power is delegated and its proper use monitored; for the Chief Executive Officer (CEO), District Counsel (DC), and Clerk of the Board (COB) roles, authority and accountability.

3.2.3. Ends: Policies that define who is to benefit from the organization, in what way, or at what cost.

3.2.4. Executive Limitations: Policies that constrain the BAO’s authority in choosing the organizational means.

3.3. The Board will produce assurance of BAO performance.

3.4. In June of each year the Board will approve BAO compensation and benefit decisions at a public meeting and will enact such decisions by Board resolution.

3.4.1. To ensure there are no compaction issues with unclassified staff compensation, the Board will adjust the BAOs’ compensation scale at the same time the Board adopts the Classified Employees and Unrepresented Employees Salary Structure.
3.4.2 Annually, BAO compensation will be determined using a two-step performance evaluation process that considers job accomplishments, monitoring reports, other information, including the financial health of the District, and other methods deemed appropriate by the Board.

3.4.2.1 The Board will use the following scale to document the BAOs’ fiscal year performance (Step 1):

**Step 1. Evaluate BAOs’ performance using the following scale:**

- Performance Level 1: Sustained outstanding performance
- Performance Level 2: Performance usually exceeds expectations
- Performance Level 3: Performance expected at full professional level
- Performance Level 4: Usually meets expectations-improvements needed
- Performance Level 5: Significant improvement required
- Performance Level 6: Unsatisfactory

3.4.2.2 BAOs’ compensation for the following fiscal year will be determined according to their individual performances levels as shown below (Step 2):

**Step 2. Match compensation with performance level:**

- Performance Level 1: High point of compensation scale plus one-time extra performance pay
- Performance Level 2: High point of compensation scale
- Performance Level 3: Between Mid-point and High point of compensation scale
- Performance Level 4: Mid-point of compensation scale
- Performance Level 5: Low point of compensation scale
- Performance Level 6: Employment termination consideration

3.4.3 In determining BAO compensation and benefits, the Board may consider data from Board authorized studies of other similarly situated employees in relevant industry comparator agencies.

3.4.4 This Governance Policy Section (GP-3.4) is not applicable when recruiting new BAOs.

3.5 The Board will approve or deny nominations to name or rename District-owned land, facilities, and amenities in accordance with the Naming of District-Owned Land, Facilities, and Amenities procedure.
To govern consistent with Board policies, the Board will:

4.1. Conduct an annual review of the Board Governance Policies and adopt new or revised policies by the end of September.

4.2. Adopt a Board Policy Planning Calendar for the upcoming fiscal year by the end of June and conduct a mid-year review of the Board Policy Planning Calendar by the end of December, and other reviews when determined necessary by the Board.

4.2.1. The Board’s Policy Planning Calendar will include regular and special Board meetings and Board work study sessions, as necessary, to provide the Board with information and education needed to perform its job of linkage with community, setting policies and monitoring organization performance, and engaging with its Advisory Committees.

4.2.2. Examples of items on the Board’s Policy Planning Calendar are upcoming fiscal year’s budget planning agenda items.

4.2.3. Board’s Policy Planning Calendar is intended to be a living document for the designated fiscal year and will be updated regularly.

4.3. At the same time and place designated in the public notice for budget review, the Board shall review its financial reserves, including the justification, therefore, and an overview of its reserve management policy. The Board shall receive comments thereon from the public before acting on the budget.
The Chairperson assures the integrity of the Board’s process and represents the Board to outside parties.

Accordingly:

5.1. The job result of the Chairperson is that the Board behaves consistently with its own policies and those legitimately imposed upon it from outside the organization.

   5.1.1. Board meeting discussion content will be only those issues which, according to Board policy, clearly belong to the Board to decide, not the BAOs.

   5.1.2. Board deliberation will be fair, open, and thorough, but also timely, orderly, and kept to the point.

5.2. The authority of the Chairperson consists in making decisions that fall within topics covered by Board policies on Governance Process and Board Appointed Officer Linkage, with the exception of (a) employment or termination of a BAO and (b) where the Board specifically delegates portions of this authority to others. The Chairperson is authorized to use any reasonable interpretation of the provisions in these policies.

   5.2.1. The Chairperson is empowered to chair Board meetings with all the commonly accepted power of that position (e.g., ruling, recognizing).

   5.2.2. The Chairperson is empowered to modify previously approved Board Standing Committee work plans and agendas in the event returning to the Board would delay distribution of Standing Committee meeting materials.

   5.2.3. The Chairperson has no authority to make decisions about policies created by the Board within Ends and Executive Limitations policy areas. Therefore, the Chairperson has no authority to supervise or direct the BAOs.
5.2.4. The Chairperson may represent the Board to outside parties in announcing Board-stated positions and in stating Chair decisions and interpretations within the area delegated to her or him.

5.2.5. The Chairperson may delegate this authority but remains accountable for its use.

5.2.6. The Chairperson will determine, in concert with the CEO as necessary, whether to place on an agenda consideration of documents of support or recognition (e.g., resolutions, commendations, certificates of appreciation, etc.) for individuals, organizations or efforts in the community by evaluating whether the individual, organization or effort has a clear nexus to issues relevant to the District.

5.2.6.1. A Board member may, at his or her discretion, request the CEO to prepare for the Board member’s signature a Certificate of Appreciation for an individual, organization, or effort. The Chair may also sign the certificate.

5.2.6.2. No more than three Board members may sign one of the above-mentioned documents, unless the action was approved by the Board at a Board meeting.

5.2.6.3. Should there be disagreement between the Chair and a Board member over a request for placement of any of the above-mentioned documents on an agenda, the Board member may request that the matter be placed on the next available Board agenda for consideration.

5.2.7. The Chair may add agenda items to agendas.

5.2.8. The Chair may execute documents on behalf of the Board using electronic and/or digital signatures (such as DocuSign) as allowed by law in lieu of handwritten signatures, including the following Board-approved documents:

   Agreements
   Agreement Amendments
   Contracts
   Resolutions (excluding Resolutions of Appreciation) Ordinances
   Board Meeting Minutes
   Letters

5.3. The Board of Directors elects both the Chairperson (Chair) and Vice Chairperson (Vice Chair) of the Board. The Chair and Vice Chair each serve 1-year terms beginning at the first Board meeting in January of each year.
Accordingly:

5.3.1. Beginning in the calendar year 2012, the positions of Chair and Vice Chair shall rotate from member to member in numerical order continuing from the 2010 rotation: the District 4 Director would be Chair and District 5 Director would be Vice Chair; the Vice Chair follows the Chair in sequence.

5.3.2. Any Board member may, at his/her discretion, and on a one-time basis, postpone, by one year, the acceptance of either the Chair or Vice Chair office by “swapping” with the Director immediately following him/her on the list of succession.

5.3.2.1. Provided, however, that newly-elected or appointed Board members will postpone, by one year, the acceptance of the Chair office by “swapping” with the Director immediately following him/her on the list of succession.

5.3.3. Any Board member may, at his/her discretion, decline to serve as Chair or Vice Chair. In the event the Board member declines to serve, that District shall be skipped and the next District Board member shall serve in their stead.

5.3.4. The Clerk of the Board shall maintain the list of Board member service as Chair or Vice Chair.
The Board commits itself and its members to ethical, business-like, and lawful conduct, including proper use of authority and appropriate decorum when acting as Board members.

Board members who do not adhere to this code of conduct may be subject to the procedures of GP-6.7 through GP-6.9 listed below.

6.1. Members must have loyalty to the District and community and not be conflicted by loyalties to staff, other organizations or any personal interest.

6.2. Members must avoid conflict of interest with respect to their fiduciary responsibility and are obligated by virtue of their office to discharge their responsibilities with integrity and fidelity and are prohibited from placing themselves in a position where their private, personal interest may conflict with their official duties.

6.3. Board members may not attempt to exercise individual authority over the organization.

6.3.1. Members’ interaction with the BAOs or with staff must recognize the lack of authority vested in individual members except when explicitly Board authorized. Board members shall refrain from abusive conduct, personal charges or verbal assaults upon the character or motives of other members of the Board, committees, commissions, staff and the public. Board members shall support the maintenance of a positive and constructive environment for District employees.

6.3.2. Members’ interaction with public, press or other entities must recognize the same limitation and the inability of any Board member to speak for the Board except to repeat explicitly stated Board decisions.

6.3.3. No member shall contact staff on behalf of a party who is bidding or intends to bid on a District contract or who has or intends to submit a response to a request for proposals or request for qualifications, nor shall a Director inquire about the identity of bidders or proposers prior to the time that staff has made a recommendation for selection of a contractor, vendor, or consultant. Members are not prohibited from making general inquiries about the status of a particular contract.
procurement, or from providing a member of the public with information about the appropriate staff contact concerning procurement of goods and services by the District.

6.3.4. After issuance of a request for goods or services, Board members are prohibited from communicating with any current or potential vendor, supplier, contractor, or consultant, except as described in this paragraph, until after issuance by the Chief Executive Officer or his/her designee of a decision on any protest relating to the request for goods or services or resultant contract award. Any communications during this period shall be limited to matters unrelated to the request for goods or services or the contract award. Whenever the member has communicated during the aforementioned period with any current or potential vendor, supplier, contractor, or consultant in violation of these restrictions, the name of the party, the date, and the content of the communications shall be disclosed at the next board meeting after the communication and noted in the minutes.

6.4. Members will respect the confidentiality appropriate to issues of a sensitive nature.

6.4.1. No member shall violate the confidentiality of closed session discussion.

6.5. Members will be properly prepared for Board deliberation.

6.6. The Board may not authorize severance pay for a Board-appointed employee of the District when the employee voluntarily separates from District employment. “Severance pay” does not include any otherwise lawful payment required to be paid by the District under a pre-existing employment agreement or under a separation and release agreement resolving a claim or claims made or threatened against the District. The Board shall not agree to amend an employment contract after the employee announces or requests a voluntary separation, except upon a Board determination, in open session, that an adjustment in compensation is required to retain the employee and is in the best interest of the District.

6.7. This policy applies to the Santa Clara Valley Water District Board of Directors and the following procedures shall be followed when any member of the Board of Directors reasonably believes that another member of the Board has engaged in misconduct or has failed to act in the best interests of the District. The procedures shall not be effective in any case in which a non-board member seeks redress for alleged misconduct by a Board member. While the Board has discretion in deciding the actions it may choose to take in response to a complaint, this policy provides definitions and procedures related to three types of actions: admonition, sanction and censure.

6.7.1. Admonition
Admonition is the least severe form of action. An admonition may typically be directed to all members of the Board, reminding them that a particular type of behavior is not in the best interests of the District, and that, if it occurs or is found to have occurred, could make the member subject to sanction or censure. An admonition may be issued in response to a particular alleged action or actions, although it would not necessarily have to be triggered by a complaint of misconduct. An admonition may be issued by the Board prior to any findings of fact regarding any complaint, and because it is a warning or reminder, would not necessarily require an investigation or separate public hearing to determine whether a complaint is true.

6.7.2. Sanction

Sanction is the next most severe form of action. Sanction should be directed to a particular member of the Board based on a particular action (or set of actions) that is determined to be misconduct but is considered by the Board not to be sufficiently serious to require censure. A sanction is distinguished from censure in that it does not constitute punishment. A written sanction may be based upon the Board’s review and consideration of a written complaint. The member accused of such misconduct will have an opportunity to provide a written response to the complaint. A sanction may be issued by the Board, and because it is not punishment or discipline, it would not necessarily require an investigation or separate public hearing.

6.7.3. Censure

Censure is the most severe form of action in this policy. Censure is a formal statement of the Board officially reprimanding one of its members. It is a punitive action, which serves as a penalty imposed for misconduct, but it carries no fine or suspension of the rights of the member as an elected official. Censure should be used for cases in which the Board determines that the misconduct is a serious offense. In order to protect the overriding principle of freedom of speech, the Board shall not impose censure on any of its members for the exercise of his or her First Amendment rights, no matter how distasteful the expression was to the Board or the District. However, nothing herein shall be construed to prohibit the Board from collectively condemning and expressing their strong disapprobation of such remarks.

6.7.4. Referral to District Attorney

At any point during any of the processes hereinafter described, the Board may refer the matter, as appropriate, to the Santa Clara County District Attorney for investigation. Prior to or following such referral, the Board may proceed with any of the actions described in this policy.

6.8. Available Procedures for addressing Misconduct
There are four separate methods for the Board to address Board member misconduct under this Policy: (1) written complaint; (2) request for admonition; (3) request for sanction; and (4) request for censure. Written complaints that specifically seek admonition, sanction, or censure as a specific remedy shall be treated as a request for that remedy (admonition, sanction, or censure), and the provisions of sections GP-6.9 and GP-6.10 shall not apply.

6.9. Written Complaints

In the event a Board member reasonably believes another Board member has failed to act in the best interests of the District resulting in misconduct, a written complaint shall be submitted to the Chief People Officer. Upon receipt, the Chief People Officer, Human Resources Division shall transmit the complaint to the District Counsel for review. The District Counsel shall review complaints to determine whether there is a sufficient basis for further action.

6.9.1. If a complaint fails to articulate a sufficient basis for further consideration, the complainant and the accused Board member will be so advised by the District Counsel, and the matter shall be deemed concluded.

6.9.2. If a complaint adequately articulates a sufficient basis for further action, the District Counsel shall present the complaint to the Board Ethics and Conduct Ad Hoc Committee (the “Committee”), which shall be comprised of the Chair and two members of the Board. In the event the subject of a complaint is the Chair or any member of the Committee, the Board shall select another Board member to serve on the Committee in that member’s stead. The District Counsel may recommend to the Committee that:

6.9.2.1. Fact finding as to the complaint should be conducted; or
6.9.2.2. Informal resolution of the complaint should occur; or
6.9.2.3. An independent investigation of the complaint should occur.

6.10. Prior to any determination by the Committee to proceed with an investigation, the accused Board member must be given a reasonable opportunity to meet with the Committee or to provide a written response to the complaint. In deciding whether or not to open an investigation, the Committee should consider:

6.10.1. Whether an investigation may compromise investigations regarding the same alleged misconduct, whether the misconduct may result in criminal charges, and whether the right of the accused Board member to a fair jury trial may be compromised by proceeding with an investigation.
6.10.2. Whether persons involved in the allegations may choose to exercise their constitutional right against self-incrimination, which may limit the investigation’s ability to present a full and impartial picture of alleged events.

6.10.3. Whether measures can be taken to protect the rights of the member accused of misconduct, the member making such allegations, and those who have information regarding the allegations.

6.11. Investigations

6.11.1. If the Committee determines that an investigation is warranted, upon notification of the Board, District Counsel may be directed to conduct the investigation. District Counsel may select and manage an independent investigator to assist in conducting the investigation.

6.11.2. In the course of the investigation, District Counsel shall determine the process by which statements are taken. District Counsel may allow witnesses to choose to provide a signed declaration under penalty of perjury attesting to their knowledge of the facts surrounding the complaint.

6.11.3. At the conclusion of the investigation, the results of the investigation shall be presented in writing to the Committee and CEO. If the Committee is satisfied with the completeness of the investigation, it shall provide the Board with its findings and any recommendations. Following such findings and recommendations, any individual Board member may file a request for admonition, sanction, or censure.

6.11.4. If the Committee determines that an investigation is not warranted, the complainant and the Board shall be notified. Following such notification, any Board member may file a request for admonition, sanction, or censure.

6.11.5. Should any Board member file a request for admonition, sanction, or censure following investigation, the Committee shall submit to the Board a recommendation as set forth in sections GP-6.12.2, GP-6.13.2, or GP-6.14.2, below, and the matter shall thereafter be considered by the Board at its next public meeting subject to the restrictions of section GP-6.14.5, below.

6.12. Request for Admonition

6.12.1. Any Board member may make a written request for an admonition which must be submitted to the Committee. The request must contain specific language descriptive of the alleged
misconduct and the reason(s) admonition is appropriate. A copy of the request for admonition shall be provided to the Board member accused of the misconduct.

6.12.2. The Committee shall review the request and submit it to the Board with a recommendation. The Committee’s recommendation shall provide:

6.12.2.1. Admonition is warranted; or

6.12.2.2. Admonition is not warranted; or

6.12.2.3. No further action is required.

6.12.3. A recommendation by a majority of the Committee shall be based on the Committee’s review of the written record.

6.12.4. An admonition can be approved by a majority of the Board.

6.13. Request for Sanction

6.13.1. Any Board member may make a written request for sanction which must be submitted to the Committee. The request must contain specific language descriptive of the alleged misconduct and the reason(s) sanction is appropriate. A copy of the request for sanction shall be provided to the Board member accused of the misconduct by personal service within five (5) business days from the date the Committee receives the request. The time for service shall be tolled if the Board member is unavailable for service.

6.13.2. The Committee shall review the request and determine if an investigation is warranted. Following the investigation, or if no investigation was undertaken, following review of the request, the Committee shall submit the request to the Board with a recommendation. The Committee’s recommendation shall provide:

6.13.2.1. Admonition, rather than sanction is warranted; or

6.13.2.2. Sanction is warranted; or

6.13.2.3. No further action is warranted.

6.13.3. A recommendation by a majority of the Committee shall be based on the Committee’s review of the written record.
6.13.4. The Committee’s recommendation shall be subject to a majority vote of the Board.

6.14. Request for Censure

6.14.1. Any Board member may make a written request for a censure which must be submitted to the Committee. The request must contain specific language descriptive of the alleged misconduct and the reason(s) censure is appropriate. A copy of the request for censure shall be served on the Board member accused of the misconduct by personal service within five (5) business days from the date the Committee receives the written request. The time for service shall be tolled if the Board member is unavailable for service.

6.14.2. The Committee shall review the request and submit the request to the Board with a recommendation. The Committee’s recommendation shall provide:

6.14.2.1. Further investigation of the request for censure is required; or

6.14.2.2. Admonition or sanction is warranted; or

6.14.2.3. The request for censure should be set for a separate Board public hearing; or

6.14.2.4. No further action is required.

6.14.3. A recommendation by a majority of the Committee shall be based on the Committee’s review of the written record.

6.14.4. If the Board determines that further investigation is required, the Board shall direct the Committee to lead the investigation which may be assisted by the CEO and District Counsel. The following guidelines apply to such an investigation:

6.14.4.1. The Committee may be assisted by a separate independent investigator.

6.14.4.2. Upon completion of the investigation, the Committee should determine if taking all the facts and evidence into consideration, there are reasonable grounds to believe or not believe that the misconduct occurred.

6.14.4.3. The Committee shall issue to the Board a final a report and recommendation as approved by a majority of the Committee. The Committee’s final report shall be made available to the public.
6.14.5. If a separate Board public hearing is required, it must be scheduled far enough in advance to provide the Board member subject to the charges adequate time to prepare a defense, and that Board member shall be given the opportunity to make an opening and closing statement and to question his or her accusers. The Board member subject to the charges may be represented and may have the representative speak or question on his/her behalf. The Chair or Vice Chair, if the Chair is the subject of the charges, shall preside at the public hearing. The rules of evidence shall not apply to the hearing of the matter, which is not a formal adversarial proceeding. If the District Counsel has assisted Board members in the investigation, independent legal counsel shall provide legal advice to the Board during the hearing of the matter.

6.14.6. A decision to censure requires the adoption of a resolution making findings with respect to the specific charges, based on substantial evidence and approved by a two-thirds vote of Board.

6.15. Complaints from non-Board members

This policy applies to the Santa Clara Valley Water District Board of Directors and the following procedure shall be followed when a non-Board member files a written complaint stating his/her reasonable belief that a member of the Board has acted or failed to act in the best interests of the District resulting in misconduct. While the Board has discretion in deciding the actions it may choose to take in response to such a complaint, this policy provides definitions and procedures related to three types of actions: admonition, sanction and censure as defined in sections GP-6.7.1, GP-6.7.2., and GP-6.7.3, of this policy.

6.16. At any point during any of the processes hereinafter described, the Board may refer the matter as appropriate to the Santa Clara County District Attorney for investigation. Following such referral, the Board may proceed with any of the actions described in this policy.

6.17. This policy applies to the Santa Clara Valley Water District Board of Directors and the following procedures shall be followed when a non-Board member reasonably believes that a member of the Board has acted or failed to act in the best interests of the District resulting in misconduct. A written complaint signed by the complainant shall be filed with the Chief People Officer, Human Resources Division. Upon receipt, the Chief People Officer shall transmit the complaint to the Chief Executive Officer (CEO) and the District Counsel for review. The CEO and District Counsel shall review the complaint to determine whether there is a sufficient basis for further action.

6.17.1. If a complaint fails to articulate a sufficient basis for further consideration, the complainant and the accused Board member will be so advised and the matter shall be deemed concluded.
6.17.2. If a complaint adequately articulates a sufficient basis for further action, the CEO and District Counsel shall present the complaint to the Chair of the Board. In the event the subject of the complaint is the Chair, the Vice Chair shall be presented with the complaint. The CEO and District Counsel may recommend to the Chair or Vice Chair that:

6.17.2.1. Fact finding as to the complaint should be conducted; or

6.17.2.2. Informal resolution of the complaint should occur; or

6.17.2.3. An independent investigation of the complaint should occur.

6.18. Prior to the determination by the Chair or Vice Chair to proceed with an investigation, the accused Board member must be given a reasonable opportunity to meet with the Chair or Vice Chair or to provide a written response to the complaint. In deciding whether or not to open an investigation, the Chair or Vice Chair should consider:

6.18.1. Whether an investigation may compromise investigations regarding the same alleged misconduct and if the misconduct may result in criminal charges, whether the right of the accused Board member to a fair jury trial may be compromised by proceeding with an investigation.

6.18.2. If persons involved in the allegation may choose to exercise their constitutional right against self-incrimination, which may limit the investigation’s ability to present a full and impartial picture of the alleged events.

6.18.3. Measures to protect the rights of the member accused of misconduct, the non-Board member making such allegations, and those who have information regarding the allegations.

6.19. Investigations

6.19.1. If the Chair or Vice Chair determines that an investigation is warranted, upon notification of the Board, District Counsel may be directed to conduct an investigation, and District Counsel may select and manage an independent investigator to assist in conducting such investigation.

Alternatively, at the discretion of the Chair or Vice Chair, the Board’s Ethics and Conduct Ad Hoc Committee (as described in Section 6.9.2 of the Board’s Governance Policies) shall select an independent investigator to conduct the investigation.

6.19.2. In the course of the investigation, District Counsel shall determine the process by which statements are taken. A witness may choose to provide a signed declaration under penalty of perjury attesting to his/her knowledge of the facts surrounding the complaint. Within ninety
(90) days of the date an investigation begins, District Counsel shall inform the Board of the investigation’s progress. Investigations should be completed within six (6) months from the date the investigation begins; however, in the event the investigation cannot be completed within the six (6) month time period, District Counsel shall so notify the Board.

6.19.3. At the conclusion of the investigation, the results of the investigation shall be presented in writing to the Chair or Vice Chair. If the Chair or Vice Chair is satisfied with the completeness of the investigation, the Chair or Vice Chair shall provide the Board with findings and any recommendations. Following such findings and recommendation, any individual Board member may file a request for admonition, sanction, or censure.

6.19.4. If the Chair or Vice Chair determines that an investigation is not warranted, the complainant and the Board shall be notified. Following such notification, any Board member may file a request for admonition, sanction, or censure as set forth in sections GP-6.12, GP-6.13, or GP-6.14 of this policy, save and except that whenever the term “Committee” appears therein, the term “Chair” or “Vice Chair” shall be applicable.

6.19.5. Should any Board member file a request for admonition, sanction, or censure following the Chair or Vice Chair’s findings and recommendations or determination that an investigation is not warranted as set forth in sections GP-6.19.1 through GP-6.19.4 above, the matter shall thereafter be considered by the Board at its next public meeting subject to the restrictions of section GP-6.14.5, above.
The values of the Board reflected throughout Board policies are as follows:

The Santa Clara Valley Water District believes, and will exemplify, the following values:

7.1. The District is entrusted to serve the public by carrying out its mission for the benefit of the community.

7.2. The District is committed to providing excellent service to all customers.

7.3. All individuals are unique and important and will be treated with fairness, dignity, and respect.

7.4. The District takes pride in its work and is accountable to carry out its responsibilities safely with honesty and integrity.

7.5. Initiative, leadership, personal development, and training are vital for continuous improvement.

7.6. Open communication, cooperation, and teamwork are shared responsibilities and essential to the successful performance of District work.

7.7. The District is committed to creating an inclusive work environment, which reflects and supports the diversity of the community and enriches our perspectives.

7.8. The District strives to support a work culture and workplace environment that attracts and retains superior employees empowered to make decisions about, and take responsibility for, how they do their jobs.

7.9. The District is committed to its employees and supports market based competitive compensation that is equitable and rewards accomplishment and encourages high performance.

7.10. This District is committed to sustaining a healthy work-life balance for its employees and places a high value on all the things that provide enrichment and fulfillment, including work and career, health and
Governance Policies of the Board

fitness, family and relationships, spirituality, community service, hobbies and passions, intellectual stimulation, rest and recreation.
The District Act provides for the creation of advisory boards, committees, or commissions by resolution to assist the Board in performing its job, as defined.

Accordingly, the Board may establish the following type of Board Committees to assist it with policy advice, District Mission implementation, respective expertise, and, very importantly, to help produce the link between the District and the community:

Board Standing Committee – A Committee created by ordinance, resolution, or formal action of the Board comprised of less than a quorum of the Board and/or external members having continuing subject matter jurisdiction or a meeting schedule fixed by ordinance, resolution, or formal action. Annually, the purpose of an established Standing Committee will be reviewed to determine its relevance.

Board Ad Hoc Committee – A Committee comprised of less than a quorum of the Board and/or external members having a limited term, to accomplish a specific task, is established in accordance with the Board Ad Hoc Committee procedure (Procedure No. W723S01), and will be used sparingly. Annually, the purpose of an established Ad Hoc Committee will be reviewed to determine its relevance.

In keeping with the Board’s broader focus, Board Committees will not direct the implementation of District programs and projects, other than to receive information and provide advice and comment.

Accordingly:

8.1. When used, Board Standing Committees and Board Ad Hoc Committees will be established so as to reinforce the wholeness of the Board’s job and so as to never interfere with delegation from the Board to the BAOs.

8.1.1. Board Standing Committees and Board Ad Hoc Committees are established for a specific purpose as defined by the Board. The committees’ purpose may also include a definition in authority and limitation in duration. Expectations and authority will be carefully stated in order not to conflict with authority delegated to the BAOs.
8.1.2. Board Standing Committees and Board Ad Hoc Committees will communicate directly with the Board and will not exercise authority over employees. Therefore, because the BAOs work for the full Board, they will not be required to obtain approval of a Board Standing Committees or Board Ad Hoc Committee before an executive action.

8.2. This policy applies to any group which is formed by Board action, whether or not it is called a committee and regardless of whether the group includes Board members. It does not apply to committees formed under the authority of the BAOs.

8.3. Board Committees will conduct their meetings in accordance with the provisions of the Brown Act (Open Meetings Law), even when the Brown Act would not otherwise apply to the committee due to its nature, function, or duration. If an exception of this policy is deemed to be in the best interest of the District, the reason for the exception will be identified at the time the Board or Chair creates the committee.

8.4. On an annual basis, the Board of Directors will review the structures, functions, and purposes of the Board Committees to ensure that the Board’s needs are being met.
## Governance Policies of the Board

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<thead>
<tr>
<th>Title:</th>
<th>Board Committee Structure</th>
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<tbody>
<tr>
<td>Category:</td>
<td>Governance Process</td>
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<tr>
<td>Policy No. GP-9</td>
<td>Adopted: June 15, 1999 Chair: Larry Wilson</td>
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<td>Latest Revision: December 10, 2019 Chair:</td>
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<td></td>
<td>Linda J. LeZotte</td>
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The Board of Directors revised and adopted this policy at its public meeting on the latest revision date.

Nominations of Board members to committees shall be made by the Chair subject to approval by the Board, subject to annual review.

9.1. Board Committees:

9.1.1. A committee is a Board committee only if its existence and charge come from the Board, regardless whether Board members sit on the committee. Unless otherwise stated, a committee ceases to exist as soon as its task is complete.

9.2. Board Members Representation on Board Standing and Ad Hoc Committees:

9.2.1. Board members who are not the appointed representatives to Board Standing or Ad Hoc Committees shall be permitted to attend open noticed meetings of such committees only as observers to watch and listen, and not participate in discussion, ask questions or make statements. The non-appointed Board member(s) must observe the meeting from the area designated for members of the public. During the course of the meeting, appointed representatives of Board Standing or Ad Hoc Committees shall not speak to or otherwise engage with non-appointed Board members attending the meeting as observers.

9.3. Board Members Representation on External Committees:

9.3.1. Board members serving on external committees or other governing bodies shall serve in the best interest of the District unless otherwise required by statute, ordinance, resolution or other legislative action.

9.3.2. Board members shall serve on appointed committees to maintain effective relationships.
Title: Cost of Governance  
Category: Governance Process

<table>
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<tr>
<th>Policy No. GP-10</th>
<th>Adopted: September 28, 1999</th>
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<td>Chair: Larry Wilson</td>
<td>Chair: Linda J. LeZotte</td>
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The Board of Directors revised and adopted this policy at its public meeting on the latest revision date.

The Board will invest in its governance capacity.

Accordingly:

10.1. Board skills, methods, and supports will be sufficient to assure governing with excellence.

10.1.1. Training and education will be used by Board members to maintain and increase governance skills and understanding.

10.1.2. Outside monitoring assistance will be arranged so that the Board can exercise confident control over organizational performance. This includes, but is not limited to, fiscal audit.

10.1.3. Outreach mechanisms will be used as needed to ensure the Board’s ability to listen to public viewpoints and values.

10.2. Adequate funds will be proposed by the COB and budgeted annually by the CEO for support of the Board.

10.3. Board members will prepare and submit Director’s Expense Claim Forms to request per diem and expense reimbursement in accordance with this policy. Board members will include receipts and any other information necessary to demonstrate that reimbursement is consistent with this policy and with Ch. 700, Stats. 2005 (AB 1234). Expense claims must be submitted within a reasonable time after the expense is incurred.

10.4. Board members will briefly report on meetings attended at District expense at the next regular Board meeting following the event at which the member is in attendance. On a quarterly basis, a report of the per diem and expense reimbursements of each Board member shall be placed on an open session Board meeting agenda for review and a determination by the Board whether the reimbursements comply with the Board’s reimbursement policies adopted pursuant to Section 53232.3 of the Government Code. Only expenses in compliance with those policies may be reimbursed by the District.
Directors Quarterly Expense Reimbursement Reports will be placed on the Directors District web page for public viewing.

10.5 Adequate liability insurance will be provided by the CEO at all times for Board members.

10.6 It is the policy of the Board that each Board member attend such meetings, events, conferences, and training as each Board member determines will best enable them to serve the District, including such compensation per day and reimbursement for actual and necessary expenses as may be allowed by law and as authorized by this policy. Board members may only receive compensation for one meeting, per day, regardless of the number of meetings attended.

10.6.1 Per Diem Meetings, Events, and Activities Compensation

After annually making a finding based on substantial evidence that there is an operational need for Board members to be paid for more than 10 meetings in a calendar month, Board members are eligible to receive compensation per day, up to 15 days per calendar month, in accordance with Section 33(c) of the Santa Clara Valley Water District Act, for the meetings, events, and activities listed below, all of which are hereby deemed by the Board to constitute the performance of official duties. For the purpose of making a finding, substantial evidence shall include, but is not limited to, such things as the number of meetings in the prior year that were qualified for compensation pursuant to this policy, and how many and how frequently committee meetings of the Board of Directors occur.

10.6.1.1 Regular and Special Meetings of the Board of Directors.

10.6.1.2 Regular and Special Meetings of any Standing or Ad Hoc committee of the Board of Directors in accordance with Governance Process Policy 9.2.1, when the attending member is a member of the committee.

10.6.1.3 Regular and Special Meetings of any public entity legislative or advisory body of which the District is a member, or at which an agenda item related to the District’s business is discussed.

10.6.1.4 Meetings with local, state, and federal legislators and/or officials to discuss matters of District concern.

10.6.1.5 Meetings of associations of governmental agencies, water policy organizations, and any other body of which the District is a member or which concerns water supply, flood protection, and/or natural resources.
10.6.1.6. Conferences and educational workshops open to the public and/or to public agencies such as the District or concern water supply, flood protection, and/or natural resources. Preference should be given to conferences and educational workshops in California in order to minimize out of state travel.

10.6.1.7. Community events sponsored by or featuring the District, or which concern water supply, flood protection, and/or natural resources, or which concern the relationship of the District to the communities it serves.

10.6.1.8. Community meetings at which District projects or programs are presented, featured, or discussed.

10.6.1.9. Meetings with District employees and/or District constituents concerning District business.

10.6.1.10. Media appearances to discuss District issues (including but not limited to interviews and editorial board meetings).

10.6.1.11. Activities constituting direct Board inspection of District operations in accordance with Board-BAO Linkage Policy BL-5.

10.6.1.12. Participation in and completion of an approved online ethics course to meet the requirements of Government Code Sections 53234-53235.5, which shall constitute a single meeting.

10.6.1.13. Any other meeting, event, or activity approved in advance by the Board.

10.6.2. Per Diem Meetings, Events, and Activities Compensation Exclusions

10.6.2.1. No Board member shall be compensated for attendance at a community/business event as a guest of the District, where the District has purchased a seat or table at said event.

10.6.3. Per Diem Meetings, Events, and Activities Expense Reimbursements

Board members are eligible for reimbursement for actual and necessary expenses incurred by the Board member for travel/transportation, meals, registration fees, lodging and incidental expenses reasonably incurred by the Board member in connection with meetings, events, and activities described in GP-10.6.1.
10.6.3.1. Travel reimbursement expenses will not exceed the government or group rate for airline, ground transportation, and rental cars where such rate is available. Air transportation will be economy/coach class. Reimbursement for rental cars will be at the midsize level, unless a group of District officials/personnel are traveling together and choose to use a larger vehicle to accommodate the group. Shuttles, taxis, and car services are reimbursable in lieu of car rental. Board members wishing to upgrade flight or rental car class for personal convenience, or to combine personal with business travel thereby resulting in an increased fare, must pay the increased cost over the rates set forth in this policy.

10.6.3.2. Mileage reimbursement expenses for use of the Board member’s own vehicle will be at the rate established for District employees and in accordance with policies applicable to District employees.

10.6.3.3. Lodging reimbursement expenses will not exceed the government or group rate for lodging where such rate is available. Reimbursement for lodging at conferences and organized educational activities will not exceed the maximum group lodging rate published by the activity sponsor if that rate is available at time of booking. Board members wishing to upgrade rooms and/or hotels or to incur additional guest charges will not be reimbursed for the cost difference.

10.6.3.4. Meal reimbursement expenses will be provided up to $60 per day ($14 for breakfast, $16 for lunch and $30 for dinner) for Board members who provide receipts. In addition to the $60 per day, Board members will be entitled to an additional $15 per day, with receipts, when traveling to the cities identified by the US General Services Agency as “high cost of living areas” listed below. Board members who do not have receipts may be reimbursed up to $39 ($9 for breakfast, $10 for lunch and $20 for dinner) per day for meal expenses.

<table>
<thead>
<tr>
<th>City 1</th>
<th>City 2</th>
<th>City 3</th>
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<tbody>
<tr>
<td>Los Angeles, CA</td>
<td>Boston, MA</td>
<td>New York City, NY</td>
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<td>San Francisco, CA</td>
<td>Baltimore, MD</td>
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<td>Denver, CO</td>
<td>Detroit, MI</td>
<td>Pittsburgh, PA</td>
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<td>Washington, DC</td>
<td>St. Paul/Minneapolis, MN</td>
<td>Philadelphia, PA</td>
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<td>Miami, FL</td>
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<td>Chicago, IL</td>
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<td>New Orleans, LA</td>
<td>Santa Fe, NM</td>
<td>Seattle, WA</td>
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10.6.3.5. Incidental expenses, including public transportation to/from airport; parking expenses; fuel for rental cars; tipping in accordance with policies applicable to District employees; expenses related to conducting District business while traveling (such as charges for phone, internet, or facsimile communication), will be reimbursed.

10.7. Business-Related Expense Reimbursements

Board members are eligible for reimbursement for actual and necessary expenses incurred by the Board member for the following business-related expenses: communication devices (cell phones/batteries/chargers), third party charge for internet/phone/fax lines and plans, office equipment and business cards.

10.7.1. Office equipment eligible for reimbursement under GP-10.7. includes:
- Fax/printers
- Fax/printer ink cartridges
- Individual office supplies (pens, day planners, etc);
- Personal digital assistant (PDA) equipment

10.8. Allocated Expense Reimbursements

Board members are eligible for reimbursement for office equipment, communication devices, supplies, publication subscriptions, membership dues, and educational materials utilized by the member for performance of Board duties, up to the amount identified in the Board Resolution Setting Annual Limit of Reimbursement of Directors’ Annual and Necessary Expenses.

10.8.1. Publication subscriptions eligible for reimbursement under GP-10.8. include:
- Newspaper/ magazine subscriptions
- Periodicals

10.8.2. Membership dues eligible for reimbursement under GP-10.8. include:
- Organization and association memberships relevant to District business/mission (excludes professional memberships, certifications, licenses, etc)

10.8.3. Educational material eligible for reimbursement under GP-10.8. includes:
- Books, videos, DVDs, computer programs (used in course of District business)

10.8.4. Other expenses eligible for reimbursement under GP-10.8. include:
- Business meal overage reimbursement
• District apparel

10.9 Board member compensation and benefits settlement agreements are not confidential.
The Board of Directors is committed to providing equal employment opportunity to all persons and to building a diverse work force that values diversity and inclusion.

The Board firmly believes that such a work force provides advantages both internally, in terms of the human resources potential offered by a variety of diverse perspectives, and externally, in increasing the District’s ability to respond to the community we serve.

The Board understands that diversity is more than inclusion of racial or cultural groups, that valuing diversity involves respect for all persons, and that valuing diversity requires a positive change in the way we interact with each other and a change in our organizational culture.

Accordingly:

11.1. The Board and its members will not discriminate, harass, or allow harassment against any applicant, employee, customer, or other person on the basis of sex (which includes pregnancy, childbirth, breastfeeding and medical conditions related to pregnancy, childbirth or breastfeeding), race, religion, color, national origin (including language use restrictions), ancestry, religious creed (including religious dress and grooming practices, political affiliation, disability (mental and physical, including HIV or AIDS), medical condition (cancer and genetic characteristics), genetic information, marital status, parental status, gender, age (40 and over), pregnancy, military and veteran status, sexual orientation, gender identity and gender expression, the exercise of family and medical care leave, the exercise of pregnancy disability leave, or the request, exercise, or need for reasonable accommodation.

11.2. The Board commits itself and its members to support all actions necessary to make equal employment opportunity at the District a reality for all.

11.3. The Board will require that the organization’s work environment be one in which all people are welcomed and included, and in which all individuals are unique and important and are treated with fairness and dignity.
11.4. The Board will respect all people and seek to accommodate and learn from the different perspectives and values they contribute.

<table>
<thead>
<tr>
<th>Title: Conduct of Board Meetings</th>
<th>Category: Governance Process</th>
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<tr>
<td>Policy No. GP-12</td>
<td>Adopted: June 9, 2015 Chair: Gary Kremen</td>
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The Board of Directors revised and adopted this policy at its public meeting on the latest revision date.

12.1. Procedural Rules for Board Meetings (“Rules”)

12.1.1. Basic Motions Subject to Debate

12.1.1.1. A motion puts forward a decision for consideration.

12.1.1.2. A motion to amend retains the basic motion but modifies it in some way.

12.1.1.3. A motion to substitute the motion under discussion eliminates the basic motion and places a new motion before the Board.

12.1.2. Non-Debatable Motions

12.1.2.1. A motion to adjourn. Four affirmative votes needed.

12.1.2.2. A motion to recess. Four affirmative votes needed.

12.1.2.3. A motion to fix the time to adjourn. Four affirmative votes needed.

12.1.2.4. A motion to table item under discussion. Four affirmative votes needed.

12.1.2.5. A motion to limit time for Board debate. Two thirds vote required.

12.1.2.6. A motion calling for a vote on the immediate question. Two thirds vote required.

12.1.2.7. A motion to close nomination. Two thirds vote required.

12.1.2.8. A motion objecting to Board consideration of an item on the agenda. Two thirds vote required.

12.1.3. A motion to suspend the Rules. Two thirds vote required.

12.1.4. Motion to Reconsider
12.1.4.1. A motion to reopen debate and discussion after vote has been taken. Four affirmative votes required.

12.1.4.2. Motion must be made at the meeting where item first voted upon or at the very next meeting.

12.1.4.3. Motion must be made by member who voted in majority on original motion.

12.1.5. Courtesy and Decorum

12.1.5.1. Point of Privilege – interrupting a speaking board member to make a ministerial request which addresses physical conditions of the meeting. Chair to inquire why speaker is being interrupted.

12.1.5.2. Point of Order – interrupting a speaking board member questioning whether board meeting is being properly conducted.

12.1.5.3. Appealing Ruling of the Chair. Four affirmative votes needed to reverse Chair’s ruling.

12.1.5.4. Call for Order of the Day. Requesting that Board discussion should be redirected to items on published agenda.

12.1.5.5. Withdrawal of motion. Maker of motion seeks to immediately withdraw his/her motion. Motion is withdrawn without debate.

12.1.6. Voting

12.1.6.1. All members of the Board, when present, must vote except as hereinafter provided.

12.1.6.2. A member of the Board who has a conflict of interest regarding any matter being considered by the Board shall declare the conflict and abstain from participating in the Board’s deliberation and Decision regarding the matter. A board member so abstaining must leave the Board chambers unless an exception otherwise applies.

12.1.6.3. Any member of the Board, once having answered the call of the roll or having been noted by the Clerk of the Board as being present at a meeting, shall advise the Chair of the Board prior to leaving the Board’s Chambers for the remainder of the meeting.

12.1.6.4. The vote on any matter being considered by the Board may be delayed by the Chair of the Board until all members of the Board present for the meeting, and not excused as herein provided, are present at the Board’s dais.
12.1.7. Public Comment

12.1.7.1. Comments from the public on Non-Agenda Items will generally be taken on any item within the subject matter jurisdiction of the Board and not on the published agenda prior to Board discussion on any item of business.

12.1.7.2. Comments from the public on Published Agenda Items shall be heard prior to any motion being made by a board member; or, if no motion is appropriate, prior to the Chair of the Board calling the next item of business on the published agenda.

12.2. Unless a higher vote is required by ordinance, resolution, state, or federal law, the affirmative vote of at least four members of the Board shall be required in order for the Board to take action on an item of business or the adoption of any ordinance or resolution.

12.3. The Board, Standing Committees, and Board Ad Hoc Committees shall conduct their meetings in an open and transparent manner by following the California Open Meeting Act and the District Act.
COMMITTEE AGENDA MEMORANDUM
Board Policy and Planning Committee

Government Code § 84308 Applies: Yes ☐ No ☒
(If “YES” Complete Attachment A - Gov. Code § 84308)

SUBJECT:
Review Committee 2023 Work Plan and Meeting Schedule.

RECOMMENDATION:
A. Review the 2023 Board Policy and Planning Committee's Work Plan and incorporate any new tasks; and
B. Schedule Committee meetings as appropriate.

SUMMARY:
This allows the Committee an opportunity to review its 2023 Work Plan and meeting schedule (Attachment 1) and identify additional tasks and schedule meetings as appropriate.

ATTACHMENTS:
Attachment 1: 2023 BPPC Work Plan

UNCLASSIFIED MANAGER:
Michele King, 408-630-2711
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<tbody>
<tr>
<td><strong>A.</strong></td>
<td>Provide Support for Board Planning Activities</td>
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<td>1.</td>
<td>Discuss FY23-24 Board Budget Message &amp; Board Work Plan</td>
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<td>2.</td>
<td>Planning for Board's FY23-24 Strategic Planning Workshop</td>
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<td><strong>B.</strong></td>
<td>Provide Support for Board Policy Review</td>
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<td>3.</td>
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<td>4.</td>
<td>Update on Climate Change Action Plan Implementation Update.</td>
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<td>5.</td>
<td>Develop a Board Ethics and Code of Conduct Board’s Governance Policy for Board Approval.</td>
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<td>6.</td>
<td>Review Board Governance Policies related to the Election of the Board Chairperson/Vice Chairperson and the Chairperson's role.</td>
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<td><strong>C.</strong></td>
<td>Align Board Committees' Work Plans with Board Planning Calendar</td>
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<td>1.</td>
<td>Review Effectiveness of Board Advisory Committees (External) - Meet with BPPC prior to presenting Accomplishment Reports to Board.</td>
<td>X</td>
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<td><strong>D.</strong></td>
<td>Other Assignments as Requested by the Board</td>
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## 2023 Board Policy and Planning Committee Accomplishments Report

<table>
<thead>
<tr>
<th>Subject</th>
<th>Task</th>
<th>Action Taken</th>
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<tbody>
<tr>
<td><strong>A. Provide ongoing support for Board Planning Activities</strong></td>
<td>1. Discuss FY23-24 Board Budget Message &amp; Board Work Plan</td>
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<td>2. Planning for Board's FY23-24 Strategic Planning Workshop</td>
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<tr>
<td><strong>B. Provide Support for Board Policy Review</strong></td>
<td>Expansion of the Water Resources Protection Manual</td>
<td>1/11/23 - Received an update and provided input on the WRPM and outreach efforts related to the guidelines and standards for land use near streams.</td>
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<td>2. Fuel Management Policy and Wildfire Resilience Plan</td>
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<td>3. One Water Watershed Plans</td>
<td>1/11/23 - Received an update and provided input on high-priority climate change mitigation and adaption actions.</td>
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<td>5. Develop a Board Code of Conduct Board’s Governance Policy for Board Approval.</td>
<td>3/6/23 - Committee requested the Chair work with staff to create a draft policy framework for review and input.</td>
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<td>6. Review Board Governance Policies related to the Election of the Board Chairperson/Vice Chairperson and the Chairperson's role.</td>
<td>3/6/23 - Committee requested that staff return to the Board to clarify this assignment and probably outcome.</td>
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<td>7. Unhoused Ends Policy</td>
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<td><strong>C. Align Board Committees' Work Plans with Board Planning Calendar</strong></td>
<td>1. Review Effectiveness of Board Advisory Committees (External) - Meet with BPPC prior to presenting Accomplishment Reports to Board.</td>
<td>2/6/23 - Board Advisory Committee Chairs/Vice Chairs attended meeting and provided feedback. Information collected will be shared with the Committees and will return to the BPPC for possible recommendations to the Board.</td>
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<td><strong>D. Assignments as Requested by the Board</strong></td>
<td>1. Analyze Santa Clara County Civil Grand Jury Final Report: If You Only Read the Ballot, You’re Being Duped, October 7, 2022, and Provide Recommendations to Full Board by March 31, 2023.</td>
<td>2/5/23 - BPPC reviewed the report and made recommendations to the full board.</td>
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