

FAQ's | Visit Aurora Volunteer Program

Question: Is there a minimum age requirement to volunteer with Visit Aurora?

Yes, the minimum age requirement is 18 years old.

Question: How do I apply?

You can apply online http://www.visitaurora.com/volunteer-program/ or if you would prefer to complete a printed version, you can request an application by emailing Dir.Services@VisitAurora.com.

Once we receive your completed application, we will contact you directly to schedule an interview and submit a background check. Once you are enrolled in our program, you will attend one of our orientation sessions.

Question: What are the qualifications required of a Visit Aurora Volunteer?

Visit Aurora welcomes volunteers from many different backgrounds and experience. Most importantly, we are looking for someone that is passionate about our city, provides genuine hospitality and always has a smile on their face!

Question: What locations will I be volunteering at?

There are conventions and events booked at various hotels, event venues, convention centers, restaurants, sports venues, etc. You could potentially be volunteering at any location where an event is hosted to assist with the group's requests.

Question: Is there a minimum requirement for volunteering?

We would like our volunteers to commit a minimum of 5 hours per month. There are peak seasons when we will have additional hours available, so we appreciate any flexibility our volunteers are able to offer during these times.

Question: What type of services will a Visit Aurora Volunteer be required to do?

Volunteers may be assisting with a group's registration, providing directions for attendees at a hotel or event venue, greeting guests in the lobby as they arrive, providing information about Aurora, gift bag stuffing, collecting post event surveys, and so much more!

Question: What is a Visit Aurora Volunteer required to wear to their assignments?

Visit Aurora will provide volunteers with branded shirts and a name badge. Visit Aurora also requests that our volunteers wear clean, closed-toed, comfortable shoes while volunteering, as many opportunities will have you on your feet!

For any additional questions about the Visit Aurora Volunteer Program, please contact Jennifer Buckley, <u>Dir.Services@VisitAurora.com</u> or 720-484-8917.