

Reporting is Necessary but Shouldn't Take Up All Your Time, Right?

	Abandoned Calls more kun vet Tuesday, Jane 8, 2021 5,05,09 AM - Wednesday, Jane 9, 2021 4,55,09.								ß ;	Con official v	dministrator •		
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	Abandoned Calls		Total Call Duration			Answered Calls		Percent Answered					
			1:08:35			3		18.8%					
	CALL	CALLERID	INTERNAL PARTY	EXTERNAL PARTY	FINAL GROUP	FINAL	FINAL EVENT	ANSWERED	GATE	START	END TIME	CALL DURATION	
	Call ID: 3351	Amanda Cox	MainAA	347) 885-416	Main		Queue	False	08 Jun 2021	19.51.09	19:52:27	0.01:18	
	Call ID: 3360	Katelyn Hicks	MainAA	917) 379-858:	Main		Queue	False	08 Jun 2021	19.53:37	19.54.23	0:00.47	ш.
	Call ID: 3363	Maria Webb	MainAA	205) 742-5601	Main		Queue	False	08 Jun 2021	19.54.37	19.54.52	0:00:15	
	Call ID: 3368	Cody Watson	MainAA	719) 235-3034	Main		Queue	False	08 Jun 2021	19:56:58	19:57:14	0.00:16	
	Call ID: 3369	Alicia Ferguson	MainAA	907) 382-191(Main		Queue	Faise	08 Jun 2021	19:57:20	19:58:37	0:01:17	188
	Call ID: 3370	Kathryn Sanders	randon arpenter(1124	903) 403-552:		randon arpenter(1124	Ringing	False	08 Jun 2021	19:57:37	19.58.04	0.00:27	
	Call ID: 3371	Erin Reed	MainAA	305) 505-409:			Auto Attendant	False	08 Jun 2021	19:58:03	19.58.20	0.00:17	
l	Call ID: 3373	Elizabeth Perry	MainAA	818) 578-022!	Main		Queue	False	08 Jun 2021	19.58.48	19.59.05	0.00:17	
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Don't Fall Victim To Wasting Time in These Areas

- Searching for the right report
- Thumbing through data looking for a specific call
- Combining reports in excel
- Using excel to create custom report formulas
- Logging into the system to schedule reports
- Creating custom reports through SQL or Crystal Reports
- Validating the reports with the database
- Running reports to see if there was a problem

Good news, Chronicall has been built around years of researching this exact topic.



Chronicall shows a preview of every report before you run it so you can view what details are found on that report. You can schedule as many reports as you want. Cradle to Grave reporting acts as a master report so you can easily search and find that specific call without going through pages of data. With Chronicall's custom reports wizard you can build, combine reports, and create custom formulas all on a single report.

This not only provides the values you need to run your business but saves your managers hours of time each week. Lastly, customers may wish to see a report if their sales reps didn't reach their outbound call quota, or to see if one of their employees called an undesired number, such as a 1900 number. Let Chronicall notify you if ever there was a problem.

You can save money with the ability to create as many reports as you want, where other solutions may charge by a single custom report.

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