



Most issues will resolve by re-setting the base

See re-set instructions on the user guide.

Note: Please make sure there is nothing under the base before setting to its lowest level (2-Stage - 28", 3-Stage - 24.5"). If the cable is obstructed it will not reset properly.

Please ensure that all connections are tight and in tact before further troubleshooting.

Issue	Solution
ASR/RST Error Code	Reset the base.
No power/LED on control box is off	The control box may be damaged – contact us for replacement.
E07/E08 Error Code (legs not moving uniformly)	<ol style="list-style-type: none"> 1. Reset the base. 2. If the issue persists, swap the connecting cables. 3. If the issue persists, contact us for a replacement.
H01 Error Code (Controller Overheat)	Disconnect the power for 1 minute and then reconnect the handset.
Handset Display Error (eg, "88.8")	The handset may be damaged – contact us for replacement.
LOC Error Code	Press and hold the M button until the height numbers are shown on the display.

For questions or support, please contact AMQ Customer Care at cc@amqsolutions.com or (877) 801-0370.