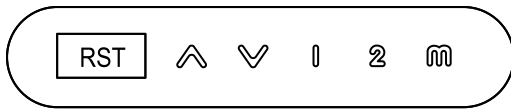


### Setting Memory Presets

Press “m” button followed by “1” or “2” to program current height into memory. To return to the memory preset, push the programmed number key once and release. DT Riser will automatically move to pre-programmed height.

For questions or support, please contact AMQ Customer Care at [cc@amqsolutions.com](mailto:cc@amqsolutions.com) or (877) 801-0370.

## ISSUES



**Issue 1:** LED RST flashing

**Solution:** System reset

Instruction:

1. Ensure the power line, connecting cable and hand set cord are connected correctly.
  2. Press the down arrow and hold until the unit reaches its lowest position. Release. Press the up arrow, holding for at least 7 seconds. The actuators will move the unit down 7mm, then up 7mm. When the LED displays normally, the reset is complete.
- 



**Issue 2:** LED displays E01 or E07

**Solution:** System reset

Instruction:

1. Press any button – LED will display “RST”
  2. Reset following Issue 1 instructions.
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**Issue 3:** LED displays H01

**Solution:** System reset

Instruction:

Reset 18 minutes first, then operate.

Note:

If the above is ineffective, turn off power for 10 seconds before turning back on.