

ATTENTION: Changes to Delivery Method for Notice of Pending Service Interruption

Effective November 01, 2026, any customer set to receive a Notice of Pending Service Interruption due to account delinquency, formerly the blue door tag, will now receive the notice by delivery via certified FedEx mail.

For more information about this change or for help understanding the new notice, please call customer service at 916-685-3556.

