




How To Read Your Utility Bill

Understanding your water bill is easy with this quick guide.

Each numbered section corresponds to important information about your account, usage, and charges.


- Account Information:** Customer name, account number, payment due date, billing date, and service address can be found here.
- Meter Reading Summary:** Shows your meter number, previous and current reading and date read, and total water consumption during the billing period (in CCF—hundred cubic feet).
- Current Charges:** Charges for the current billing period will be shown here broken out between the fixed cost based on meter size, commodity (usage) cost based on service type and fire service, if applicable.
- Bill Summary:** This includes any previous balance, current charges and gives total due.
- Special Messages:** Important messages from Elk Grove Water District will appear here.
- Tier Display:** Shows service type, water usage in CCF, cost per CCF, and total amount billed for the current billing period.
- Water Usage History Graph:** Graph shows current water usage compared to water usage from the previous year.
- Payment Coupon:** The detachable payment coupon can be removed and returned with your payment to ensure payment is correctly applied to your account.
- Due Date:** This date reflects the due date for current charges due. This date does not extend the due date for any previous balance.



Elk Grove Water District
9829 Waterman Rd.
Elk Grove, CA 95624

Billing Inquiries : 916-685-3556
24HR Phone Payment: 833-896-9592
24HR Emergency : 916-685-3556
Please visit us at: www.egwd.org

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JOHN STREET
123 ANY STREET
ELK GROVE CA 95624

Account Statement *1/1*

ACCOUNT INFORMATION

ACCOUNT: 012345-687
SERVICE ADDRESS: 123 Any Street
SERVICE PERIOD: 9/1/2025 to 9/30/2025
BILLING DATE: 9/30/2025

DUE DATE: 10/17/2025

METER READING

Serial No	Previous Reading		Current Reading		Cons
	Date	Reading	Date	Reading	
62826204	8/7/2025	2773	9/8/2025	2782	9

CURRENT CHARGES

Commodity	20.25
Fixed Cost	64.26
TOTAL CURRENT CHARGES	84.51

BILL SUMMARY


Previous Balance	80.01
Payments Received	0.00
Additional Billing	0.00
Current Charges	84.51
TOTAL AMOUNT DUE	164.52

AMOUNT DUE

TOTAL AMOUNT 164.52

AMOUNT ENCLOSED

REMIT PAYMENT TO:


 ELK GROVE WATER DISTRICT
 PO BOX 482
 PLEASANT GROVE, UT 84062-0482

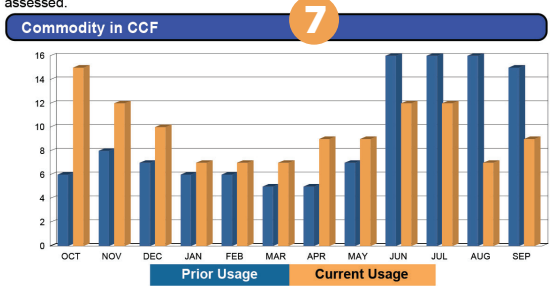
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5 SPECIAL MESSAGE

Current Charges Due Date does not extend the due date for any previous balance.
If not paid by 5:00PM on 10/7/25 a \$25.00 Door Tag Fee will be assessed.

6 TIER DISPLAY

Code	Tier	Cons	Rate	Amount
Res	1:9 C	@	2.25	20.25



ADDITIONAL MESSAGING

THIS IS A TEST MESSAGE

Payment Coupon

ACCOUNT INFORMATION

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT
PLEASE MAKE CHECK PAYABLE TO:
ELK GROVE WATER DISTRICT

ACCOUNT:	002537-000
SERVICE ADDRESS:	10212 Gatemont Cir
SERVICE PERIOD:	9/1/2025 to 9/30/2025
BILLING DATE:	9/30/2025
DUE DATE:	10/17/2025

JOHN STREET
123 ANY STREET
ELK GROVE CA 95624

SAMPLE BILL

Understanding Your Water Utility Bill

This guide describes the charges on your EGWD utility bill and their purpose.

Water Consumption:

Your water bill has two main components:

1. Base Charge (Fixed)

- Flat monthly fees that help cover system infrastructure, customer service, billing, meter reading, debt service and other operating costs.
- Based on meter size; larger meters have higher charges because they place a greater capacity demand on the system.

2. Water Consumption (Commodity)

- Charge based on actual water use, measured in hundred cubic feet (CCF).
- Covers costs that vary with water production and delivery, including, energy for pumping and treatment, groundwater production, general operating costs.

Fire Service Fees (Commercial Customers Only):

Applies to properties with fire sprinkler systems, dedicated fire lines and/or private fire hydrants.

- Helps recover costs for providing capacity, infrastructure, and readiness for fire protection.
- Charges are based on the size of the fire connection (measured in inches) because larger connections represent greater flow capacity.

Residential Statement

CURRENT CHARGES

Commodity	20.25
Fixed Cost (for a 1" connection)	64.26
TOTAL CURRENT CHARGES	84.51

**For current rates, visit egwd.org/water-rates*

Commercial Statement

CURRENT CHARGES

Commodity	5,299.02
Fixed Cost (for a 1" connection)	64.26
Fire	534.82
TOTAL CURRENT CHARGES	6,858.28

**For current rates, visit egwd.org/water-rates*