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Elk Grove, CA 95624

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| Winter 2025

# The Water Drop

ELK GROVE WATER DISTRICT NEWSLETTER

Do we have your most up to date contact information? Contact Customer Service at 916-685-3556 to add or make changes to your contact information.



## Upcoming Regular Board Meetings

Florin Resource Conservation District regular board meetings are held every 3rd Tuesday of the month. The board meetings begin at 6:30 p.m. Location information can be found on Elk Grove Water District's website ([www.egwd.org](http://www.egwd.org)) every month.

November 18th  
December 16th  
January 20th  
February 17th

## Message From the General Manager

Protecting the quality of Elk Grove Water District's (EGWD) drinking water is one of our highest priorities. Beginning July 1, 2024, the State Water Resources Control Board implemented new statewide standards through its Cross-Connection Control Policy Handbook, requiring all public water systems to strengthen their cross-connection control and backflow prevention programs. These safeguards are critical because they prevent contaminants from flowing backward into the public water system through unintended connections between potable and non-potable water sources. EGWD's updated Cross-Connection Control Program (CCCP) aligns with these new state requirements and ensures that all service connections are properly evaluated for potential hazards. By identifying and eliminating possible cross-connections and ensuring backflow prevention assemblies are installed and maintained, EGWD continues its long-standing commitment to delivering safe, high-quality drinking water to every customer.



Another major investment in reliability and customer service is our upcoming Advanced Metering Infrastructure (AMI) project. AMI will replace traditional water meters with smart meters that communicate usage data wirelessly between the District and our customers. This technology provides near real-time water usage information, improves billing accuracy, and allows for early detection of leaks helping customers conserve water and prevent costly damage. The AMI project will be implemented in phases over the next four years to ensure a smooth transition and minimal service disruption. Once complete, AMI will enhance operational efficiency, strengthen system management, and provide customers with valuable tools to monitor their own water use.

Finally, I am pleased to share that applications are now open for EGWD's 2026 Citizens Water Academy. This free, four-session program gives customers an inside look at how the District operates. It covers topics such as water treatment, financial management, and governance, culminating with a tour of the Railroad Water Treatment Plant. Participants gain valuable insight into how their water is sourced, treated, and delivered, while learning practical ways to protect this essential resource for future generations. The first session begins in January. Class size is limited, so I encourage anyone interested to register early. The application is available on EGWD's website at [www.egwd.org](http://www.egwd.org).

As always, thank you for your continued support and partnership in helping us protect and sustain Elk Grove's water resources. Please feel free to contact Bruce Kamilos, General Manager, at (916) 685-3556 if you have any questions.



## Coming Soon!

### New Look - Billing Statements & Payment Portal

Elk Grove Water District is excited to announce that your billing statements will soon have a new and improved look. Your account number will change, but your billing schedule and due date will remain the same. Our new online bill payment portal will provide more flexibility in how you pay your bill. *Look for more information in the coming months!*

Take the Be Water Smart pledge!

# CHECK THE SOIL AND SAVE

A MOISTURE METER TELLS YOU IF YOUR YARD NEEDS WATER



TO LEARN MORE VISIT [BEWATERSMART.INFO](http://BEWATERSMART.INFO) OR [SAVEOURWATER.COM](http://SAVEOURWATER.COM)



# TIPS FOR PREPARING YOUR YARD THIS FALL & WINTER

Winter is arriving soon and it's time to take the necessary steps to make sure your lawn is prepped for whatever the season may bring.

## Some things to consider:

**Turn off irrigation:** Think watering your plants when the temperature dips will keep them healthier? Think again. Plants don't need as much water, as they stop growing as rapidly during the winter. So, soaking your soil when temperatures drop can rapidly kill your plant life.

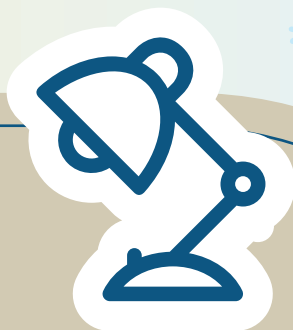
**Keep up with the leaves:** Leaves are falling everywhere and raking seems like a never-ending task, but if you let leaves pile up on your lawn, they'll suffocate the grass and promote mold growth. So make sure to rake them up frequently and either mulch them or bag them up for pick-up.

**Leave some plants alone:** While it's good to cut back some perennials, others can be left in place for winter interest. These include ornamental grasses and thick-stemmed plants such as Russian sage, taller sedums, and mums.

If you're looking for plant ideas perfect for our region, check out the plant guides at [BeWaterSmart.info](https://www.bewatersmart.info)

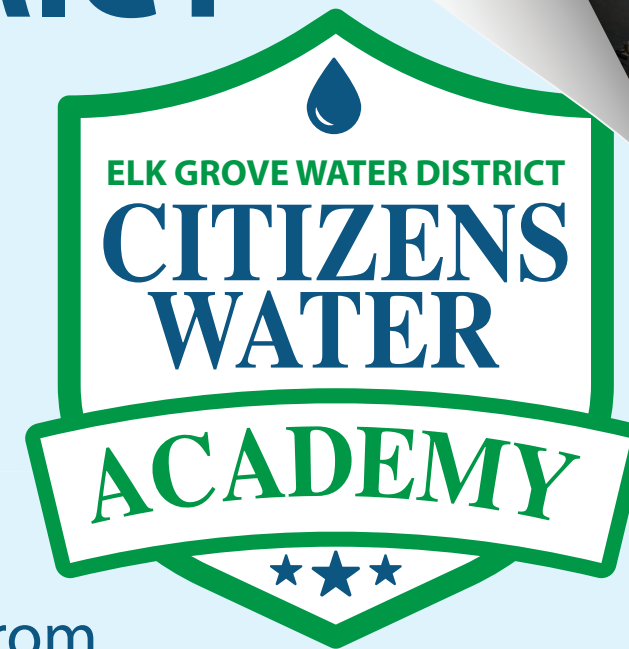
## EMPLOYEE SPOTLIGHT *Chris Phillips*

Chris Phillips is the Swiss Army knife of the Utility Department — a true jack of all trades. There's no project or situation that Chris can't be counted on to handle. He oversees the district's vehicle inspections, takes the lead on mechanical repairs, and has mentored others in equipment maintenance and welding. Chris has also implemented several safety features on our trucks and equipment to help protect employees from injury. His dependability and initiative makes him an invaluable part of the Utility Department team.



# GET AN INSIDE LOOK AT YOUR WATER DISTRICT

Join the 2026 Elk Grove Water District Citizens Academy - A **FREE**, 4 Session Program where you'll learn:



- Where your water comes from
- How we keep it safe and reliable
- What it takes to manage a water district

**When:** January - April 2026

**Where:** Elk Grove Water District

**Who:** Elk Grove Water District customers, 18+

**SPACE IS LIMITED! REGISTER BY NOVEMBER 28**

[communityoutreach@egwd.org](mailto:communityoutreach@egwd.org) | (916) 685-3556