



COVID-19 CUSTOMER SERVICE UPDATE!!

Due to the rising cases of COVID-19 and in accordance with the Governors Orders, District staff is working remotely, and the District's lobby remains closed to the public. For any questions regarding your bill, payment options, or service please call 916-685-3556 to speak to a Customer Service Representatives who are standing by and ready to help.



It is important that we have your email address

In the event of a disaster or emergency having your email address on file helps us provide you notifications and alerts. In addition to emergency alerts you will receive water-related information and news.

Sign-up today at <https://www.egwd.org/mailing-list/>

Also visit us on Facebook at www.facebook.com/elkgrovwatdistrict for updated information on service interruptions and emergency alerts.

We are committed to keeping your email confidential. We do not sell, rent, or lease our contact data or lists to third parties. We will not provide your personal information to any third-party individual, government agency, or company at any time unless compelled to do so by law.