



Most issues will resolve by re-setting the base

See re-set instructions on the user guide.

Note: Please make sure there is nothing under the base before setting to its lowest level (24.5"). If the cable is obstructed it will not reset properly.

Please ensure that all connections are tight and in tact before further troubleshooting.

Issue	Solution
ASR/RST Error Code	Reset the base.
No power/LED on control box is off	The control box may be damaged – contact us for replacement.
E07/E08/E09 Error Code (legs not moving uniformly)	<ol style="list-style-type: none"> 1. Reset the base. 2. If the issue persists, swap the connecting cables. 3. If the issue persists, contact us for a replacement.
H01 Error Code (Controller Overheat)	Disconnect the power for 1 minute and then reconnect the handset.
Handset Display Error (eg, “88.8”)	The handset may be damaged – contact us for replacement.
LOC Error Code	Press and hold the M button until the height numbers are shown on the display.

For questions or support, please contact AMQ Customer Care at cc@amqsolutions.com or (877) 801-0370.

