

Case Study: Responding with CalTopo Team Accounts

The Challenge

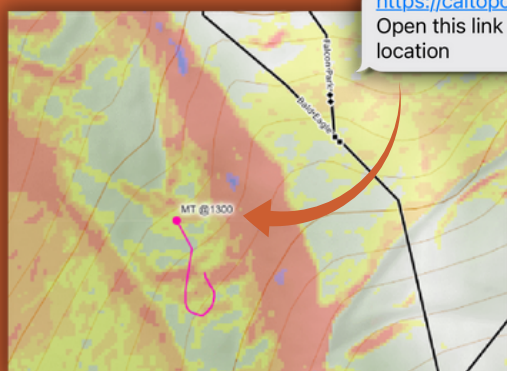
With over 2000 skiable acres in the heart of the Rocky Mountains, the Beaver Creek Ski Patrol (BCSP) never knows exactly what type of call might come in. They may assist lost or injured guests on the resort or work with outside agencies to respond to a side country accident. BCSP needed a user-friendly solution that would allow them to quickly share information, coordinate patrollers, and streamline their response to any type of incident.

The Solution

CalTopo is a robust, easy to use digital mapping program. BCSP uses their CalTopo team account to seamlessly connect their entire patrol on one platform, making it easy to share information and respond effectively to any call.

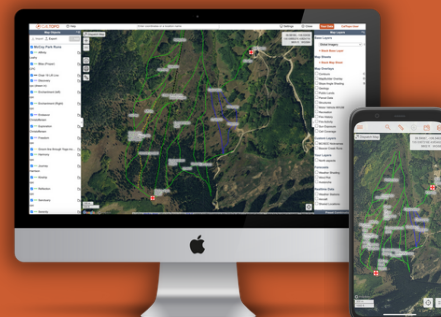
Typical BCSP Incident Response Flow with a CalTopo Team Account

When a guest calls in, dispatch sends a locator via SMS from CalTopo to their phone. The guest's live location is displayed directly in a saved team map alongside any other mapping data.



The guest's live location is instantly visible to anyone on the team account, including patrollers on the hill. Responding patrollers record their live tracks to the map and dispatch monitors their realtime position relative to the guest's, providing navigational guidance over the radio as needed.

The end result is increased situational awareness for everyone involved, whether they are at a computer in dispatch or using the mobile app on the hill. This allows for a more informed, coordinated response.



"A CalTopo team account allows us to see the bigger picture and coordinate an effective response. It's been a game changer for our patrol."

Brian Vestal, Snow Safety Director, Beaver Creek Ski Patrol

CalTopo team accounts are priced based on patrol size.
To learn more visit caltopo.com/teams or contact info@caltopo.com.

