

GUIDANCE for FEMA ASSISTANCE

Steps to Take After Wildfires in Southern California

Follow these steps to apply for FEMA assistance

1. File an Insurance Claim¹

If you have insurance, file a claim with your insurance company first. FEMA cannot duplicate benefits for losses covered by insurance.

2. Gather Necessary Information²

Before applying, gather the following information:

- Names of everyone living in your home at the time of the fires
- Social Security numbers (yours and your children's)
- Household income
- Contact information
- Information about property damage and emergency needs

3. Apply for FEMA Assistance¹

You can apply in three ways:

- **Online:** Visit [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance).
- **Mobile App:** Use the FEMA app on your mobile device.
- **Phone:** Call the FEMA Helpline at 1-800-621-3362. The helpline is available every day from 4 a.m. to 10 p.m. Pacific Standard Time¹.

4. Visit a Disaster Recovery Center³

If needed, you can visit a FEMA Disaster Recovery Center for in-person assistance. Centers are located in UCLA Research Park West and Pasadena City College Community Education Center.

5. Follow Up³

After applying, you will receive a decision letter by mail or on your [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance) account. If you are not approved for some categories of assistance, the letter will explain your application status and advise what you need to do to continue the process.

For more detailed information you can go to the [FEMA website](https://www.fema.gov)

References:

- ¹www.fema.gov
- ²lcf.ca.gov
- ³www.fema.gov

Contact Concern: 800.344.4222 or employees.concernhealth.com