

PASADENA PREPARED FOR YOU



MAKE PASADENA YOUR SAFE MEETINGS DESTINATION



CONSISTENT, CAREFUL CLEANING

- The PCOC has received the GBAC STAR Facility Accreditation, which ensures the Convention Center and Civic Auditorium are implementing the industry's highest standards for cleaning and disinfection of infectious agents like the novel coronavirus
- Cleaning crews have increased cleaning frequency with special attention provided to high-touch areas (door handles/push plates, elevators, handrails, windowsills, etc.)
- Use of color coordinated microfiber cloths to eliminate cross contamination in high-touch areas
- Use of electrostatic/disinfectant sprayers
- Enhanced air handling filtration system
- Hand sanitizer dispensers have been strategically placed throughout the building in high traffic areas
- State, local, and CDC recommended health & hygiene reminders/signage have been placed throughout the facility to remind guests and employees of appropriate PPE, proper handwashing, respiratory etiquette, and physical distancing requirements



SERVING UP SAFETY

- Options for no-contact food & beverage service will be provided (fresh pre-packaged meals/snacks, single use condiments, packaged silverware, etc.)
- Menu selections have been updated to focus on individually packaged items and Grab & Go options at concession locations
- Food & beverage service staff will serve food and refreshments for each attendee while wearing gloves, masks, and proper PPE
- Frequent cleaning and disinfecting of all food service equipment
- Concession tables and chairs will be cleaned with increased frequency
- Physically distanced queuing at all concession locations
- Plexiglass protective barriers at concession areas, bars, and food & drink stations
- Hand sanitizer dispensers will be available to guests at concession locations



STAY SAFE, STAY SPACED

- Daily health screenings for all employees
- Signage has been placed throughout the facility to promote physical distancing
- Areas featuring furniture/seating will be rearranged to meet physical distancing requirements
- The Event Management team can create custom diagrams based on event type, contracted space, and number of attendees to provide more distance between attendees
- Our in-house audio visual provider, Encore, has developed MeetSAFE protocols for tips & best practices, along with creative solutions for virtual and hybrid events

WE'RE READY WHEN YOU ARE

At the Pasadena Convention Center and Civic Auditorium, we are hard at work, dedicated to providing a safe space to bring people together. We have taken measures to establish more stringent cleaning and disinfecting, as well as safety best practices to support the health and wellness of everyone that visits our venue.

We want our guests to have confidence and peace of mind during their visit and visibly see the commitment we have made to maintaining exceptional, health-conscious conditions. Our best practices will be updated, as state and local health officials, along with the Center for Disease Control (CDC), provide their guidance.

The Pasadena Convention Center and Civic Auditorium are committed to the health and safety of our clients, guests, employees, and community. We are looking forward to welcoming you back and we are prepared to be your safe meetings destination.

FROM TOP TO BOTTOM

The Convention Center and Civic Auditorium requires all employees, guests, and visitors to wear face masks when visiting. We'd appreciate your partnership in communicating this to your attendees and ask that they, too, follow these protocols to help keep us all safe:

- Wash hands often or use hand sanitizer that contains at least 60% alcohol
- Avoid touching eyes, nose, and mouth
- Cover mouth and nose with a face mask
- Cover coughs and sneezes
- Stay home if they are sick

