



9829 Waterman Rd.
Elk Grove, CA 95624

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Do we have your most up to date contact information? Contact Customer Service at 916-685-3556 to add or make changes to your contact information.



Upcoming Regular Board Meetings

Florin Resource Conservation District regular board meetings are held every 3rd Tuesday of the month. The board meetings begin at 6:30 p.m. Location information can be found on Elk Grove Water District's website (www.egwd.org) every month.

April 21st
May 19th
June 16th
July 14th

Take the Be Water Smart pledge!

CHECK THE SOIL AND SAVE
A MOISTURE METER TELLS YOU IF YOUR YARD NEEDS WATER

TO LEARN MORE VISIT BEWATERSMART.INFO OR SAVEOURWATER.COM



| Spring 2026

The Water Drop

ELK GROVE WATER DISTRICT NEWSLETTER

Message From the General Manager

The District is in the process of implementing a new Enterprise Resource Planning system as part of our ongoing commitment to modernize operations and improve customer service. A key component of this upgrade is our new online payment portal, Xpress Bill Pay, which provides customers with a more user-friendly and secure way to view and pay their water bills online.



As part of this transition, the District included bill inserts over the past several months notifying customers that they would need to reestablish their accounts using new account numbers. We understand that some customers may not have seen this information and apologize for any inconvenience.

Customers who need assistance setting up their new Xpress Bill Pay accounts, including those wishing to enroll in autopay, are encouraged to contact our Customer Service Department. Staff are ready to assist and ensure a smooth transition to this improved system.

Customers who establish their Xpress Bill Pay accounts can also enroll in convenient email and text reminders that notify them when their bill is ready and when it is due. This feature can be accessed in Account Settings, located in the drop-down menu under your name in the upper right corner of Xpress Bill Pay.

As we continue to modernize our systems, it has become clear that traditional mailed notices are not always the most effective way to communicate important information. To better serve our customers, the District is developing a new notification system, separate from Xpress Bill Pay, that will allow customers to receive important alerts by text message and email. This system is intended to provide timely information about service notifications, important District communications, and general reminders, helping customers stay informed in the way that is most convenient for them.

We encourage all customers to participate in this new notification system once it becomes available. Signing up will be simple and will not require the creation of an additional account. This new tool will enable the District to communicate more effectively, provide better service, and ensure customers receive critical information when it matters most.

As always, thank you for your continued support and partnership in helping us protect and sustain Elk Grove's water resources. Please feel free to contact Bruce Kamilos, General Manager, at (916) 685-3556 if you have any questions.

B. M. Kamilos

Springtime

LANDSCAPE TIPS

Spring weather is here, and the gardening season is beginning. Residentially, most of our water is used on landscapes. Here are a few tricks to help reduce water usage while maintaining a beautiful yard.

ADJUST YOUR IRRIGATION TIMER

Update your irrigation controller to a spring watering schedule to avoid over-watering. Many landscapes only need watering 2 days per week.

CHECK YOUR IRRIGATION SYSTEM FOR LEAKS

Before the main watering season begins, inspect sprinkler heads, drip lines, and valves. Broken or misaligned sprinkler heads can waste hundreds of gallons of water each month. A quick system check can prevent unnecessary water loss.

WATER EARLY IN THE MORNING

Watering should occur before 10 a.m. or after 7 p.m. to minimize evaporation. Watering in the middle of the day wastes water because much of it evaporates before reaching plant roots.

REQUEST FREE WATER USE AUDIT

A certified technician will visit your home free of charge to examine your home's irrigation system and will prepare a report to help you maximize your system's benefits while minimizing your water use. They can also evaluate your water efficiency inside your home. Call 916-685-3556 to request.

SKIP WATERING AFTER RAIN

Spring storms often provide enough moisture for lawns and plants, so turning off irrigation can save significant water. No, irrigation for 48 hours after measurable rainfall.

UPGRADE TO EFFICIENT IRRIGATION

Consider installing drip irrigation, rotating sprinkler nozzles, or smart irrigation controllers. These technologies deliver water more efficiently and can reduce outdoor water use by 20–50% compared to traditional sprinklers.

EMPLOYEE SPOTLIGHT

Ben Voelz

Ben Voelz is the District's Associate Civil Engineer, whose main role is overseeing all aspects of the Capital Improvement Projects that keep the District's infrastructure maintained, reliable, and ready to meet the community's water needs. Ben started at Elk Grove Water District in 2021 as an Engineering Technician and was quickly promoted to Associate Engineer. Recently, he earned his Professional Engineering license in Civil Engineering and was promoted to Associate Civil Engineer. When not working Ben enjoys the outdoors and riding his mountain bike on area trails.

